Residents’ Guide to Temporary Relocation

West Calumet Housing Complex
East Chicago, Indiana

United States Environmental Protection Agency
Region 5

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Acknowledgments

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U.S. EPA is offering to clean up all homes in the West Calumet Housing Complex to prevent exposure to lead and arsenic dust present at hazardous levels. See Section 8 regarding health effects of lead and arsenic. The residents of each contaminated property are being asked to relocate temporarily while the cleaning is being done.

U.S. EPA's cleanup of this site is authorized by a federal law, the Comprehensive Environmental Response, Compensation, and Liability Act (CERCLA), commonly known as "Superfund." Superfund authorizes U.S. EPA to identify sites where hazardous substances have been released into the environment, and directs U.S. EPA to take action if the hazardous materials could endanger public health or the environment.

The cleanup activities are being performed by employees and authorized representatives of U.S. EPA, assisted by agents, contractors, and subcontractors of U.S. EPA. Many other government agencies and social service organizations are also involved, including the Indiana Department of Environmental Management, the Agency for Toxic Substances and Disease Registry, the East Chicago Housing Authority, the Indiana State Department of Health, the Indiana Department of Housing, and the U.S. Department of Housing and Urban Development.

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9 BACKGROUND INFORMATION
The U.S. Smelter and Lead Refinery Inc. (USS Lead) was constructed in East Chicago, Lake County, Indiana in the early 1900s. USS Lead operated first as a primary and then secondary lead smelter from 1920 to 1985. Smelting operations generated two primary waste materials – blast-furnace slag and lead-containing dust. Primary lead smelting volatilized metals, including arsenic. Blast-furnace slag was stockpiled south of the plant building and spread once a year over an adjoining 21-acre wetland. During operations, some lead-containing dust was deposited on area soils by the wind.

In addition to the USS Lead facility, there are several other potential sources of lead and arsenic contamination in the residential area, including the former Anaconda Copper Company (Anaconda) site and the E.I. DuPont de Nemours Company (DuPont) facility. Anaconda occupied the area along the Indiana Harbor Canal where the Carrie Gosch Elementary School and the West Calumet Housing Complex immediately south of the school are currently located (the southwest portion of the Residential Area). The Anaconda site manufactured white lead and zinc oxide, and refined metal. The DuPont facility, which was located south of the USS Lead site and east of the former USS Lead facility, manufactured the pesticide lead arsenate.

This Residents’ Guide focuses on the West Calumet Housing Complex. Other portions of the site are also being evaluated for cleanup. Yards within the site are contaminated with lead and arsenic.
Lead. Yes. A blood test is available to see if you have been exposed to lead. U.S. EPA recommends that children and pregnant women have their blood tested. You can contact the East Chicago Health Department at 219-391-8467 to have the blood lead test performed.
1 PURPOSE OF THIS GUIDE

The U.S. Environmental Protection Agency (U.S. EPA) is offering to clean all homes in the West Calumet Housing Complex to prevent exposure to contamination. This is a voluntary effort and you have the final decision in having U.S. EPA clean your home. If you choose to have your home cleaned, U.S. EPA relocation staff will meet with you to discuss your specific needs for the temporary relocation and cleaning.

U.S. EPA has prepared this *Residents’ Guide to Temporary Relocation* to answer some basic questions about the assistance you may receive during your temporary relocation. When you meet with the U.S. EPA Relocation Team, you will work out specific details for your situation. This guide answers questions about the who, what, where, when and how of the temporary relocation process.

This guide also provides information about the work at the West Calumet Housing Complex and the temporary relocation process, but does not create a right or benefit or contain promises or guarantees by U.S. EPA.

What is lead?

Lead is a naturally occurring element found in small amounts in the earth’s crust. While it has some beneficial uses, it can be toxic to humans and animals.

Lead can be found in all parts of our environment – the air, the soil, the water, and even inside our homes. Much of our exposure comes from the use of fossil fuels (including past use of leaded gasoline), some types of industrial facilities, and past use of lead-based paint in homes. Lead and lead compounds have been used in a wide variety of products found in and around our homes, including paint, ceramics, pipes and plumbing materials, solders, gasoline, batteries, ammunition, and cosmetics.

How does lead affect my health?

Lead damages the nervous system which can result in changes to IQ and behavior. Children who have been exposed to high levels of lead over a long period of time can have lower IQ, attention-deficit hyperactivity disorder (ADHD), or delinquency. Since the brain develops before birth but continues for the first several years of life, pregnant women and children six years of age and under are at higher risk than older children and adults.

Will every exposed person have symptoms?

No, not necessarily.

Is there a test to tell if I have been exposed?

**Arsenic.** Yes. There are tests available to measure arsenic in your blood, urine, hair and fingernails. The urine test is the most reliable test for arsenic exposure within the last few days. Tests on hair and fingernails can measure exposure to high levels of arsenic over the past 6 to 12 months. These tests can determine if you have been exposed to above-average levels of arsenic. They cannot predict whether the arsenic levels in your body will affect your health.
8 INFORMATION ABOUT LEAD AND ARSENIC

This section of the Residents' Guide provides detailed information about lead and arsenic, the contaminants found in the homes being cleaned by U.S. EPA during the West Calumet Housing Complex Removal Project.

What is arsenic?

Arsenic occurs naturally in soil and in many kinds of rock, especially in minerals and ores that contain copper or lead. Arsenic contamination may be associated with lead smelting and refining. Arsenic may also be added to other metals to form metal mixtures or alloys with improved properties – for example, in production of lead-acid batteries for automobiles.

Because arsenic is found naturally in the environment, people in most communities are exposed to some arsenic by eating food, drinking water, or breathing air. Residents in West Calumet may take in additional arsenic by swallowing or breathing in small particles of dirt and dust. The amount of arsenic that people can absorb through the skin is minimal. Once a person is removed from the source of arsenic, most of it will leave their bodies within several days.

How does arsenic affect my health?

Children and adults who are exposed to arsenic may experience irritation of the stomach and intestines, blood vessel damage, skin changes, and reduced nerve function. Long-term exposure in children may contribute to learning disabilities and other neurological effects. High levels of arsenic can also increase the risk of developing cancer.

2 HOW TO CONTACT U.S. EPA

This section of the Residents' Guide lists the address and telephone number where you can reach the U.S. EPA representatives who are responsible for the relocation operations for the West Calumet Housing Complex Removal Project.

U.S. EPA Command Post

U.S. EPA has set up its command post at the corner of 149th Street and McCook Avenue in East Chicago. The command post consists of office trailers from which representatives of U.S. EPA are directing the cleanup and relocation operations.

U.S. EPA works from 8 a.m. to 6 p.m., Monday through Friday. All U.S. EPA employees will be wearing agency identification badges at all times. Do not hesitate to ask to see an identification badge.

You can reach members of the U.S. EPA Relocation Team at the telephone number listed below. After working hours, you may call the number and leave a message with your name and phone number and someone will return your call.

The telephone number is:

219-801-2199

The U.S. EPA Relocation Team is available to assist you in the following ways:

- Finding suitable temporary housing for you and your family
- Making plans for your belongings
- Coordinating activities on your moving day
• Helping you adjust to your temporary housing
• Arranging for the payment of certain expenses related to your temporary relocation
• Taking care of any problems that may occur during your temporary relocation
• Keeping you informed about dates for moving and for returning to your home
• Answering your questions about the progress on the cleaning of your home

assessment is then presented to you for your approval. If you agree with the appraisal, you will sign off on the assessment. The U.S. EPA Relocation Team will work with you to get reimbursement.

If you do not agree with the appraisal, you may appeal in writing. Speak with a member of the U.S. EPA Relocation Team for further details about the appeal procedures.

Can I use clothes, towels, and bedding that I left behind in my home?
Yes. You should launder them as you normally do. Please note that if you do choose to throw items away after your home has been cleaned, U.S. EPA cannot reimburse you for the loss of these items.

Are my dishes and cookware safe to use?
Yes. These items are safe to use and should just be cleaned as you normally would.
7 RETURNING TO YOUR HOME

This section of the Residents’ Guide tells you what will happen when your temporary relocation ends, and also tells you how to apply for money to replace items that could not be cleaned.

How will I know when I can return to my home?

U.S. EPA will contact you to keep you informed about the progress of the cleanup at your home. About 24 hours before the cleanup is complete, U.S. EPA will meet with you so you can sign a Termination in Relocation Benefits form. This form will tell you the date that your relocation benefits will end, including payment of temporary housing costs. A member of the U.S. EPA Relocation Team will contact you to arrange a date and time for you to return to your home.

Can U.S. EPA help me move back to my home?

Moving services can be provided to take you and your belongings back to your home. Contact a member of the U.S. EPA Relocation Team to arrange for this service.

What happens if any of my items get damaged during the cleaning process?

If any items get damaged, U.S. EPA will provide an independent assessor to estimate the value of the item. Using photographs and videotapes of your belongings, an independent appraiser determines a fair value for the items that need to be replaced.

3 PREPARING FOR TEMPORARY RELOCATION

This section of the Residents’ Guide tells you what you will need to do to get ready for the time that you will be away from your home.

Where will I be relocated while my home is being cleaned up?

U.S. EPA has made arrangements with several hotels and motels which are being used as temporary housing for families during the cleaning of their homes. The Relocation Team will work with you to find a suitable location for you and your family.

When will I need to move?

U.S. EPA representatives will meet with you to determine a date and time for your relocation.

U.S. EPA representatives will determine the date of your relocation by the availability of temporary housing and your specific needs.

How do I move to my temporary housing?

U.S. EPA can provide moving services, including moving vans and drivers who can help you move your family members and your belongings. The U.S. EPA Relocation Team will work with you to arrange for these services.

How long will I be away from my home?

You should plan on being away from your home for five to seven days. U.S. EPA will notify you in advance if additional time is needed.
What should I do with my belongings during my temporary relocation?

First, make a list of all your belongings. You may also want to take photographs for your records. Keep this list with you, along with all of the papers that involve your relocation. The list will provide a record of your belongings.

For its own records, U.S. EPA will photograph and videotape each room of your home at the beginning of the cleanup. The videos and photos provide U.S. EPA with a record of the items that were present, and the condition of those items, at the time that the cleanup workers entered your home to prepare it for the cleanup process.

What are the packing instructions?

You will need to pack up your belongings in a special way described below. In general, you should take with you all of the items that you will need for normal day-to-day living during the time that you will be staying in your temporary housing. You should also bring any personal documents that you might need to refer to, including papers and forms related to your temporary relocation. Items to bring to your temporary housing include the following:

- Clothes and accessories (casual, work, night, sport)
- Misrepresentation or fraud
- Change of primary residence
- Criminal activities

If you believe you have been improperly asked to leave your temporary housing, please contact the U.S. EPA Relocation Team.
When you leave the hotel or motel, you must check out by going to the main desk and informing the clerk that you are checking out. At that time, you will have to pay all bills for services other than the cost of your room. As you leave, give the desk clerk the keys to all rooms used by you and your family members.

If you do not leave your temporary housing by the time indicated on your notice from U.S. EPA, you will be responsible for the charges for the additional time that you remained there.

What if I am asked to leave my temporary housing?

If the manager of your temporary housing determines that you or other members of your household are not following the policies of that housing, you may be asked to leave.

If you are asked to leave the housing that U.S. EPA arranged for you, the U.S. EPA Relocation Team may not move you to alternative housing. Your relocation assistance may be terminated, and you may have to find and pay for temporary housing on your own.

Reasons for terminating relocation assistance include but are not limited to the following:

- Failure to take due care of your temporary housing
- Failure to comply with hotel or motel rules or with the terms of your lease, if you are housed in an apartment
- Failure to pay charges for which you are liable

U.S. EPA will provide you with packing materials, including boxes, bags and tape and cushioning material to use in packing any breakable items. Pack your belongings securely and seal all boxes closed with tape. Write “FRAGILE” on any box that contains breakable items. Make sure your name is on each box that is going with you.

All boxes should be numbered (for example, 1 out of 8) and labeled with your name. If you need more packing materials, contact the U.S. EPA Relocation Team.

If you have personal items that you do not want disturbed while your home is being cleaned, you may pack them securely and seal the boxes closed with tape. Write “PERSONAL” on any box that you want to remain secured in your home. These boxes do not need to be numbered.
What about my rent, mortgage, and utility payments?

You will have to continue to pay the rent or make the mortgage payments on your home during your temporary relocation, even though you will not be living there. Also continue to pay your utility bills. An allowance will be provided to you when you move back in to cover the cost of any utilities including water and electricity used during the cleaning process.

What should I do about my pets and house plants?

Pets (for instance, dogs and cats) cannot remain in your home while it is being cleaned up. You will need to make arrangements for your pets. Speak with your neighbors, friends, or relatives, who may be able to care for your pets during your temporary relocation. If this option is not available to you, a member of the U.S. EPA Relocation Team can help you arrange to place your pets in a kennel. U.S. EPA will transport the pets and pay the kennel costs. Please note, however, that pets must have received the required immunization shots before they can be placed in a kennel. Speak with a member of the U.S. EPA Relocation Team to make kennel arrangements.

If you have large fish tanks or aquariums, you may be able to leave them in your home with instructions on feeding. The U.S. EPA Relocation Team will make sure they are fed in your absence.

You may leave your house plants in your home. Please water them before you leave.

- You may be charged for any persons staying with you in your room who were not members of your household on the date of your relocation. U.S. EPA will not pay this extra charge.

In addition, your hotel or motel may have other rules or requirements for its guests. You are expected to comply with these rules during your temporary relocation.

Most of the hotels and motels that U.S. EPA is using as temporary housing have coin-operated washers and dryers. Speak to someone at the main desk of your hotel about the location of these laundry facilities and the cost of each machine. If you have a washer and dryer in your home, you will be allowed reimbursable expenses every four days.

Keep in mind that U.S. EPA is paying for your housing costs only.

You are expected to pay any additional charges that you make to your hotel/motel room, such as charges for telephone calls, room service or other food, beverages, video rentals, or pay-per-view television programs.

What should I know about leaving my temporary housing?

U.S. EPA will provide you a two-day advance notice of the date when you may return to your home. This notice will be in the form of a letter that will be delivered to you, notifying you of the date that your temporary relocation will end. See Section 7 for more information about moving back to your home.

If your temporary housing is in a hotel or motel, you are expected to leave by 11 a.m. of the date your temporary relocation ends.
• Cooking or food preparation is not allowed inside hotel rooms. Hot plates, microwave ovens, or other cooking devices are not permitted unless supplied by the hotel.

• Please do not track mud or dirt into hotel rooms.

• No extra furniture is allowed in hotel rooms unless you have obtained permission from the hotel management.

• Housekeeping service is provided in most of the hotels; however, you are still responsible for the general condition of your room. You must allow the housekeeping attendant to enter the room daily to clean and to provide fresh linens.

• Please leave wet towels and dirty bed linens in your hotel room. Do not place these items in the hallway. The hotel housekeeping service will pick up these items daily.

• Please put litter in appropriate trash containers. Trash cans are provided in the laundry rooms, and dumpsters are located outside the building. If you have excess trash in your room, leave it in the wastebasket in your room or take it to a dumpster. Do not leave it in the hallway.

• Most of the hotels have swimming pools that may or may not have lifeguards in attendance. Please observe the hotel rules for use of the pool. Also check at the main desk of your hotel or motel to see if you need to pay a fee to use the pool or other recreational facilities.

• You are responsible for any damage that occurs in your room during your temporary relocation, such as broken furniture and staining of carpets or linens. If the hotel charges a replacement fee for these items, you will be responsible for paying it directly to the hotel. You will not be reimbursed for these costs.

What should I do with food items?

Leave in your home any food that is in your kitchen cabinets that you will not need while you are away. These items could include canned food or boxed food (for example, cereals, cake mix, rice, spaghetti, spices). If you have any of these items on open shelving or storage units, U.S. EPA workers will move them, clean the area and then put the items back.

Try to use perishable food items (such as dairy products and other perishables, and frozen food) before you leave your home, or give them to neighbors, friends, or relatives. You may be able to take some of these items with you to your temporary housing location. If you think any of these items will not be good before you return, please throw them away.

Also, before you leave your home, be sure to empty all garbage and trash containers.

Can I leave my car or other vehicles on my property while I am away?

No. During the cleaning of your home, U.S. EPA contract workers will need work space outside your home to set up trailers and equipment. Parking space will be available at your temporary housing. You should make arrangements to move all vehicles from your property during your temporary relocation.

When you meet with U.S. EPA representatives to discuss the cleanup of your home, you will be given a form to sign which states that you agree to remove all vehicles from your property before you leave your home and before the U.S. EPA cleanup begins.
indicated on this form, any vehicles found on the property which will restrict cleanup activities would be removed by U.S. EPA. Any vehicles that are removed from your property will be stored in a secure lot until the cleanup of your home has been completed.

What about delivery of mail during my temporary relocation?

Due to the short duration of your relocation, we do not expect any issues with mail delivery. The post office will still be able to deliver mail to your box. If you are currently receiving forms of assistance such as Aid to Families with Dependent Children (AFDC), it is extremely important that you do not change the address at which you receive your mail.

What about school transportation?

U.S. EPA has vans and drivers available to take children to and from school. Speak with a member of the U.S. EPA Relocation Team if your children will need this service. There is no cost for the service.

What about security while my home is vacant?

During your temporary relocation, U.S. EPA will have security guards patrolling your property.

Who pays for my temporary housing?

If you are relocated to a hotel or motel under arrangements that are made by U.S. EPA, U.S. EPA will pay the housing costs. If you choose to rent or sublet your own temporary housing, you will have to pay and then request reimbursement. You may be reimbursed up to a maximum of $94 per night. However, you must obtain the approval of U.S. EPA before you make any commitments to a landlord or a sublease.

What should I know if I am relocated to a hotel or motel?

If you are housed in a hotel or motel for your temporary relocation, be aware of the following general policies:

- Please be courteous to the other guests in the hotel. No loud music or noise is allowed in guest rooms or in public areas.
- Please observe all "No Smoking" signs in public areas, and do not smoke in non-smoking rooms.
- All children must be accompanied by an adult or guardian at all times. No running or playing is permitted in the hallways or public areas.
- You are responsible for paying the hotel for all local and long distance telephone calls. There may be an additional charge to have the telephone turned on in your room. Incoming calls are free.
- No pets or animals are allowed inside the building or outside of the hotel unless permission is given from the hotel management.
6 OPTIONS FOR TEMPORARY HOUSING

This section of the Residents’ Guide tells you about the types of housing that may be available for your temporary relocation, and what your responsibilities are while you live there.

What types of housing is U.S. EPA using for temporary relocations?

You may choose to stay with relatives or friends for the period of your temporary relocation. If you do not have this option, a member of the U.S. EPA Relocation Team will place you in a hotel or motel that is available at the time of your temporary relocation. Arrangements have been made with several hotels and motels throughout East Chicago for the temporary relocation of West Calumet Housing Complex residents.

A member of the U.S. EPA Relocation Team will meet with you to discuss any special needs you may have in an effort to determine the most suitable housing for you and your family. Some factors that will be considered are whether your household includes small children, elderly persons, or pets. For example, if you are placed in a hotel or motel, and your household includes small children or persons requiring special medications, you may request the use of a small refrigerator during your temporary relocation.

As another option, you may try on your own to find rental or sublet housing that will be available for the five to seven days of your temporary relocation. However, you must have U.S. EPA’s approval before you arrange to rent or sublease housing.

4 THE CLEANING PROCESS

This section of the Residents’ Guide tells you what will happen inside your home while you are away.

How does U.S. EPA determine which homes need to be cleaned up?

U.S. EPA is offering to clean all homes in the West Calumet Housing Complex to prevent exposure to contamination. This is a voluntary effort and you have the final decision to allow U.S. EPA to clean your home. If you choose to have your home cleaned, U.S. EPA relocation staff will meet with you to discuss your specific needs for the temporary relocation and cleaning.

How will I know that cleanup has begun at my home?

U.S. EPA will be using many crews with more than 100 total workers to perform performing the necessary work to clean up your home. One of these crews will bring its trailers and equipment to your property and park them outside your home. A fence will be temporarily installed around the working area, and a security guard will be on-site after working hours. The cleanup crew will work from about 7 a.m. to 7 p.m., Monday through Friday and some Saturdays.

U.S. EPA will hand out information packets to residents about the work being done.

What happens to my belongings during the cleanup?

The items you leave in your home will remain where you left them and will not be removed. Before the workers begin the cleanup of your home, they will videotape each room and photograph the items you left in your home. The videos and photos provide U.S. EPA with
a record of the items that were present, and the condition of those items, at the time the cleanup workers entered your home to prepare it for the cleanup process.

**What does the cleanup process involve?**

Workers who are trained and experienced in hazardous materials cleanup will be cleaning your home. Workers who enter your home will wear special equipment to keep from tracking dust and dirt into your home.

Cleaning will primarily consist of HEPA vacuuming, steam cleaning, wet wiping, washing and mopping the residence and its contents. A negative air unit will minimize the amount of airborne dust. In general a “top down” approach will be applied to cleaning. Work will start at the ceiling and progress down to the floor. Particular attention will be paid to cleaning horizontal surfaces.

Soft furniture, carpeting, large comforters and drapes will be steam-cleaned. Walls, cabinets and electronic items will be wet wiped and floors will be mopped. The furnace/air conditioner will be shut-off during cleaning in order to clean ducts, and the filter will be replaced upon completion of cleaning.

You will be responsible for cleaning any bedsheets, pillow cases and blankets. These items require normal cleaning.

Contaminated cleanup materials will be bagged and placed into a roll-off box staged in the support zone outside of the east entrance.

**What are my responsibilities while I am receiving this assistance?**

During the time that you are receiving Temporary Relocation Benefits and Assistance for Superfund Sites, your responsibilities include but are not limited to the following:

- Helping U.S. EPA to determine the types of assistance you and other members of your household will require by providing the information the U.S. EPA Relocation Team requested during their interview with you.
- Informing the U.S. EPA Relocation Team about any special needs (for example, arrangements for pets, school transportation for children, medical problems or disabilities of members of your household)
- Retaining all forms, bills, and receipts associated with your relocation
- Complying with the rules of the housing (hotel, motel, or apartment) where you are staying until you return to your home
- Complying with the terms of your reimbursement agreement
- Making arrangements on your own for transportation to work, to medical or other appointments, and to the post office or other errands.
- Taking due care of your temporary residence
- Leaving your temporary residence when you are notified that your home is ready for you to live in again.
Which of my expenses will not be covered?

U.S. EPA will not pay your rent or the mortgage on your home during your temporary relocation (see Section 3, "Preparing for Temporary Relocation"). Because you would be paying these costs if you were not relocated, these payments are not considered to be additional costs caused by your relocation, even though you will not be living in your home.

Other expenses for which you will not be reimbursed include but are not limited to:

- Expenses that you incur without the approval of U.S. EPA
- Damage caused by pets
- Damage which you, your family, or your guests cause to your temporary housing, its furniture, or recreation equipment
- The cost of temporary housing beyond the date on which your temporary relocation period ends
- Expenses related to accidents, injuries, or illnesses that you may experience during your temporary relocation period
- Charges to your room if you are housed in a hotel or motel (such as room service or other food, beverages, long distance telephone charges, video rentals, pay-per-view television programs)
- Legal fees or other costs for preparing a claim for relocation payment or for representing the claimant
- Expenses for searching for temporary housing
- Duplicate benefits

Can I go inside my home while it is being cleaned up?

No. Workers will be working in your home and furniture and floors may be wet. There may also be equipment left in your home while the cleaning is taking place. By staying out of your home, crews can work faster and safer so you can return home sooner.

What if I need something from the belongings I left in my home?

U.S. EPA asks that you plan carefully, making sure that you bring with you all of the items that you know you will need while you are away from your home. Ask neighbors, friends, or relatives to store any other items you might need during your temporary relocation.
5 TEMPORARY RELOCATION BENEFITS

You will have some additional expenses because of your temporary relocation. This section of the Residents' Guide tells you which of these expenses will be paid by U.S. EPA as temporary benefits, which expenses will be reimbursed, and which expenses you will be responsible for paying.

Any benefits you receive during your temporary relocation are called Temporary Relocation Benefits and Assistance for Superfund Sites. The following is a general description of the types of assistance that are available.

What temporary benefits are available to me, and how do I apply for them?

U.S. EPA is providing temporary benefits to persons temporarily relocated during the cleanup of their homes. The U.S. EPA Relocation Team will determine who is eligible to receive these benefits.

Before you are relocated, a U.S. EPA Relocation Team member will help you fill out the necessary forms to apply for your relocation assistance. Although the amount will vary according to individual needs, the eligible categories of assistance include:

- Temporary housing during the period of time that U.S. EPA has determined that you must be relocated (generally this will be five to seven days).
- Money for incidental costs.
- If you are housed in a hotel or motel, money for food.

When you are relocated from your home, you will receive a letter from U.S. EPA that tells you what assistance you and your family are eligible to receive, and the procedures for making claims and for appealing relocation assistance determinations.

How will my temporary relocation benefits be paid?

Your temporary relocation benefits will be in the form of a pre-paid credit card loaded with funds. U.S. EPA Relocation Team staff will discuss with you the benefits you will receive.

Which of my relocation expenses will be covered?

Temporary relocation benefits are not intended to cover all of the expenses or losses associated with the contamination. You can apply for money to reimburse you for certain costs which are related to your relocation. The costs that can be reimbursed include:

- Mileage differential from temporary housing to work. For example, if you drove five miles to work from your home and your temporary housing is now 9 miles away, you would be eligible to receive mileage expenses for eight miles per day.
- Public transportation costs you incur while away from your home during this temporary relocation. You must keep receipts for these expenses.

Upon returning to your home, you will receive a pre-paid card in the amount of $50.00 for incidental expenses. This allowance covers the cost of any utilities including water and electricity the cleaning crew may use during the cleaning process. You are eligible to receive this allowance, regardless of the type of temporary housing to which you are relocated. Please note that the allowance is paid after you have returned to your home.