# Troubleshooting the Partnership Process

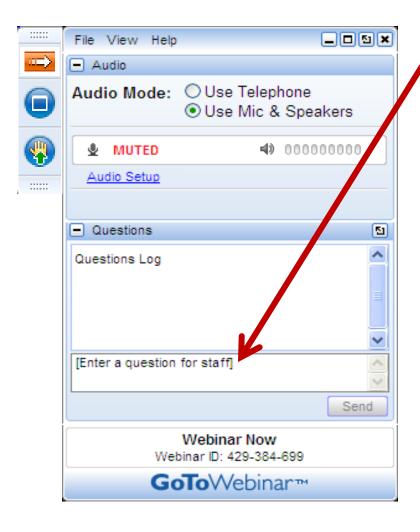
The final webinar in a series of water system partnership webinars

Monday, November 5, 2012 1-3 pm (ET)



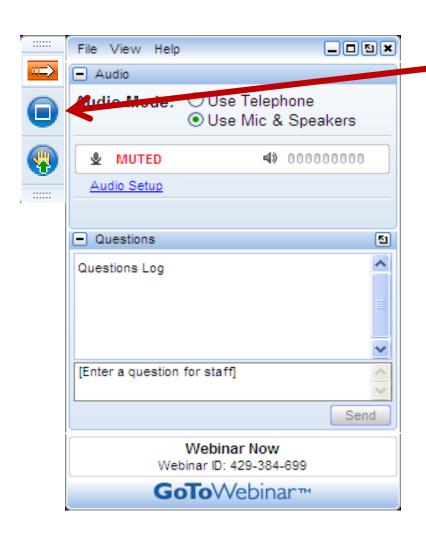


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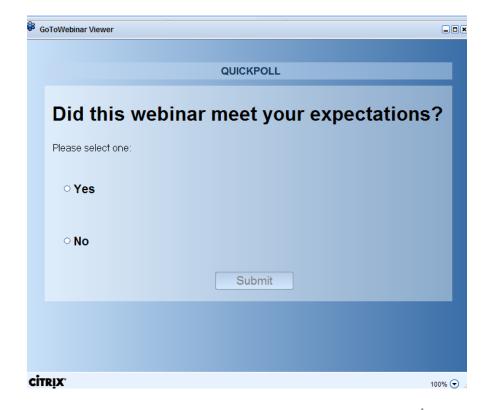
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### Polls

- Polls will be launched during the presentation
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# Quick Poll:

# Who is joining us today?

# Disclaimer

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# **Agenda Topics:**

- What are water system partnerships?
- What kind of challenges do systems face when forming partnerships and how do you troubleshoot through them?
  - The Lower Rio Grande Public Water Works Authority
  - The El Valle Water Alliance
- Question and Answer Session

# What are Water System Partnerships?



## What are water system partnerships?

• It's a **tool** for building technical, managerial and financial capacity.



#### What are Water System Partnerships?

#### Do you know a system that faces these challenges?

#### Technical

- Inadequate or aging infrastructure
- Limited/poor source quality/quantity
- Lack or limited certified operators

#### Financial

- Diseconomies of scale (few households = high costs)
- History of water rates that are too low/too high
- Limited knowledge of financing options

#### - Managerial

- Volunteer decision makers
- Limited part time management attention
- Lack of expertise in long-term water system planning or operations

# What are water system partnerships?

#### The range of different types of partnerships

———— Increasing Transfer of Responsibility ————					
Informal Cooperation	Contractual Assistance	Joint Powers Agency	Ownership Transfer		
Work with other systems, but without contractual obligations	Requires a contract, but contract is under system's control	Creation of a new entity by several systems that continue to exist as independent entities (e.g. regional water system)	Takeover by existing or newly created entity		
Examples:  Sharing equipment  Sharing bulk supply purchases  Mutual aid arrangements	Examples: Contracting operation & management Outsourcing engineering services Purchasing water	Examples:  Sharing system management  Sharing operators  Sharing source water	Examples:     Acquisition and physical interconnection     Acquisition and satellite management     One system transferring ownership to another to become a larger existing system or a new entity		

# Range of Partnerships

#### The range of different types of partnerships



# Today's Panel

# **System Representatives:**

- Martin Lopez, Lower Rio Grande Public Water Works Authority
- Karen Nichols, Lower Rio Grande Public Water Works Authority



 Ramon Lucero, El Valle Water Alliance



# Today's Panel

#### **Government Agency Representatives:**

Martha Torrez,
 USDA – New Mexico State Office



Rick Martinez,
 New Mexico Finance
 Authority



- Ray Melendrez & Ernest Valenzuela,
   New Mexico Environment
   Department Drinking Water Bureau
- Cheryl Thacker,
   New Mexico Office of State Engineer





# Today's Panel

#### **Technical Assistance Providers:**

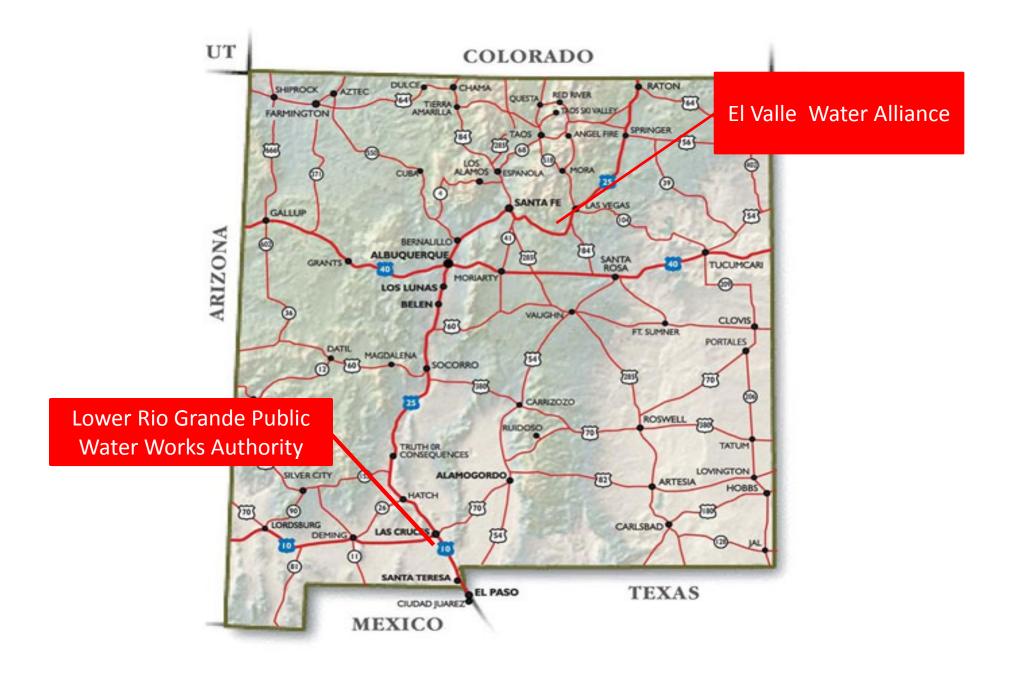
 Olga Morales, Rural Community Assistance Corporation

 Blanca Surgeon, Rural Community Assistance Corporation

# Partnership Examples







The founding member associations of the Lower Rio Grande Public Water Works Authority are:

- Berino MDWC & MSWA
- Desert Sands MDWCA
- <u>Vado</u> MDWCA
- Mesquite MDWC & MSWA
- La Mesa MDWCA





note: photos were removed

Issues	Berino MDWC & MSWA	Desert Sands MDWCA	La Mesa MDWCA	Mesquite MDWC & MSWA	Vado MDWCA
Number of Connections (meters)	760	542	430	1500	203
Population Served	2280	1626	1290	4500	609
Original Incorporation Date	1967	1975	1989	1968	1960
Regulatory Challenges	Arsenic	Arsenic	None	Nitrate	Nitrate
Water Rights	483.9	340	73.62	875.42	0
Miles of water line	31.2	36	44.5	42.75	4.9
Number of Wells	2	2	2	4	0
Storage Capacity	250K	344K	250K	845K	150K
Colonia(s) Served	Berino	Las Palmeras, Montana Vista	La Mesa	Mesquite, Del Cerro y Vado	Vado

# What drove the partnership?

- Duplication of efforts
  - 5 of everything
- Regulatory requirements
  - New arsenic rule
  - Mandatory board training
  - New funding/reporting/audit requirements
- Inability to declare service area
  - Threat by larger entities



#### **Current Status:**

- Fully integrated the five founding entities
- Declared service area
- In the process of incorporating additional two Mutual Domestic water systems
- Increased operational capacity
- Created ability to sustain planned growth, including commercial and industrial



#### The founding members of El Valle Water Alliance were:

- South San Ysidro
- Ilfeld
- San Juan
- El Ancon
- El Coruco
- San Miguel del Bado
- Villanueva
- La Sacatosa

- North San Isidro
- San Jose
- Gonzales Ranch
- El Cerrito





# State of New Mexico

#### Legend

El Valle Water Alliance

Pecos River

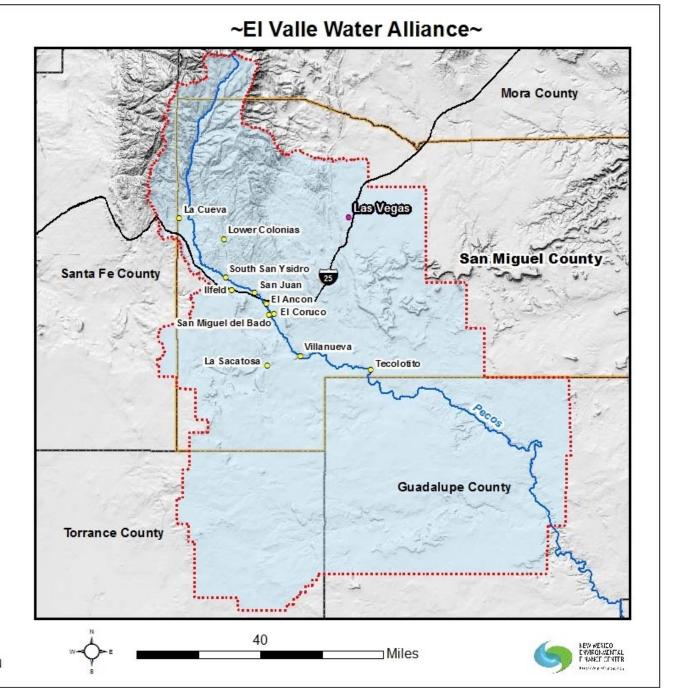
Upper Pecos Basin

San Miguel County

--- Interstate

Last Update: 8/2/12

Projection: NAD\_1983\_UTM\_Zone\_13N



Association	Connections	Population	Storage Capacity	Original Incorporation	Water Rights	Wells	Line/ft	Regulatory Challenges
Villanueva	96	201	50,500	1949	24.2	2	10,053	Iron/ Aluminum
El Coruco	52	89	10,000	1965	9.7	1	9,459	
El Ancon	44	79	45,500	1965	23	1	3,860	
San Juan	53	125	10,000	1955	38.7	1	7,906	
S. San Ysidro	24	31	20,000	1961	19.4	1	4,510	
Ilfeld	100	193	25,000	1962	19.4	2	15,750	
La Sacatosa	14	16	10,000	1968	3	1	7,799	
San Miguel	33	74	45,000	1959	7.7	1	7,350	Flouride
Lower Colonias	15	12	5,000	1957	4.8	1	2,762	
Total	431	820	221,000		149.9	11	69,449	

# What drove the partnership?

- Protection and preservation of water rights
- Regional water conservation
- Long term compliance
- Managerial capacity through:
  - Combining administration fees
  - Contracting services
  - Source management



note: photos were removed



#### **Current Status:**

- Operates as a Management and Ownership Entity
- 2 systems are fully merged; others in the process of merging; others under contract
- In the process of completing a 40 Year Plan
- Continue seeking funding to address aging infrastructure challenges



# Troubleshooting the Partnership Process

# How do you build credibility to gain support of your members/ customers?

# Third Party Partner – Building Support

RCAC was contracted to assist the Lower Rio Grande Public Water Works Authority with:

- Regional governance structure and documents
  - Developed with public input
    - Held public meetings throughout the process
- Make process transparent
  - Post everything on a website
  - Make it easy for the community to participate





# Quick Poll:

Do you have systems that are not able to establish service boundary lines in your state?

# How do you establish a service area to reduce vulnerability? **Mutual Domestic Systems** VS. District Municipalities and privately owned systems

#### Partnership with Office of the State Engineer

Declaration of Water Right

- Filed by each Individual Mutual Domestic
- Describes *claimed* Ownership, Service Area, Amount of Water, Well Locations, Purpose of Use, Priority Date

Applications
Filed - Permits
Issued

- Enlarge Service Areas Mutual Domestics were serving areas beyond service area described on original Declaration
- Change Location of Existing Wells & Add Supplemental Wells

Ownership Change-Combine & Commingle

- Change of Ownership from Individual Mutual Domestics to Lower Rio Grande Water Public Works Authority
- Combine and Commingle Water Rights Permit by end 2012
- OSE assisted in getting Bill passed by NM Legislature to create Authority
- OSE assisted the Authority with drafting 40-year water plan





# How does the regulatory agency merge system information?

# **New Water System Information**

- Protect historical sampling data and compliance information
- Tie in historical source information to new source
- Conduct sanitary survey to create new water system
- Creating a new sampling plan for the new system



How do you merge financial information together to approve funding for a regionalization project?

# **New Mexico Finance Authority**

- Multiple entities forming a regional authority have the issue of presenting financial information that's acceptable to the funding agencies.
- The NMFA works around that by accepting individual entity audits and/or financial statement information until the Regional Authority is formed and is audited under one entity.
- When regionalizing multiple entities, some have stronger financial information than others and some may lack financial information.
- Moving forward with funding requires a signed agreement that outlines a plan of action that will bring the newly formed authority or regional entity into financial compliance.



# **New Mexico Finance Authority**

- Budget information within the financial statements of a regional entity is also crucial to awards made when considering loans and grants.
- When a regional incorporation is being considered, an indepth review of the individual entities considering regionalizing is crucial and there should be some efforts made to correct any deficiencies before merging. This helps the effort move forward with funding support without major obstacles.



## **USDA Loans and Grants**

#### **General Process:**

- Eligible participant submits:
  - Application for Federal Assistance (SF-424)
  - Preliminary Engineering Report
  - Environmental Information
  - Financial Statements
  - Organizational Documents
- Predevelopment and Planning Grants:
  - Assist in paying costs associated with developing the application
  - In order to be eligible, the community's Median Household Income (MHI) must be less than \$31,526
  - The grant can be for up to \$30,000
- Repayment Terms (loans only)
  - Useful life of the facility, or
  - Up to 40 years



### **USDA Loans and Grants**

#### **About Colonias:**

 To qualify, a Colonia must be located in a county where over 50% of the county is within 150 miles of the Mexican border

Dona AnaCatron

LunaEddy

GrantOtero

HidalgoSierra

- USDA Rural Development can offer 100% grant
  - Colonia must take a loan if it can afford it



# **USDA Loans and Grants**

#### **Transfer and Assumption:**

- Borrowers may transfer a project to another owner.
- Rural Development may approve a transfer if the transferee and the project meet certain criteria.
- Rural Development must ensure that the transferee meets applicable eligibility criteria and has the financial capacity and management experience to own and manage the project successfully.
- Rural Development must verify that the project and the use of the property continue to meet the program's purpose.
- Get USDA involved early in the process!





## Lower Rio Grande Public Water Works Authority

- It takes a Team!
- Developing leadership up front is KEY!
- Short and long term goals must be established by consensus
- It all starts with a shared vision
- Everyone has to be on board
- The process MUST be facilitated by someone impartial to the outcome

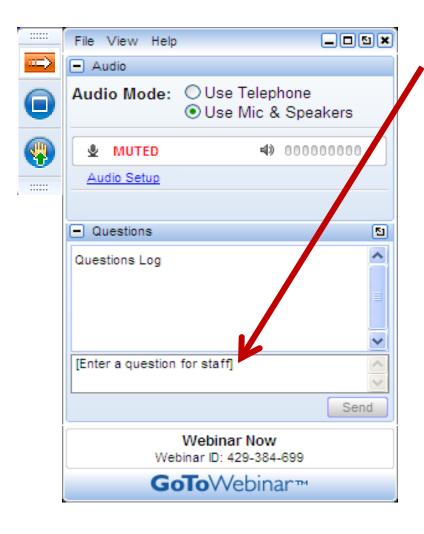


# El Valle Water Alliance

- It takes a community
  - Local communities
  - Technical Assistance Providers
  - Funding Agencies
  - Regulatory Agencies
  - County Government
- Identify common needs
- Develop vision and mission
- Overly communicate
- Paid staff



# Question and Answer



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