

A background image of a water treatment facility with several large rectangular tanks and a central walkway. The scene is slightly hazy, suggesting a bright day.

# What is a Consumer Confidence Report (CCR)?

- Annual Water Quality Report
- Communication between water system and consumer
- Stage to showcase your hard work

**TAKE PRIDE IN YOUR REPORT**

## 8 MANDATORY ITEMS OF THE CCR

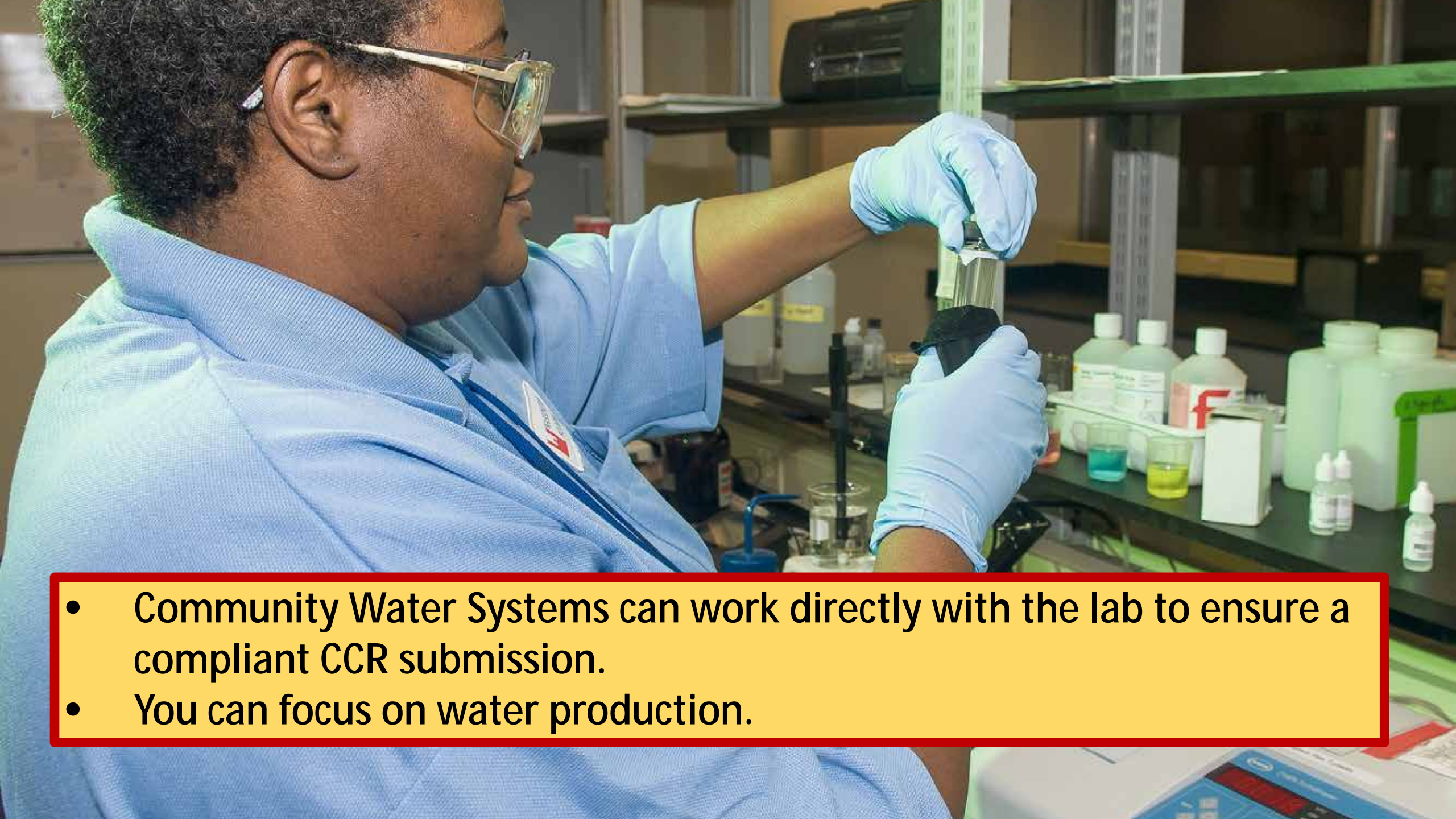
<b>Item</b>	<b>Content Requirement</b>
<b>1</b>	<b>Water System Information</b>
<b>2</b>	<b>Source(s) of Water</b>
<b>3</b>	<b>Definitions</b>
<b>4</b>	<b>Detected Contaminant Table/Water Quality Table</b>
<b>5</b>	<b>Information on <i>Cryptosporidium</i>, Radon, and Other Contaminants</b>
<b>6</b>	<b>Required Health Effects Language</b>
<b>7</b>	<b>Violations / Variances and/or Exemptions</b>
<b>8</b>	<b>Required Additional Information</b>

[https://ofmpub.epa.gov/apex/safewater/f?p=ccr\\_iwriter](https://ofmpub.epa.gov/apex/safewater/f?p=ccr_iwriter)

The screenshot shows the EPA website's navigation bar with the EPA logo and the text "United States Environmental Protection Agency". It includes language options: "Español", "中文: 繁體版", "中文: 简体版", "Tiếng Việt", and "한국어". Below the navigation bar are tabs for "Learn the Issues", "Science & Technology", "Laws & Regulations", and "About EPA", along with a search bar for "Search EPA.gov". The main heading is "Consumer Confidence Reports (CCR)" with "Contact Us" and "Share" links. A left sidebar contains links for "CCR Home", "Compliance Help", "PSAs & Communication", "Electronic Delivery of CCR", "Frequent Questions from Utilities", "Consumer Basic Information", "FAQ from Consumers", "Find your local CCR", "CCR iWriter", "CCR Implementation Guidance", and "CCR Rule and History". The main content area features a "Welcome to the CCR iWriter" message, stating that the application enables users to produce a regulation-compliant CCR. Below this is a "Login" section with input fields for "Username" and "Password", a "Login" button, and a link to "Sign up" to create a user name or password. A "WARNING NOTICE!" is displayed, stating that the system is for official EPA business and that unauthorized access may result in criminal, civil, and/or administrative action.

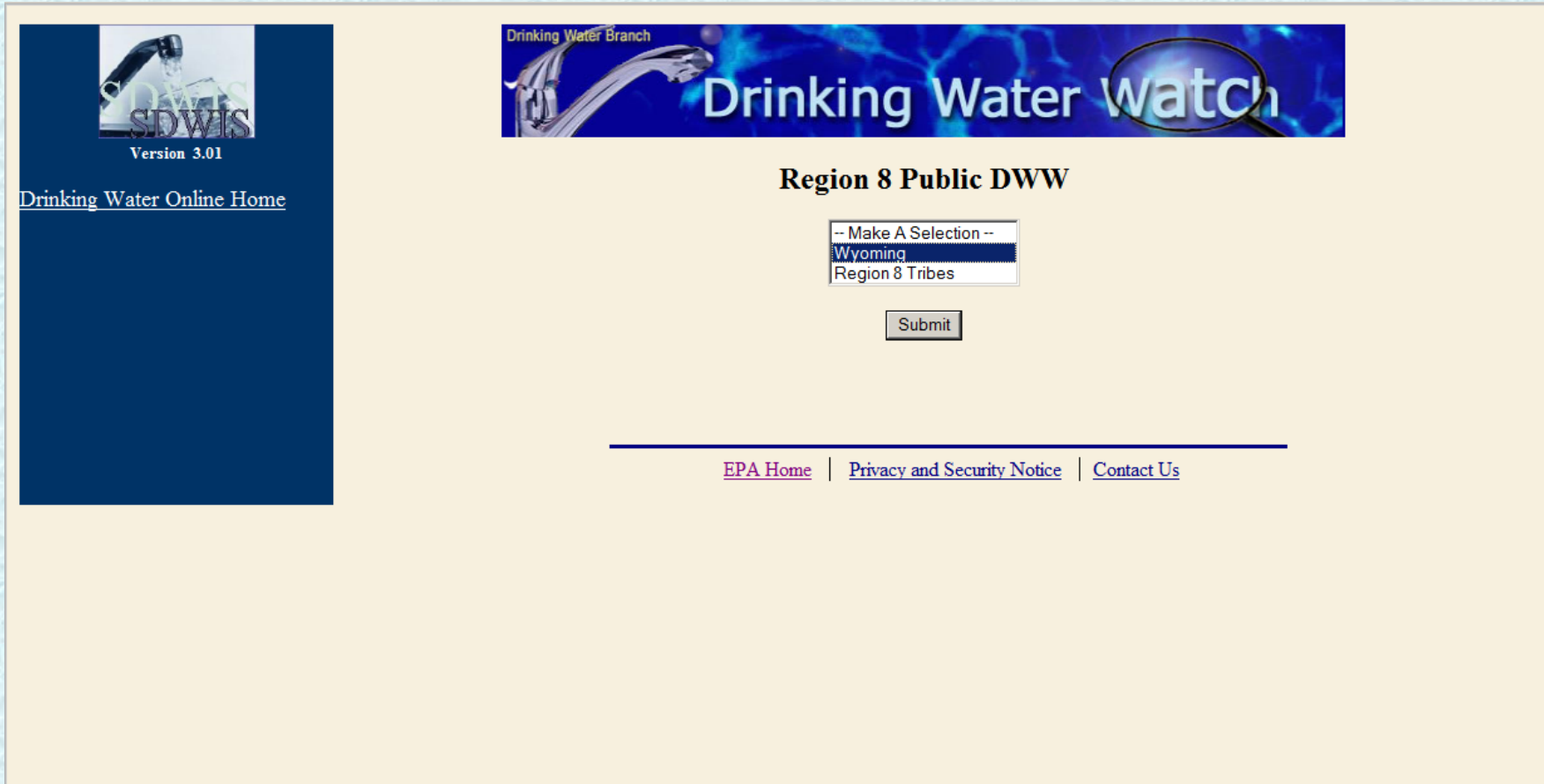
The screenshot shows the "CCR iWriter" report creation interface. The top navigation bar includes the EPA logo, "CCR iWriter", and a "Logout" link. Below this are tabs for "Consumer Confidence Reports", "My Account", "Help", and "Contact Us". The current report is identified as "Town of Many", with a "Return to Existing Reports" link. A table of contents on the left lists 13 sections: 1. System Information (selected), 2. Multiple Water Sources, 3. Consecutive System, 4. Contaminant Information Summary, 5. UCMR Contaminants Information, 6. Additional Contaminant Information, 7. Significant Deficiencies, 8. Cryptosporidium Monitoring, 9. Radon Monitoring, 10. Voluntary Monitoring, 11. Compliance with Other Rules, 12. Variance and Exemptions, and 13. Additional Languages. The "1. System Information" section contains several required fields: "Report Title" (filled with "Town of Many WY5600000"), "Water System Name", "Contact Name", "Address", "City", "State", "Zip Code", "Phone", "Fax", and "Email". There are also fields for "CCR report URL" and "Water System Homepage URL". A "System Type and Size" section includes checkboxes for "Ground Water", "Ground Water Under Direct Influence of Surface Water", "Surface Water", and "Another Water System", along with radio buttons for "How many people does the system serve?" (Less than 10,000, 10,000 - 99,999, 100,000 or more). Navigation buttons "< Back" and "Next >" are at the bottom.





- **Community Water Systems can work directly with the lab to ensure a compliant CCR submission.**
- **You can focus on water production.**

# Region 8 Public Drinking Water Watch



The screenshot shows the Region 8 Public Drinking Water Watch website. On the left is a dark blue sidebar with a logo for SDWIS (Drinking Water Online Home) and the text "Version 3.01". The main content area has a header banner for "Drinking Water Watch" with a magnifying glass icon. Below the banner is the title "Region 8 Public DWW" and a dropdown menu with options: "-- Make A Selection --", "Wyoming", and "Region 8 Tribes". A "Submit" button is positioned below the dropdown. At the bottom, a horizontal line separates a footer containing links for "EPA Home", "Privacy and Security Notice", and "Contact Us".

<https://sdwisr8.epa.gov/Region8DWWPUB/>



# Click on “Review Consumer Confidence Data”

**SDWIS**  
Version 3.01

[Drinking Water Online Home](#)  
[County Map](#)  
[Glossary](#)

**Drinking Water Branch**  
**Drinking Water Watch**

**Public Water Supply Systems Search Parameters**

Water System No.

Water System Name

Principal County Served

Water System Type

Primary Source Water Type

**Sample Search Parameters**

Sample Class

Sample Collection Date Range  
(The Sample Search always produces results for the last 2 years, unless you provide a specific date range.)  
  To

[EPA Home](#) | [Privacy and Security Notice](#) | [Contact Us](#)

# Enter or Select Water System; click “Generate Report”

## Drinking Water Branch

### Review Consumer Confidence Data

**Enter or Select Water System**  Or

**Select CCR Year**

**Select Report Format**

The report you are about to generate is designed to present the data you will need to assist with creating a regulation-compliant Consumer Confidence Report (CCR). It does not, in and of itself, satisfy the complete requirements of the Consumer Confidence Rule. You may wish to use EPA's CCR iWriter tool to produce a regulation-compliant Consumer Confidence Report. <http://www.ccrwriter.com>

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[EPA Home](#) | [Privacy and Security Notice](#) | [Contact Us](#)

#### Return Links

[Water System Search](#)

[County Map](#)

#### Glossary

# ITEM 4: DETECTED CONTAMINANTS

**Essential part of the CCR!**  
**Main table presents level of each detected contaminant**

Detected contaminant is any regulated or unregulated contaminant detected at or above its method detection limit (or reportable limit)

**Most current detection levels are reported, up to five years**

*The EPA allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or our system is not considered vulnerable to this type of contamination. Some of our data, though representative, are more than one year old.*

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Detect In Your Water	Range		Sample Date	Violation	Typical Source
				Low	High			
<b>Disinfectants &amp; Disinfection By-Products</b>								
(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants)								
Chlorine (as Cl <sub>2</sub> ) (ppm)	4	4	.39	.2	.39	2020	No	Water additive used to control microbes
Haloacetic Acids (HAA5) (ppb)	NA	60	7	2	7	2020	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	8	6	8	2020	No	By-product of drinking water disinfection
<b>Inorganic Contaminants</b>								
Nitrate [measured as Nitrogen] (ppm)	10	10	.3	NA	NA	2020	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Nitrite [measured as Nitrogen] (ppm)	1	1	.3	NA	NA	2020	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Sodium (optional) (ppm)	NA		1	NA	NA	2020	No	Erosion of natural deposits; Leaching
<b>Microbiological Contaminants</b>								
Total Coliform (RTCR)	NA	TT	NA	NA	NA	2020	No	Naturally present in the environment
Turbidity (NTU)	NA	0.3	.11	NA	NA	2020	No	Soil runoff
100% of the samples were below the TT value of .3. A value less than 95% constitutes a TT violation. The highest single measurement was . Any measurement in excess of 1 is a violation unless otherwise approved by the state.								
<b>Synthetic organic contaminants including pesticides and herbicides</b>								
Heptachlor epoxide (ppt)	0	200	0	NA	NA	2020	No	Breakdown of heptachlor
Hexachlorobenzene (ppb)	0	1	0	NA	NA	2020	No	Discharge from metal refineries and agricultural chemical factories
Lindane (ppt)	200	200	0	NA	NA	2020	No	Runoff/leaching from insecticide used on cattle, lumber, gardens
<b>Volatile Organic Contaminants</b>								
Chlorobenzene (monochlorobenzene) (ppb)	100	100	0	NA	NA	2020	No	Discharge from chemical and agricultural chemical factories
Toluene (ppm)	1	1	NA	NA	NA	2020	No	



# Two-Part Submission DEADLINES

JULY 2020						
SUN	MON	TUE	WED	THU	FRI	SAT
						1 
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

**1<sup>st</sup>** Mail or directly deliver one copy of CCR to customers and EPA Region 8 **by July 1<sup>st</sup>**

OCTOBER 2020						
SUN	MON	TUE	WED	THU	FRI	SAT
1 	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

**2<sup>nd</sup>** Mail certification of compliance to EPA Region 8 by **October 1<sup>st</sup>**

*Wholesalers (selling water systems) must deliver data to consecutive systems (purchasing systems) by April 1<sup>st</sup>*

# DELIVERY REQUIREMENTS

- Mail, or otherwise directly deliver (e.g., hand deliver or electronic delivery), one CCR to each customer by July 1<sup>st</sup> every year
- In addition, make a “good faith” effort to reach non-bill paying consumers
- Make the CCR available upon request

## Mailing Waiver for Small Systems

### Serve <10,000 persons

1. Provide direct notice (paper, email) that CCR will be printed in a local newspaper or made available on an internet website, and
2. Publish CCR in local newspaper or on internet website, and
3. Make paper copies of the report available upon request.

### Serve = or < 500 persons

1. Provide direct notice (paper, email) that report is available, and
2. Make paper copies of the report available upon request, or on an internet website.

### Consumer Confidence Report (CCR) Certification for Wyoming Community Water Systems Serving Fewer than 10,000 Persons

Community Water System Name: \_\_\_\_\_



Public Water System Identification No: \_\_\_\_\_ Year CCR Due: **2020**



**Important:** In 1999, Governor Jim Geringer exercised his authority under the Safe Drinking Water Act to waive the direct mailing requirement for CCRs for small community water systems in Wyoming. Small community water systems can instead meet their annual reporting requirements under the CCR Rule by the methods of report distribution listed below.

**Directions:** Please mark the boxes in the section relevant to your drinking water system and fill in the associated blanks. Then sign the form in the last section.

Community Water Systems Serving Fewer than 10,000 Persons **must complete all three (3) of the following actions:**

1. Notified customers by direct mailing\* that the CCR shall be printed in a local newspaper or made available on an internet web site.  
Specify date and method of direct notice to customers:  
\_\_\_\_\_

and

2. Published the CCR as an insert in one or more local newspapers serving the area of service or published the CCR on an internet web site.  
Specify newspaper and the date of publication, or specify the internet web site address:  
\_\_\_\_\_

and

3. Made paper copies of the CCR available to the public upon request.  
Describe what information was provided to the customer so that he/she could request a paper copy of the CCR, if desired:  
\_\_\_\_\_

\*Direct mailing can include mailing a paper notice or emailing a notice to your customers.

Community Water Systems Serving 500 Persons or Fewer **must complete both of the following actions:**

1. Provided direct notice\* to each customer that the annual CCR is available.  
Specify the date and method of direct notice to customers, and where the report was made available:  
\_\_\_\_\_

and

2. Made paper copies of the CCR available to the public upon request or through an internet web site.  
Describe what information was provided to the customer so that he/she could request a paper copy of the CCR, or specify the internet web site address:  
\_\_\_\_\_

\*Direct notice can include mailing a paper notice to or emailing a notice to your customers.

The community water system named above hereby confirms that its Consumer Confidence Report (CCR) has been distributed to customers or that appropriate notices of availability have been given as specified on this form. Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to EPA Region 8.

**CERTIFIED BY:**

Name (please print): \_\_\_\_\_

Title: \_\_\_\_\_ Phone #: \_\_\_\_\_

Signature: \_\_\_\_\_

Today's Date: \_\_\_\_\_

Please sign and send your completed certification by mail, fax, or email for receipt no later than October 1st of each year for the CCR due that same year:

**MAILING ADDRESS:**

US Environmental Protection Agency, Region 8  
Drinking Water Program (8WP-SDA)  
Attn: CCR Rule Manager  
1595 Wynkoop St.  
Mailcode: 8WP-SDA  
Denver, CO 80202-1129

**EMAIL:**  
To: [R8DWU@epa.gov](mailto:R8DWU@epa.gov)  
Subject: CCR Certification

**FAX:**  
1-(877) 876-9101  
Attn: CCR Certification



A bison is grazing in a dry, open field under a clear blue sky. In the background, several power line towers are visible against the horizon. The overall scene is a mix of nature and infrastructure.

**QUESTIONS?**

**TAKE PRIDE IN YOUR REPORT**