

**Arizona Pilot Program
Alliance of Automobile Manufacturers
Last Updated: June 12, 2000**

COMPANY	NON-EMISSION SERVICE INFORMATION		REPROGRAMMING ¹			NON-EMISSION RELATED DIAGNOSTICS
	Available?	Available on Internet?	Emissions Related	Safety Related	Non-Emissions & Non-Safety	
Jaguar	Yes	No ²	No	No	No	Yes
DaimlerChrysler (Chrysler)	Yes	No ²	Yes	No ³	No ³	Yes (made available through ETI)
DaimlerChrysler (Mercedes-Benz)	Yes	Yes (2000) ⁴	NA	NA	NA	Yes ⁵
Ford	Yes	No ²	Yes	Yes	Yes	Yes
General Motors	Yes	Yes	Yes	Yes ⁶	Yes ⁶	Yes
Mazda	Yes	No - Implementation under investigation	Yes	No	No	Yes

¹ This does not include the ability to reprogram vehicle anti-theft systems.

² Information will be available over the Internet either prior to or at the same time as, EPA requires emission-related information via the Internet.

³ DaimlerChrysler is currently developing methods for future capability, actual date of release not yet known.

⁴ DaimlerChrysler (Mercedes-Benz) - Partial availability of information in 2000. Expanded availability of information in future.

⁵ DaimlerChrysler (Mercedes-Benz) – Information and diagnostics for SRS and anti-theft are blocked.

⁶ Available through AC Delco.

COMPANY	NON-EMISSION SERVICE INFORMATION		REPROGRAMMING ¹			NON-EMISSION RELATED DIAGNOSTIC TOOLS
	Available?	Available on Internet?	Emissions Related	Safety Related	Non-Emissions & Non-Safety	
Nissan	Yes	Yes ² (2000)	Yes ¹	No	No	Yes
Porsche	Yes	No	Yes	No	No	Yes
Subaru	Yes	No ³	NA	NA	NA	Yes
Toyota/Lexus	Yes	Yes – all information '97 and later by end of '00 Full content – viewable and printable -- no downloads – small fee for access	NA	NA	NA	Yes -- all functions
Isuzu	Yes	No – Implementation under investigation	Yes ⁴	Yes ⁴	Yes ⁴	No
Volkswagen / Audi	Yes	No ⁵	NA	NA	NA	Yes (with manufacturer tool available now)

¹ This does not include the ability to reprogram vehicle anti-theft systems.

² Nissan: All service information (both emissions and non-emissions) will be available for purchase over the Internet.

³ Subaru: Both emissions and non-emissions will be available for viewing/purchasing over the Internet either prior to or at the same time as EPA requires.

⁴ Isuzu: Available through mail-in service.

⁵ Information will be available over the Internet either prior to or at the same time as EPA requires emission-related information over the Internet.

COMPANY	NON-EMISSION SERVICE INFORMATION		REPROGRAMMING ¹			NON-EMISSION RELATED DIAGNOSTIC TOOLS
	Available?	Available on Internet?	Emissions Related	Safety Related	Non-Emissions & Non-Safety	
Volvo	Yes	Yes	Yes	No	Yes	No
Honda	Yes	Yes ²	NA	NA	NA	No (emissions-related modules only)
Mitsubishi Motor Sales	Yes	Not yet	Yes	No	No	Yes – Mut-II (scan tool)
Saab	Yes	No ³	Yes	No	Yes	Yes
Suzuki	Yes	No – Implementation under investigation	No	No	No	Yes

¹ This does not include the ability to reprogram vehicle anti-theft systems.

² Honda: Implementation scheduled for no sooner than JULY 2001. Scheduled to cover Service information back to 1996; expect to complete by end of 2002. Will include all service information, emissions and otherwise. Primary access through Acura.com and Honda.com

³ Will be available during 2000.

BMW

Diagnostic Tool (800) 345-2233 (Kent-Moore)
Service Information (800) 345-2233 (Kent-Moore)

DAIMLERCHRYSLER

(Mercedes-Benz Products)

Diagnostic Tool (800) **FOR-MERCEDES** – Manufacturer tool available now.
Service Information (800) FOR-MERCEDES

(Chrysler Products)

Diagnostic Tool (800) 801-5420 (SPx Corp. through Miller Special Tools Division)
- SEMA DRB III Tool (Emission Related Diagnostics)
- DART (Emission Related Reprogramming)
Service Information 1-800-890-4038 (Dyment Distribution Services)

FORD

Diagnostic Tool New Generation Star (NGS) Tester: (216) 541-8060 (Hickok) **OR** NAPA Auto Parts **OR** MAC Tool Distributors
Reprogramming NGS Tester and Reprogramming Harness: Hickok (216) 541-8060
Software and instructions for obtaining the thin card drive: Helm (800) 782-4356
Service Information (800) 782-4356 (Helm, Inc.) Or visit Ford's Internet website at www.ford.com for additional information on purchasing Ford Service Information (Select "SERVICE," then "TECHNICAL SERVICES," then "ON-LINE STORE.")

GENERAL MOTORS

Diagnostic Tool (800) 533-6127 (SPx Corp.)
Service Information (800) 551-4123 (Helm, Inc.) – Service Information
(800) 393-4831 (MSX, Inc.) – Training Information

Saturn

Diagnostic Tool (800) 533-6127 (SPx Corp.)
Service Information (800) 272-8876 (MSX, Inc.)

HONDA/ACURA

Diagnostic Tool	Contact Vetronix Customer Service at 1-800-321-4889
Service Information	Contact Helm, Inc. for paper-based service information (service manuals, Electrical Troubleshooting Manuals, Service Bulletin sets, and emissions-related service bulletins) at 1-800-782-4356.
Training materials	Program under development. Call auto service training at 310-783-3204.
Reprogramming	Program under development (applies to Passport and SLX vehicles)

ISUZU

Diagnostic Tool	(800) 468-6657 (SPX Corporation) – Diagnostic Only
Service Information	(800) 782-4356 (Helm, Inc.)

JAGUAR

Diagnostic Tool	(201) 818-8304 and FedWorld
Service Information	(201) 818-8304 and FedWorld

LAMBORGHINI

Diagnostic Tool	(702) 740-2277
Service Information	(702) 740-2277

MAZDA

Diagnostic Tool	American Kowa Seiki 562-407-5860
Service Information	Any Mazda dealership

MITSUBISHI

Diagnostic Tool	(888) 727-6672 - 2 (SPX Corp)
Service Information	(714) 372-6154 (To be revised soon) and FedWorld

NISSAN

Diagnostic Tool	(800) 662 2001 (SPX Corp. through TECH MATE)	
Training Videos	(562) 427 7000	
Service Information	(440) 572 0725 (Dyment Distribution)	1999 and earlier
	www.nissan-techinfo.com	2000 and later service manuals

SAAB

Diagnostic Tool	FedWorld (800) 345-2233 (SPX Kent-Moore Corporation)
Service Information	FedWorld (800) 345-2233 (SPX Kent-Moore Corporation)

SUBARU

Diagnostic Tool	(800) 345-2233 (SPX Kent-Moore Corporation)
Service Information	(800) 782-4356 (Helm, Inc.)

SUZUKI

Diagnostic Tool	Thru any Suzuki Dealer or SPX Kent-Moore Corporation
Service Information	(800) 782-4356 Helm Incorporated, American Suzuki Desk

TOYOTA

Diagnostic Tool	(800) 933-8335 (Owatona Tool Company a division of SPx Corp.)
Service Information	(800) 622-2033 (Toyota Material Distribution Center)

VOLKSWAGEN / AUDI

Diagnostic Tool	(800) 892-9650 (Equipment Solutions)
Service Information	(800) 544-8021 (Volkswagen/Audi Publications)

VOLVO

Diagnostic Tool	(800) 345-2233 (SPx Corporation)
Service Information	(800) 25-VOLVO (Volvo)