Drought Response and Recovery: A Basic Guide for Water Utilities

- Designed for small and medium-sized utilities
- Conveys lessons learned from seven case study utilities
- Provides worksheets, best practices, videos and key resources

Explore the guide at:
Building Drought Resilience

STAFFING, RESPONSE PLANS AND FUNDING

- Create a drought response team and plan for utility staffing
- Develop or update your utility’s drought plan
- Conduct training and exercises on key parts of a drought response
- Identify options for funding and financing drought-related projects and initiatives

WATER SUPPLY AND DEMAND MANAGEMENT

- Determine water supply availability
- Improve system efficiency (water loss management, audits and leak detection)
- Reduce customer water demand
- Explore options for additional water supplies

COMMUNICATION AND PARTNERSHIPS

- Share clear and consistent messages
- Coordinate with others when conducting outreach
- Coordinate and work with local groups, other water utilities, local and state agencies, key water stakeholders and the private sector

CASE STUDIES AND VIDEOS

- Hear the stories from other utilities and communities that successfully responded to severe drought
- Learn what measures were taken and which partnerships were key
- Understand how your utility can use lessons learned to build drought resilience

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