

# EPA Region 3 and Region 4 Roundtable 1

## Virtual P2 Technical Assistance

### *Modifying the Service Model during COVID-19*

**September 28, 2020**



# Agenda

10:30-10:40

## Welcome/Panel Intros

- Keith Ridley, University of Tennessee
- David Ladner, Clemson University
- Keith Goossen, University of Delaware

10:40-11:30

## Discussion

11:30-11:45

## Q&A

11:45-Noon

## Oct 26 Roundtable Ideas

**What adjustments have you made to your service delivery model to provide technical assistance to clients during the COVID pandemic?**

**What are you still trying  
to figure out?**

**What are your future challenges to serve clients in the COVID era?**

**What changes made do you think  
will continue after the pandemic  
crisis subsides?**

**What's one lesson learned during  
this process that you would  
like to share with others?**

# Other Questions



# Future Topic Ideas

**October 26 & December 7**

**10:30 am – Noon ET**

# Thank You!

- Please complete the post-webinar survey
- Today's session was recorded and will be available on the EPA website
- Upcoming Roundtables: October 26 & December 7