KAYOLE SOWETO PROJECT

Eng Lucy Njambi
Informal Settlements Manager
NAIROBI CITY WATER AND SEWERAGE COMPANY,
KENYA.
January 2013

Introduction

- 3.3 million people in Nairobi City, 1.4 million live in informal settlements.
- Areas characterized by lack of basic services, lack of land tenure and semi-permanent housing.
- Kayole Soweto is a settlement situated at Embakasi Division in Nairobi's Eastlands area. It was formed by the transfer of poor people from city Centre to the outskirts. average monthly income of Kes12,000 - \$150
- The area has land tenure in the form of **Allotment Letters**.
- Estimated population of 89,600 distributed in 22,400 households. Most landlords are present

Infrastructural Development

The Partners are

- (NCWSC) 15km of water-pipelines and community outreach programmes
- Water and Sanitation Services Improvement Program (WASSIP) – World Bank – financing, socio- support and subsidy
- AWSB Consultancy services as well as client
- K-Rep Bank financing connections
- The community labor, security and ownership

Outcomes

- NCWSC has developed a Social Connection Policy to ensure improved access to clean and safe water to households in Nairobi's informal settlements and in low income areas by subsidizing first-time connections.
- 14.6 km of water network within the 9 zones.
- Sewer reticulations and connection to follow early this year
- Cost of water has reduced
- Replicable system to be duplicated to serve about 300,000 persons in the informal settlements with water and sanitation services in the short term. More in the long term.

Socio Component of the Project

- The NCWSC has made a lot of contribution in Socio Work to support the project. A sociologist, an Engineer and a Community based Assistant were almost fulltime on the job since inception. Several meetings have been held with the community. Labour was exclusively sourced from the community.
- The community is upbeat about the project and really excited. The ownership is high.

Challenges

- It is imperative that the accounts are billed timely
- Ensure a constant supply of water
- Continued community outreach programmes to mitigate arising issues.
- Support of the project by other departments of the company





















Thank you