12) Does EPA require water utilities to use monochloramine? Who approves the decision for a water utility to use monochloramine?

**EPA does not require water utilities to use monochloramine or any specific treatment process.**

- EPA does require that water utilities comply with EPA drinking water regulations.
- EPA’s Regional Offices provide technical assistance to water utilities for complying with EPA drinking water regulations.
- EPA works with States to ensure compliance with EPA drinking water regulations.

Each water utility chooses the most effective approach for disinfecting water and meeting regulations.

- Water utilities often work with States to decide the best way to meet EPA regulations.
- Water utilities decide the best way to reduce disinfection byproducts including whether to use monochloramine.
- States assure that water utilities are capable of complying with EPA regulations.

Water utilities receive approval from a state agency or other authority for changes in disinfection processes.

- Water utilities work with States to weigh the advantages and disadvantages of using monochloramine or other disinfectants.
- Water utilities typically notify customers of plans to use monochloramine.
- Contact your water utility for information about disinfection practices used to treat your water.

**Additional Supporting Information:**
1. A State drinking water regulatory agency is also known as primacy agency. A primacy agency has the primary responsibility for administering and enforcing federal drinking water regulations. Under the Safe Drinking Water Act; states, U.S. territories, and Indian tribes that meet certain requirements (such as setting regulations that are at least as stringent as EPA’s) may also apply for, and receive, primary enforcement authority.