Improving Outcomes Worksheet

|  |  |
| --- | --- |
| **Key Management Area: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Table #: \_\_\_\_\_** | |
| **What will constitute ‘high achievement in this management area?** |  |
| **What changes will the utility need to make to improve performance?** |  |
| **How could you track your performance progress?** |  |
| **What will be the biggest challenges to performance improvement?** |  |
| **Why was this area ranked “low achievement”?** |  |
| **What are the causes of your achievement gap?** |  |
| **Who will need to be involved for these changes to take place?** |  |
| **Are there resources that you are aware of that support improving performance in this management area?** |  |