

# How to Reset Your CDX Password

Version: 9/22/2021

**Purpose:** This help document explains how **state, territory and tribal users** can reset their CDX web password, so they can access the ATTAINS User Interface.

**Note:** This document addresses CDX web accounts, which are the majority of ATTAINS state, territory, and tribal users. This help does not address how to reset passwords for NAAS (Network Authentication and Authorization Service) accounts.

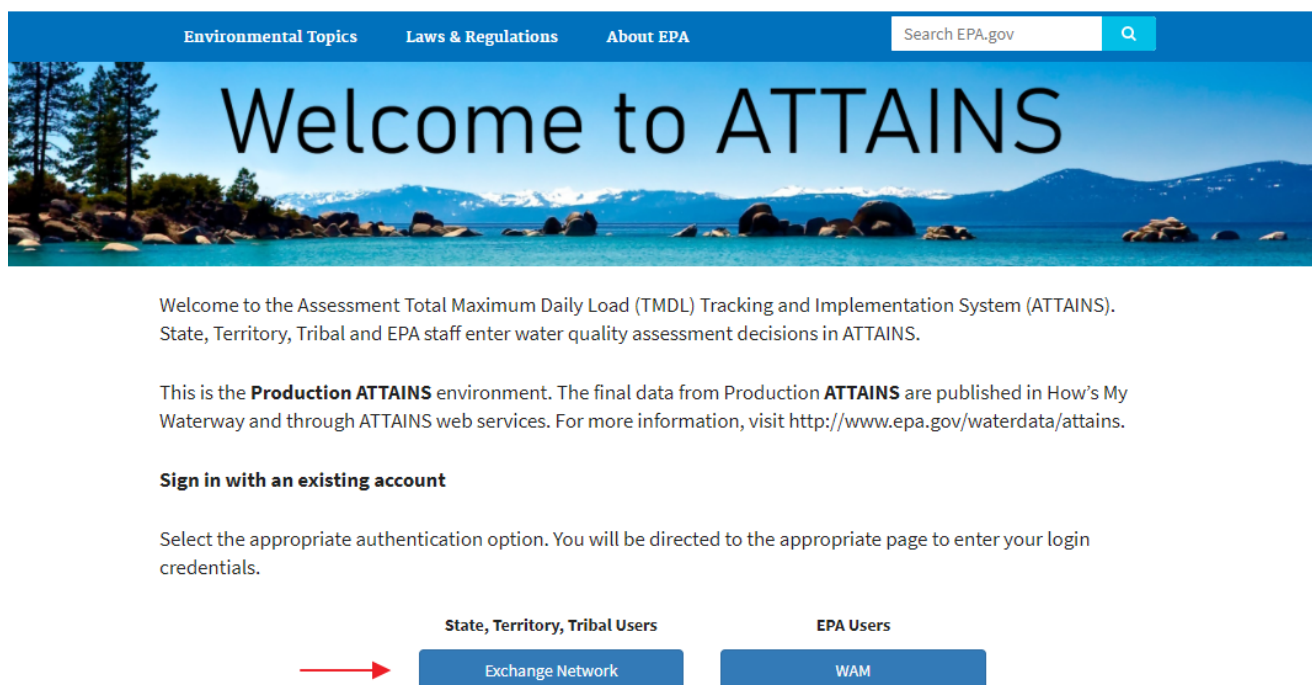
## CDX Web Passwords

ATTAINS uses Central Data Exchange (CDX) web services to authenticate state, territory, and tribal users. If you use the Exchange Network login button (see Figures 1 and 2) and get an error when attempting to login with your CDX login, your CDX password may have expired. So, you may need to reset your CDX password.

1. Go to the CDX website: <https://cdx.epa.gov/>
2. Use the “Forgot your Password?” link under the login area. (See Figure 3.)
3. Follow the directions to reset your password.
4. Then, attempt to login to the ATTAINS User Interface again:  
<https://attains.epa.gov/attains/login?env=Production>

If that still doesn't work, please contact the ATTAINS Helpdesk ([attains@epa.gov](mailto:attains@epa.gov)) for additional assistance.

Figure 1: ATTAINS Login Page: State, Territory, and Tribal users should use the “Exchange Network” button to open an input dialog (see Figure 2).



Environmental Topics    Laws & Regulations    About EPA    Search EPA.gov

# Welcome to ATTAINS

Welcome to the Assessment Total Maximum Daily Load (TMDL) Tracking and Implementation System (ATTAINS). State, Territory, Tribal and EPA staff enter water quality assessment decisions in ATTAINS.

This is the **Production ATTAINS** environment. The final data from Production **ATTAINS** are published in How's My Waterway and through ATTAINS web services. For more information, visit <http://www.epa.gov/waterdata/attains>.

**Sign in with an existing account**

Select the appropriate authentication option. You will be directed to the appropriate page to enter your login credentials.

State, Territory, Tribal Users    EPA Users

Exchange Network    WAM

Figure 2: ATTAINS Login interface for Exchange Network (CDX) users

The screenshot shows a login form titled "Exchange Network Services". It includes a "User ID:" label above a text input field containing the placeholder "Enter Username". Below this is a "Password:" label above a text input field containing the placeholder "Enter password". A blue "Sign in" button is positioned below the password field. At the bottom of the form is a link that says "return to ATTAINS Home Page".

Figure 3: If you get an error when trying to login to ATTAINS, you may need to reset your CDX web password. If needed, go to the CDX website (<https://cdx.epa.gov/>) to reset your CDX web password. Use the "Forgot your Password?" link.

The screenshot shows the CDX Central Data Exchange website. The top navigation bar includes links for Home, About, Recent Announcements, Terms and Conditions, FAQ, Help, and Virtual Assistant. The main header features the CDX logo and the text "Central Data Exchange", with a "Contact Us" link on the right. The main content area is dark-themed and features a large image of green leaves on the left and a login form on the right. The login form is titled "Log in to CDX" and includes fields for "User ID" and "Password". Below the password field is a "Show Password" checkbox. There are two buttons: "Log In" and "Register with CDX". A red box highlights the "Forgot your Password?" link, with "Forgot your User ID?" and "Warning Notice and Privacy Policy" links listed below it.