

From: [Jimmi Serfling](#)
To: [\(b\) \(6\) Privacy](#); [Shorewood Heights Manager](#); secretary@doh.wa.gov; graf@pinnaclefamily.com
Cc: [Title VI Complaints](#); [Bruce Bassett](#); customerservice@kingcounty.gov
Subject: RE: Shorewood Heights
Date: Monday, June 22, 2015 2:12:40 PM

(b) (6) Privacy

I remember you contacting the City earlier this year about the flooding. Violation of a lease is a private, civil matter between landlord/tenant. The City of Mercer Island cannot act as your legal agent.

Our Building Official may only act in the capacity of a witness. You may contact Don Cole at 206-275-7701 to speak with him.

Seattle Public Utilities provides the water to Shorewood Heights. You may need to speak with the Seattle Public Utilities regarding water quality.

I sense this is a difficult, scary and frustrating situation for you. King County has resources and information available regarding landlord/tenant issues and they may be able to assist you further.

Thank you,

Jimmi Serfling

Code Compliance Officer

206-275-7709

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From: **(b) (6) Privacy**

Sent: Thursday, June 18, 2015 3:11 PM

To: **(b) (6) Privacy**; [Shorewood Heights Manager](#); secretary@doh.wa.gov; graf@pinnaclefamily.com

Cc: Title_VI_Complaints@epa.gov; [Jimmi Serfling](#); [Bruce Bassett](#); customerservice@kingcounty.gov

Subject: Re: Flood Issue | Shorewood Hights | EPA + Water Quality Issues

We are requesting a formal inquiry from our government on this both the City as well as the State!

I should also add that we've been washing baby bottles and my wife has been drinking from the water. Her entire body was trembling last night and our baby is sick - was up all night. It's a 9 day old infant. We were wondering why it is now we know it's because our drinking water is poisoning us.

Why is the water quality so bad and it's making us sick! Please address this asap. No one should be drinking this water.

I'm also 'cc'ing the City of Mercer Island & the Secretary of Dept of Health for WA to look into this matter.

Our patience has run out you are putting our lives and our health in danger! Please address this asap. We cannot afford to jeopardize our lives - this is a repeat offense (multiple times) and you are in direct violation of our lease agreement.

We deserve clean drinking water!

(b) (6) Privacy

From: **(b) (6) Privacy**

To: [Shorewood Heights Manager](#) <shorewoodheightsmgr@pinnacleliving.com>; **(b) (6) Privacy**

(b) (6) Privacy

Cc: "Title_VI_Complaints@epa.gov" <Title_VI_Complaints@epa.gov>; "jimmi.serfling@mercergov.org" <jimmi.serfling@mercergov.org>; "graf@pinnaclefamily.com" <graf@pinnaclefamily.com>; "bruce.bassett@mercergov.org" <bruce.bassett@mercergov.org>; "customerservice@kingcounty.gov"

<customerservice@kingcounty.gov>; "secretary@doh.wa.gov" <secretary@doh.wa.gov>

Sent: Thursday, June 18, 2015 2:33 PM

Subject: Re: Flood Issue | Shorewood Hights | EPA + Water Quality Issues

Since we were moved to (b) (6) Privacy we've had flea infestation - before we even moved in, water scolding issues, and drinking water issues. Here's the latest. Please see the water quality for yourselves!

To Shorewood Heights Manager:

Our shower water and tap water are completely unsanitary and I'm sure by not fixing this you are putting my wife's my new born babies and my life in extreme danger. I have now come to the office 3 times and indicated water issues and attaching a sample of the water captured in a bottle. This is a continuation of the piping and water issue we've notified you since February that resulted in our relocation to a different unit which you refuse to address.

Who is in charge here?

I need this addressed today. But since you've known this I doubt you'll fix this. Who do I escalate this to?

Btw, there is also no notice about the water quality being bad. We've been drinking this water and we did notify you of the chemical odors. You've not fixed this issue.

Do I continue drinking this?

(b) (6) Privacy

From: (b) (6) Privacy

To: "Title_VI_Complaints@epa.gov" <Title_VI_Complaints@epa.gov>

Cc: (b) (6) Privacy

Sent: Monday, March 2, 2015 3:04 PM

Subject: Fw: Flood Issue | Shorewood Hights | EPA

Hello:

We need your help please.

My apartment at (b) (6) Privacy, Mercer Island, WA, 98040, was flooded due to aging buildings and unkept maintenance of the plumbing. The incident happened on Sat. 2/21/2015, 7:15pm and it took 45 minutes for the maintenance crew to arrive and City of Mercer Island 9-1-1 fire engine had to be called to shut the main water valve.

The water has flooded our entire bathroom, part of our living room hallway, part of our bedroom as well as closet spaces and all the spacing between the carpet and water seeped through the floor – inside the layers of wood - from 3rd story down to the first story as well as the stairways. The level of water was knee high and the force of water caused a major damage to our personal belongings.

My pregnant wife and I who are expecting soon, went Tuesday 2.24.2015 to our unit to get some of our pots, pans and cooking oil when we both began:

- o Started having headaches**
- o Difficulty breathing**
- o Skin rashes among other ailments (this is 4 days after the initial flood).**
- o The unit is not safe for anyone to be living in there – especially a newborn.**

***** Plus we're concerned about the structural viability of the building since the neighbors have told us this is the second time that this complex has flooded in the last 2 months. There's water marks from the 3rd floor all the way down to the 2nd floor and water had seeped all the way to the first floor of the building. Again, water level was knee high in our bathroom when the flood happened.**

Due to building structural issues, mold issues, air quality issues as well as sanitary issues – where toilet water was involved in the leak, whereby water borne issues are too numerous to mention here – we would like to request your help in giving us a peace of mind assurance - in writing that it is now safe to return to our apartment.

Here's the address of the offending party:

Shorewood Heights Apartments
3209 Shorewood Dr, Mercer Island, WA 98040
(206) 232-1300 / (855) 731-7994

We look forward to your response and we much appreciate you taking the time from your very busy schedule to consider this environmental concern.

Thank you!

(b) (6) Privacy