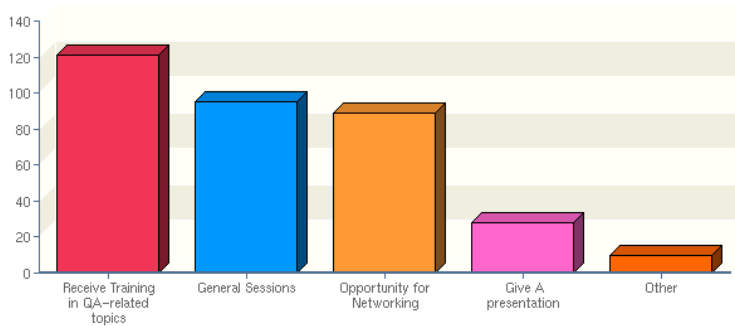


Report: Final Quality Management Conference Survey Results

Survey: EPA Quality Management Conference General Survey - May 12-14
Compiled: 06/30/2009

1. Why did you attend the Conference? (Please Select your top 3)



SUMMARY

VALUE	PERCENT %
Receive Training in QA-related topics	77%
General Sessions	61%
Opportunity for Networking	57%
Give A presentation	18%
Other	6%
N/A	(N/A)

The calculated percentages exclude the N/A responses.

2. Were you satisfied with the following logistical items: ()

ITEM	Yes	No	N/A	Total
Signs and Directions	92%	8%	(N/A)	160
Frequency of E-mail Contact	97%	3%	(N/A)	160
Access to E-materials	92%	8%	(N/A)	157
Quality of Training Materials	95%	5%	(N/A)	157
Location & Facilities of the Hotel	97%	3%	(N/A)	158
Conference Desk Support	99%	1%	(N/A)	157
Average %:	88.1%	4.4%	7.5%	949

Total Responses: 160

The calculated percentages exclude the N/A responses.

3. How satisfied were you with the following: ()

ITEM	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	NA	Total
Keynote Speaker	48%	32%	15%	4%	1%	(N/A)	155
General Sessions	29%	57%	10%	3%	1%	(N/A)	157
Training & Workshop Sessions	48%	40%	9%	3%	-	(N/A)	154
Overall Conference	45%	45%	8%	2%	-	(N/A)	152
Average %:	38.8%	40.1%	9.5%	2.8%	0.3%	8.4%	618

Total Responses: 158

The calculated percentages exclude the N/A responses.

4. For next year's conference, would you like to see more of the following topics, less of them, or about the same? ()

ITEM	More	Less	Same	N/A	Total
Applied QA Practices	71%	3%	26%	(N/A)	155
Policy Implementation	50%	7%	43%	(N/A)	149
QA for IT/IM	36%	23%	41%	(N/A)	150
Monitoring Methods and Models	46%	10%	44%	(N/A)	155
PDCA - Lifecycle	20%	24%	56%	(N/A)	144
Statistical Quality Assurance	51%	8%	40%	(N/A)	154
Auditing & Assessment	66%	5%	29%	(N/A)	156
Lines of Business	28%	27%	45%	(N/A)	149
Average %:	41.8%	11.1%	34.7%	12.4%	1212

The calculated percentages exclude the N/A responses.

Total Responses: 158

5. For next year's conference, would you like to see more of the following offerings, less of them, or about the same? ()

ITEM	More	Less	Same	NA	Total
Open Audience Discussion	41%	7%	52%	(N/A)	148
Panel Discussions	38%	13%	49%	(N/A)	151
Track Sessions	34%	8%	58%	(N/A)	146
Plenary Sessions	19%	13%	68%	(N/A)	147
Keynote Speaker	17%	15%	68%	(N/A)	147
Half-day Training	40%	5%	55%	(N/A)	153
Interactive Workshops	55%	4%	41%	(N/A)	148
Poster Presentations	45%	14%	41%	(N/A)	150
Booths	47%	12%	41%	(N/A)	147
Average %:	32.8%	8.8%	47.0%	11.3%	1337

Total Responses: 156

The calculated percentages exclude the N/A responses.