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Title VI Complaints
Double Tree Hilton
Wednesday, August 12, 2015 6:46:23 AM

I stayed at the Double Tree Hilton in Sacramento Ca. a few months ago. The room smelt heavily of mold. I left a review with them online telling my experience. The bathroom was the problem area. There were no fans or windows or vent in bathroom for air circulation. They did not reply to my complaint. This did not impress me and it seems they are willing to harm people for profit. Not sure how much damage was done to my lungs. So I called and spoke with manager who blamed it on the clean up crew. This had nothing to do with the clean up crew in my eyes. To me there was obviously not enough air flow in the bathroom. They refunded my money but have not informed me of further action they have taken to fix the problem. Big company with bad care for people. Please investigate. I believe it was room by they have my records with my name under for accuracy. Please let me know if you want further information from me. Thank you,

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