Verbal Comments from Ms. Laura Tew, Director of Community Outreach, Arch Chemical, TN received on 1/3/2000.

Comments overall of the EPA Public Participation Policy:

- The wording and structure of the policy is dated. The tone expressed is outdated and is not good
- We do not appear to be listening for concerns based on the way the document is written.
- Identification and assessment of stakeholders is needed.
- We need to take actions beyond what is required by law.
- Listen and reach out to people.
- Seek to understand view of stakeholders.
- In additional to repositories, add information for web site and include info on web pages.
- EPA needs to exercise flexibility in what must be done by law and what should to be done to be responsive of stakeholders.
- Composition of Advisory Groups should also include people from the health & education field, residential businesses, and local government officials.
- Notify and involve the people around a site sooner.