

# AQS Support and Help Presentation

Chris Chapman, US EPA
National Air Quality Conference
Atlanta, Georgia
August 13, 2014



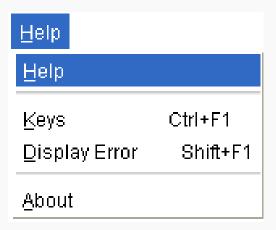
## Where to Find AQS Help

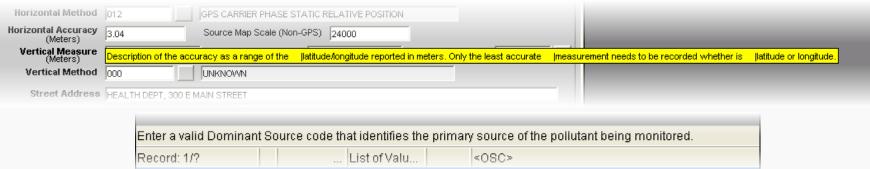
- On-Line Help from the Application
- AQS Documentation
- Internet Training
- On the Phone
- AQS Regional Contacts
- Tribal Specific Resources



# From the Application

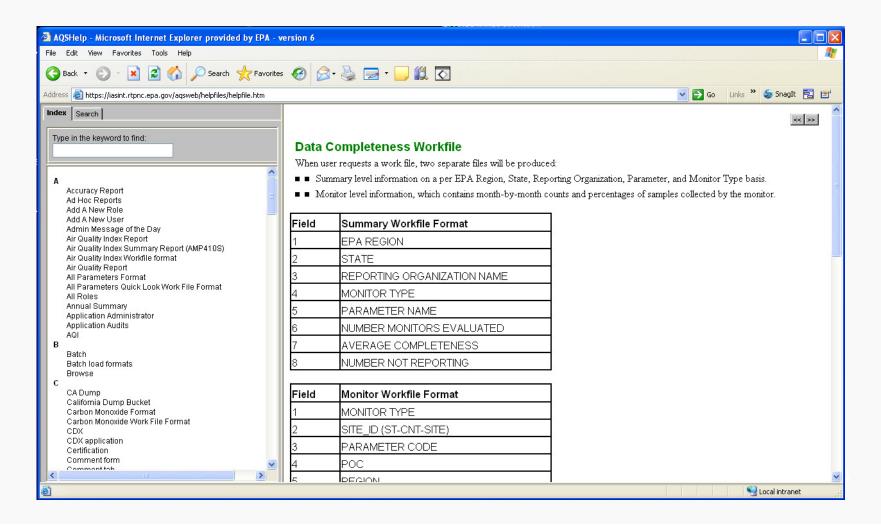
- "Help" From the Menu
  - Topics
  - Short-Cut Keys
  - Display Error







# Help within AQS





## **User Support**



### **EPA Helpdesk**

- **1-866-411-4372**
- epacallcenter@epa.gov
- 2 "Levels" of Support
  - Level 1: Reset Passwords
  - Level 2: AQS Specific Issues (Handle or Escalate to Federal Staff)

### **ENSC Helpline**

- **1-888-890-1995**
- nodehelpdesk@epacdx.net



### **AQS** Documentation

Manuals and Guides:

http://www.epa.gov/ttn/airs/airsaqs/manuals/

- AQS Fundamentals and AQS User Guide
- AQS Data Dictionary
- AQS Data Coding Manual
- AQS Input Transaction Formats
- AQS Data Retrieval Manual
- Memos

http://www.epa.gov/ttn/airs/airsaqs/memos/



# AQS Documentation (Part 2)

 Training (http://www.epa.gov/ttn/airs/airsaqs/training/)



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# Technology Transfer Network (TTN) Air Quality System (AQS)

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The Air Quality System (AQS) is EPA's repository of ambient air quality data. AQS stores data from over 10,000 monitors, 5000 of which are currently active. As discussed in more detail elsewhere, State, Local and Tribal agencies collect the data and submit it to AQS on a periodic basis.

This area is primarily intended for direct users of AQS, i.e., those in the state, local and tribal agencies and within EPA who load data into the AOS database or use data from this database for analysis.

<u>Basic Information</u> - Brief description of the purpose of the Air Quality System.

AQS Web Application - Pathway to the AQS web application where registered users load and maintain AQS data, and retrieve reports. Release notes are also found here.

AQS Discoverer Pathway to the web version of the ad hoc query tool from Oracle Corporation. (For registered users only.)

Manuals & Guides - AQS Manuals and User Guides available for on-line browsing or downloading, including the AQS Coding Manual, Data Dictionary, Input Transaction Format, and User Guides.

AOS Conferences - Information about upcoming conferences and handouts from the previous conferences. These conferences are generally held once each year.

<u>Frequent Questions</u> - Questions and answers about AQS, sorted by topic.

Memos - Memos and E-mails generally sent to all registered AQS users. (Release notes for the AQS Web application are found via the AQS Web Change Log page.)

<u>User Registration</u> - Steps to obtain an AQS User ID. Generally, only personnel from federal, state, local, or tribal agencies providing data to the EPA or analyzing that data for their agency may register.

#### **Ouick Links**

- New User Registration
- AQS Codes
- Data Files
- · Recent Additions
- AQS App Change Log

<u>Training</u> - Schedule of upcoming training sessions and training materials available for downloading.

Online Training - Video Online training sessions

<u>Contacts</u> - Contact information for AQS and CDX help, EPA headquarters and regional staff as well as state/local/tribal representatives.

Related Links - Links to other sites that have information related to Air Ouality.

8/26/2014

U.S. Environmental Protection Agency



### **Technology Transfer Network (TTN)** Air Quality System (AQS)

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#### Memos

In the table below, find the file you would like to download, then click on the icon to the right of the file name. Files are available in the format represented by icon(s) with each file. Note: Release notes for the AQS Web application are found via the AQS Web Change Log page.

> You will need Adobe Acrobat Reader to view some of the files on this page. See EPA's PDF page to learn more about PDF, and for a link to the free Acrobat Reader.

Issued	File Description	File Type
01/31/14	AQS Update for Jan. 31, 2014  AQS Patch Description  AQS Patch Schedule	PDF
	AQS Update for Dec. 16, 2013	



### **Training**

Generally, we conduct a few training classes during the year at our Research Triangle Park, NC facility or Regional Offices. These classes are scheduled as the need is identified. If you are looking for a class, you may also want to contact your EPA Regional Office, since they sometimes hold training classes that we may not be aware of at the national level. Another source of AOS training for tribal users is the Institute for Tribal Environmental Professionals (ITEP) EXIT Disclaimer.

Online training courses on AQS and Discoverer are available

For more information: Contact the AQS Regional EPA contact or the NADG staff.

Instructions on how to use GoToWebinar

Materials used in past training classes are available below. For additional material, please use the "Manuals and Guides" link in the sidebar.

Торіс	Content	File Type	File Size	Date/Time
Configuring Monitors for Certification	AMP 600 Fixes for Certification	Adobe Acrobat	41KB	May 19, 2014
	This training entry is a work in progress. It will contain training materials for the AQS QA redesign as they are made available. (i.e. check back again) The purpose of this			



### **Technology Transfer Network (TTN)** Air Quality System (AQS)

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### **Manuals and Guides**

You will need Adobe Acrobat Reader to view some of the files on this page. See EPA's PDF page to learn more about PDF, and for a link to the free Acrobat Reader.

#### Quick Link

Description of basic AQS Codes

Manual	File Name	File Type	File Size	File Date
RSS Feed Instructions	Firefox IE 8 Outlook 2007	HTML		8/01/13
AQS User Guide	AQS Users Guide	HTML		8/01/13
Pollutant - Comb. which AQS computes Summaries for NAAQS determinations	Pollutant Summaries	MS Excel	18K	9/17/12
Parameters for which 1/2 MDL SUbstitution is not performed	Parameters 1/2 MDL	MS Excel	26K	8/20/12
AQS Design Value Report for SO2	AQS Design Value Report (SO2)	Adobe Acrobat	539KB	6/08/12



# Teleconference Training From NADG

- New User Orientation Pamela McIntyre / Donnie Brown
  - Monthly on the 3<sup>rd</sup> Wednesday
  - Walk-Through Basic Functions
- Tribal Q&A Pamela McIntyre / Donnie Brown
  - Bi-Monthly on the 2<sup>nd</sup> Wednesday



# **AQS Regional Contacts**

- Mary Jane Cuzzupe (I)
  - (617) 918-8383
- Henry Feingersh (II)
  - (212) 637-3382
- Pauline DeVose (III)
  - (215) 814-2186
- Darren Palmer (IV)
  - **(404) 562-9052**
- Jesse McGrath (V)
  - (312) 886-1532

- Trisha Curran(VI)
  - (214) 665-8245
- James Regehr (VII)
  - (913) 551-7167
- Joe Delwiche (VIII)
  - **(303) 312-6448**
- Fletcher Clover (IX)
  - (415) 972-3991
- Jan Noel (X)
  - (206) 553-1691



## Tribal Help

- Primary organization (ITEP)
- More information at <u>http://www4.nau.edu/itep/index.asp</u>
- We are planning on doing a live in person AQS training under ITEP auspices in January 2015 in Las Vegas, NV