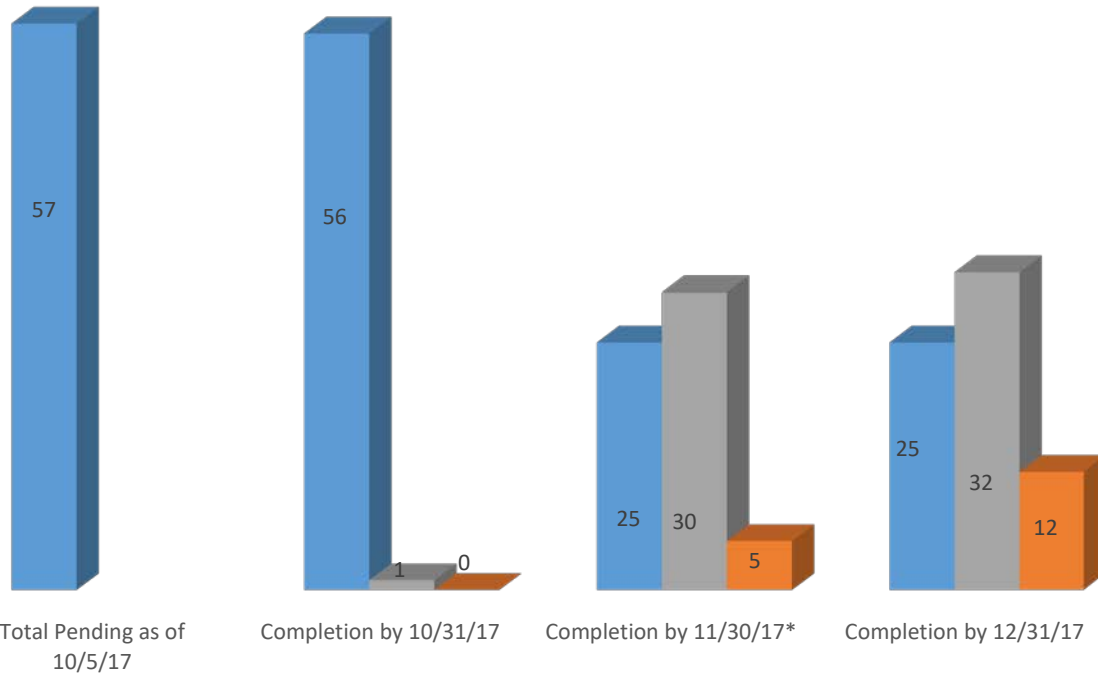


OAR Backlog as of 12/31/17



*28 requests closed on 11/30/17, but not documented in tracking system until 12/1/17.

■ Actual Pending ■ Actual Closed ■ Projected Closed