Filling Out Your Security Forms

EPA PERSONNEL SECURITY BRANCH
The questionnaire you are about to fill out is a standard government form. If you have questions about the form re-read the instructions, refer to this presentation, or consult the Office of Personnel Management’s (OPM’s) “Quick Reference Guide” on its e-QIP Application page (https://www.opm.gov/investigations/e-qip-application/).

Not every section of the Electronic Questionnaire for Investigations Processing (e-QIP) form is covered in this presentation; only the sections that may need additional explanation are included.

If you have questions about PINs, passwords, or technical issues, contact the EPA Personnel Security Branch (PSB) at:

Personnel_Security@epa.gov

Or

(202) 564-7912
Before You Start

Set aside ample time to complete the questionnaire – it can take a few hours.

Begin as soon as possible. **Do not wait until the last minute.** Your employment offer may be rescinded if all required materials are not received within the time stated in your email.

Gather materials needed to cover the period of time requested on your form:
- Citizenship and identifying information for you, your spouse, and other relatives.
- Previous residency addresses.
- Education history – dates, degree(s) awarded, and institution addresses.
- Employment history – including supervisor name and contact information.
- Full names, addresses, and phone numbers of friends or other individuals who can verify you and your recent education, employment status, and residence history.
• **Fill out your required security materials completely.** Your start date may be delayed if the Personnel Security Branch (PSB) needs to contact you for more information.

• If PSB asks for more information, respond promptly.
Quick Tips
Quick Tips

• All questions must be answered and all responses must be complete and accurate. Read the instructions carefully.

• Avoid choosing, “I do not know this information.” PSB and OPM will request additional information until a sufficient answer is provided.

• Avoid acronyms (including military). Use full employer names and complete job titles where possible.

• Relatives and spouses (or former spouses) can only be used to verify unemployment; they are not valid verifiers for any other items on the form.

• Be sure to include complete addresses and complete, legal names when requested.

For additional information, refer to


or

https://www.opm.gov/investigations/e-qip-application/
e-QIP and Standard Forms
Logging In for the First Time

- e-QIP automatically checks your browser’s compatibility.

- If you have problems with your browser, follow the instructions provided or visit OPM’s Quick Reference Guide: https://www.opm.gov/investigations/e-qip-application/

- When ready, click “Continue to e-QIP.”
Logging In for the First Time

- Answer three default Golden Questions in all **CAPITAL** letters.

- You must use your e-QIP Registration Code/Personal Identification Number (PIN) to log in. Enter the PIN **exactly** as it was given to you by OPM or PSB.

- If you have issues with your default Golden Questions or with your PIN, call PSB at (202) 564-7912.
Logging In for the First Time

- After answering your Golden Questions, create **three** Challenge Questions.

- Only you will know the answers to these questions. **Be sure to remember your responses for future reference.**
Logging In for the First Time

- Create your **username** and **password**. Again, be sure to remember your responses for future reference.

- After three failed attempts to log in, you will be locked out of the system. Call PSB at (202) 564-7912 for assistance.

- If you do not remember your password, call PSB for assistance.
Navigation

- Use the drop-down menu at the top of the screen and the buttons at the bottom to navigate between sections of the form. (Do not use the “Back” button on your browser.)

- Click “Help” if you have questions.

- Click “Save” or “Save/Continue” at the end of every page. (“Reset this Screen” erases the information you entered on that page.)
Your Identifying Information

- Provide your **full, legal name**.
- Take care to spell your name and place of birth correctly and input your birthdate and Social Security Number correctly.
- You **must** provide your Social Security Number.
Citizenship

- Select your citizenship status.

- If you are a U.S. citizen and were born on a military base outside the United States, you must check “I am a U.S. citizen, but I was NOT born in the U.S.” and answer the subsequent questions.

- Provide your mother’s maiden name.
• If you are not a U.S. citizen, provide the place you entered the United States, the date, an alien registration number, and your country of citizenship.

• If you do not have an alien registration number, use your I-94 number.
Where You Have Lived

- Make sure to include complete addresses and cover the period of time required.
- Use the address for where you actually resided. Do not list a "permanent address" if you were living at school.
- P.O. boxes are **not** acceptable. Instead, provide an additional comment describing where you lived.
- For temporary military stations (under 90 days), list your permanent address instead.
- Use APO/FPO addresses if you lived overseas while in the military.
• List all schools attended beyond Junior High School for the period of time required on the form.

• List all College/University degrees no matter when they were awarded.

• If all your education occurred before the period of time required, list your most recent education, regardless of when it occurred.

If you can’t find the school’s street address, use the street address of the registrar. (Note: The name of the institution is not a street address.)
Your Employment Activities

- Your employment history should match your resume for the period of time requested on the form.

- If you worked for the same employer at the same location more than once, enter information in the “Previous Periods of Activity” block instead of creating a new entry.
Your Employment Activities

- If the type of employment is not included in the list, select “Other.”
- Listing “full-time student” or “retirement” does not count as employment. Select “Unemployment” for that time period.
- If you are or were self-employed or unemployed, you must provide a verifier, someone other than yourself, who can vouch for your self-employment or unemployment. (See details on next slide.)
- Be sure to cover the entire period of time required.
- Avoid acronyms (including military). Use full employer names and complete job titles where possible.
- P.O. boxes are NOT acceptable. Provide an additional comment describing the location if a street address is not available.
Your Employment Activities

For unemployment, you may list a relative as a verifier.

However, neither you nor a relative can verify your self-employment. Suitable verifiers include patrons, non-relative business partners, or local business associations.
People Who Know You Well

- You must provide at least 3 people who can serve as verifiers for the period of time required.
- If all verifiers live outside the U.S., provide 3 additional individuals who live in the U.S. These additional verifiers do not have to cover the timeframe required by the form.
People Who Know You Well

• List individuals who have not been identified elsewhere on your e-QIP form.
• Do not list relatives, spouses, or former spouses.
• Supply all requested information (full name, address, phone number, dates known).
• Satisfactory examples include friends, neighbors, coworkers, roommates, peers, and coaches.
Your Marital Status and Your Relatives

• If married, list all requested information about your spouse, to include his/her full Social Security Number if applicable.
• Provide the information requested for the applicable relatives.
• Use the “Add Optional Comment” button to explain why information is missing or to provide additional information.
• If you are estranged from a relative and cannot complete the information requested, use the “Add Optional Comment” button to explain why you are no longer in contact with that person.
• All males must answer the Selective Service question.
• Check the Selective Service website (https://www.sss.gov/Home/Verification) if you:
  • Do not remember your Selective Service Number
  • Cannot remember if you registered for Selective Service
  • Need to register for Selective Service

• Use the “Add Optional Comment” button to explain why you have missing information or to provide additional information.

Note: Not registering for Selective Service may disqualify you for certain federal benefits, including federal jobs.
• If you have a police record, provide court documents and information or evidence that you met court penalties.

• Provide accurate and comprehensive details for the information requested – including dates, offenses, names, and locations.

• If you do not provide this information, your ability to start work will be delayed.

Note: Including police record information does not automatically disqualify you. It is best to be forthcoming and truthful.
Your Financial Record

• If you have federal debt, bankruptcies, loans, or other credit issues over the period of time requested, select “yes.”

• Provide **comprehensive** information to subsequent questions – including creditor information, court information, type(s) of loan(s), dates, etc.

• You may be asked to sign an EPA Credit Release so we can run a credit report (https://www.epa.gov/sites/production/files/2015-10/documents/epa-credit-release-authorization.pdf).

Note: Answering “yes” to this question does not automatically disqualify you for the position.
THIS STEP IS CRITICAL.

• Review your answers for accuracy and completion.

• The system validates the data you have entered. Any errors appear under the “Validation Summary” table.

• You must fix these errors before continuing.

• Once validated, click the “Display” link (top left) to save a copy for your records.

You must submit a complete and accurate form. Failure to do so may jeopardize your ability to work at the EPA.
Digital Signatures and Releasing to EPA

- Digitally sign the signature forms that appear in e-QIP.

- Upload additional documents to e-QIP as required or requested for your investigation. For example, you may be asked to complete and upload an OF 306 or EPA Credit Check Authorization Form.

- Documents that support responses on your form should also be uploaded.
  - Please upload each full document separately. Do not upload all documents together as a single attachment or upload a page at a time.

- Final Step: Select “Release Request/Transmit to Agency.” This step must be completed for PSB to receive your e-QIP forms.

- This is the end of the e-QIP questionnaire. PSB will contact you if additional or clarifying information is needed.

Thank You
Contact Information

EPA Personnel Security Branch (PSB)
Phone: 202-564-7912
Email: personnel_security@epa.gov

Quick Tips Sheet:

OPM e-QIP Quick Reference Guide:
https://www.opm.gov/investigations/e-qip-application/