

## Attachment #15 – Sample Email for Failed Digital Signature Validation

Failed digital signature validation can return with any of the following messages depending on the nature of the failure.

- The user digital signature certificate was invalid.
- The data integrity certificate was invalid. The data you are submitting may not have been verified by the District.
- An error occurred when attempting to validate the digital signature(s) on the electronic document.
- The document file does not contain any digital signatures.

### Sample Email

**From:** titlev@valleyair.org [mailto:titlev@valleyair.org]

**Sent:** Friday, July 22, 2011 2:20 PM

**To:** Ryan Hayashi; TitleV Mail

**Subject:** Title V E-Reporting RRM Data Submittal Rejected.

Hello Ryan Hayashi,

We received your data file **C0031120091001to20100331RRM4611\_hayashiry.pdf** but there was a problem validating the data format of the file.

A description of the problem is provided below to help troubleshoot the error. Please make the necessary correction and resubmit your data to the District. Note that you must take care of this immediately as you may be subject to a penalty if we do not receive a valid data file by the required report due date.

**Error:** *The user digital signature certificate was invalid.*

Feel free to contact the District if you have any questions.

Attention: Compliance Title V Reporting  
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Email: [titlev@valleyair.org](mailto:titlev@valleyair.org)

