LEARNING AGENDA GRANT COMMITMENTS MET



YEAR 1 FINAL REPORT 24 JANUARY 2022



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Table of Contents

Table of Contents	
Overall Findings	1
Summary	1
Next Steps	3
Introduction + Purpose	4
Priority Questions - Year 1	5
Data Collection	5
Results by Sub-Question	7
a. Do the grant programs have specific targets associated with their outputs/outcomes?	7
b. What types of grant commitments data are tracked	8
i. How do tracked grant commitments data vary across the Agency?	10
ii. To what extent does the data reported by grantees provide EPA with information on progress towards meeting grant commitments?	13
iii. To what extent does the data reported by grantees provide information that currently allows to measure outputs, outcomes, and impacts related to equity and climate change?	5 EPA 17
c. How do grant programs identify relevant grant commitments to track?	18
d. What data reporting processes, tools, and systems do EPA's grant award programs use?	19
i. How do grant award reporting systems vary across the Agency?	25
e. How do grant programs use the grant commitments data they collect for program implementation?	26
f. How do grant programs present and communicate the results of the grant commitments data they collect?	29
Appendix A: Methodology	31
Purpose of the Work	31
Data Collection Methodology	33
Data Sources and Strategies	39
Sampling Approach	41
Data Use	42
Data Analysis Plan	42
Report Audience	42
Data Limitations and Validation	42
Appendix B: Survey Instrument	44
Appendix C: NPM Information Request	45
Appendix D: Grant Commitments Survey Effort Overview	46
Appendix E: Grant Commitments NPM Information Request Effort Overview	47
Appendix F: Anticipated Survey Responses	48
Appendix G: Program Level Fact Sheets	54

Brownfields Multipurpose, Assessment, Revolving Loan Fund, and Cleanup Cooperative Agree 66.818 - BF	ements - 55
Diesel Emission Reduction Act (DERA) National Grants - 66.039 - DE	57
Diesel Emissions Reduction Act (DERA) State Grants - 66.040 - DS	59
Capitalization Grants for DWSRF - 66.468 - FS	61
Environmental Justice Small Grant Program - 66.604-EQ	63
Indian Environmental General Assistance Program (GAP) - 66.926 - GA	65
Pollution Prevention (P2) Grant Program - 66.708 - NP	67
Water Pollution Control State and Interstate Program Support (Section 106) - 66.419 - I	69
Attachment A: Data Analysis Plan	71

GRANT COMMITMENTS MET LEARNING AGENDA SUPPORT | Year 1 Baseline

Overall Findings

This section presents the overall findings from each of the evaluation sub-questions and helps answer the Year 1 question: **How do EPA's existing grant award and reporting systems identify and track grant commitments?** Detail on each of the sub-questions follows the summary and next steps sections.

Summary

Overall, the evidence indicates strong data collection efforts across EPA grant programs, which allows EPA to gather the intended information from grantees. Notably, the vast majority of respondents agreed that the output and outcome data currently being collected enables their program to track progress on grant commitments and recognize and address problems with grantee performance. Some of the practices that help support these data collection efforts include frequent communication between EPA and grantee to build rapport; and use of work plans to clearly articulate scope of data reporting requirements, including what is reported and how frequently data are reported – all agreed upon by the grantee and grant manager. Standard reporting processes and reporting templates also support grant programs' efforts to track grant commitments data. Consequently, respondents reported the opposite for instances where grantee reporting did not provide data needed for tracking progress or addressing problems (for example, unclear workplan requirements or no standard outcome metrics).

Other reasons respondents provided for why grantee reporting may not track progress or address problems is that outcomes (and sometimes even outputs) occur outside the timeframe of the grant. This may be reasonable given the long timeframes for improving environmental and/or health conditions. In cases like these, it may be beneficial for EPA to collect output, outcome, or other types of information that serve as leading indicators, and/or that EPA can use to model or project outcomes on a programmatic level. This may also be a preferred reporting framework alternative in instances where grantees lack the technical ability and/or capacity to provide accurate and/or relevant outcome data.

Although EPA is able to effectively collect the data from grantees, there may be room for EPA to improve their data processes and consolidation efforts to better support Agency-level reporting on outcomes from grant programs. High rates of use for collecting grantee data via Word document and 'text in the body of an email' suggest less-than-ideal data collection formats for the purpose of consolidating information across projects. The large and disparate number of databases that grant programs use to store data from grantees (55 – when there are approximately 100 grant programs) indicates further challenges to EPA collectively reporting on outcomes of grant programs. Notably, several respondents indicated the use of a database for data tracking (reporting and/or consolidation) as a best practice.

Through the document review, the Grant Commitments Met Workgroup (henceforth referred to as *the Workgroup*) was able to identify several examples of grant programs that have plans with well-articulated program logic including objectives, program activities, and associated metrics and targets for tracking outputs and outcomes. This program logic clearly lays out the path for the grant program to succeed and to demonstrate its success. Programs can also use these types of documents to clearly articulate what is reasonable for the program to accomplish given any constraints on funding, timing, etc. This can better contextualize the outputs and outcomes from a grant program and better communicate what EPA grant programs should be and are accomplishing.

Answers to each specific sub-question for Year 1 are summarized below:

- a. Based on the documents provided via the NPM information request, only 21% or 15 programs have specific targets associated with their outputs and outcomes as evidenced in guidance documents and/or summary reports.
- b. Nearly all (99%) of programs collect data on outputs. Fifty-six percent of programs collect data from grantees on program outcomes (early- mid-, long term-). Approximately one-third of programs (31%) collect data that can be used to report on the environmental and/or health results of EPA's grant programs. As discussed above, depending on the focus of a particular grant program, this may be appropriate. EPA may be able to use the data currently reported by grantees to infer or calculate environmental outcomes for example, EPA could convert reported energy savings into greenhouse gas reductions, using standard emissions factors. In other cases, however, additional opportunities may exist to document health and environmental outcomes that may result from the Agency's grant programs. Although the survey provided specific definitions and examples of outcomes, responses received often reflected outputs. This may indicate an opportunity for improving staff 'measurement literacy' to better ensure relevant grant commitments data are tracked (e.g., environmental and/or health outcomes).
 - i. The types of tracked grant commitments data vary more for outcomes than outputs when comparing across grant programs' media type and region. However, in general, data do not vary substantially across the Agency.
 - ii. Respondents provided positive responses that the output and outcome data received from grantees meet the data reporting requirements as specified in their work plan. This suggests a high level of alignment between the actual output and outcome data provided by grantees and the requirements of their work plan; indicating the grantee-to-EPA reporting processes are generally functioning to provide the data needed to report on grant commitments. Overall, data indicate it may be slightly more difficult to manage a grant managed as part of a PPG, this is particularly relevant for grant programs where some parts are managed as a PPG, and some are not
 - iii. Available information indicates the current data reported by grantees provides limited information on outputs and outcomes related to equity and climate change. Metrics that were identified were most often associated with program's that directly address these types of issues, for example tribal-specific grant programs.
- c. Year 2 of the work will explore this in greater detail via interviews, but available evidence suggests that programs may identify relevant grant commitments to track from a centralized top-down process (e.g., statute, determination by the national program), past performance of the program, or a program-level action plan.
- d. EPA's grant programs most often use Word documents for collecting data from grantees and SharePoint/Teams/OneDrive for storing data collected from grantees. Respondents also indicated grantee data are stored in 55 different databases across the Agency. Respondents indicated the reporting interval required for grantees, as specified in the grant guidance, was most often semi-annual, quarterly, annual or some combination of these. As a whole, there is no clear relationship between grantee reporting interval and respondents' agreement that the reporting frequency is appropriate to effectively track progress on grant commitments and recognize and address problems. A major takeaway from

2

¹ Media types: Air, Brownfields, Environmental Education, Environmental Justice, Multi-Media, Pesticides, Research, Solid Waste, Superfund, Toxic Substances, Water

analysis of open-ended responses on reporting frequency is the importance of regular communication with grantees. Fifty-two respondents indicate this allows EPA grant managers an open line of communication with the grantees helping to improve grant management and reporting.

- i. In general, the reporting mechanisms by region and media type follow the pattern of the full dataset; Word documents are the most common mechanism, followed by Adobe PDF, Excel and 'text in the body of an email.' The data storage systems used by grant programs generally correspond to the focus area of a given media type. For example, the air media programs predominantly use AQS, the designated EPA air quality database.
- e. Respondents provided overwhelmingly positive responses that the output and outcome data currently being collected enables the program to track progress on grant commitments and recognize and address problems occurring with grantees not meeting grant commitments. About 91% of respondents agree or strongly agree that output data enables the program to track progress on grant commitments and 85% of strongly agree or agree it enables the program to address problems. This suggests that EPA staff are using the data collected from grantees to understand what grantees are accomplishing and to effectively manage the performance of grantees.
- f. Based on the existing data collection and presentation/communication practices of grant programs, EPA's individual programs have the ability to report out on the outputs and outcomes of several individual, but not all, grant programs. However, as discussed at the outset of this report, the management and tracking of the individual awards are dispersed amongst approximately 1,400 staff throughout headquarters and EPA's ten regional offices, which makes tracking results at the national level challenging. The Agency's lack of a comprehensive system for tracking and reporting grant-related activities leads to an inability to proficiently evaluate environmental outcomes on a national scale.

Next Steps

Based on the data analysis plan and the information learned from this Year 1 study, the Workgroup proposes the following next steps for consideration by the Grant Commitments Met Team for scoping Year 2 of the study:

- **Best practices.** Use interviews to explore list of practices from survey to further identify best practices that could help EPA better determine grant commitments met.
- **Program targets.** For programs that are interviewed in Year 2, request information on program targets (if not already available) to better understand how grant programs use targets to determine and communicate program success.
- **Program endpoints.** Related to targets, better understand the reasonable endpoint for grant programs. It may not be reasonable for grantees to realize environmental and/or health outcomes during the timeframe of their grant. What are the reasonable endpoints EPA can and should track for each grant program during the course of the grant period?
- Calculating long-term outcomes. Consider opportunities for EPA to use outputs, early outcomes, midterm outcomes, and other types of data for purposes of calculating and/or modeling long-term outcomes.
- **Identifying relevant data to track.** Related to targets and endpoints, discuss program processes for identifying the grant commitments data tracked with interviewees. What are some of the practices for identifying relevant data? Who identifies these data? How do they select appropriate goals, metrics, and targets?

- **PPG management**. Based on survey responses investigate why PPG programs may be more difficult to manage than non-PPG programs.
- **Reporting frequency.** Overall, the analysis of open-ended responses provides differing opinions on the role reporting frequency has on data quality and usefulness. There is nuance to reporting frequency that is not adequately captured via the survey. Interviews will help shed further light on how reporting frequency can best support understanding grant commitments met.
- **Data management.** How do grant programs decide what data reporting and storage mechanisms to use? What other (not related to grant programs) data are stored in the databases that grant programs currently use? How do (if at all) programs use the existing databases to support data reporting? What are the positive attributes of existing databases?
- **Current use of data.** Probe into more examples of how grant programs are using current data being collected from grantees to manage grant performance. Do grant programs use all the information they are collecting? Are there opportunities to streamline?
- **Administrative Priorities.** Align future efforts with the priorities of the current administration and key legislation impacting grant programs.

Introduction + Purpose

In September 2020, EPA developed an Interim Learning Agenda that identified three Learning Priorities. The Learning Agenda stems from the Foundations for Evidence-Based Policymaking Act (Evidence Act), which provides a framework to promote a culture of evaluation, continuous learning, and decision making using the best available evidence. As part of the Learning Agenda, EPA has initiated efforts to:

- 1. Develop priority questions.
- 2. Develop capacity to undertake new evidence-building activities.
- 3. Take the first step in developing a Learning Agenda that will inform the FY 2022-2026 EPA Strategic Plan.

Grant Commitments Met was one of the Learning Priorities identified in the Interim Learning Agenda. Every year, EPA awards over \$4 billion in grants and other assistance agreements. Through these grants, EPA helps to protect human health and the environment through the work of its grantees. The management and tracking of the individual awards are dispersed amongst approximately 1,400 staff throughout headquarters and EPA's ten regional offices, which makes tracking results at the national level challenging. The Agency's lack of a comprehensive system for tracking grant-related activities leads to an inability to proficiently evaluate environmental outcomes on a national scale. Work under the Interim Learning Agenda is a first step toward better understanding current grant reporting and tracking processes across the Agency's 100+ current grant programs. This baseline will help EPA develop a sustainable and consistent process for negotiating and tracking the environmental outputs and outcomes resulting from EPA's grant funding.

EPA's Office of Congressional and Intergovernmental Relations (OCIR) established the Grant Commitments Met Workgroup to address the Priority Questions in the Interim Learning Agenda.

The initial phase of work (Year 1), which is summarized in this report, addresses the priority question: **How do EPA's existing grant award and reporting systems identify and track grant commitments?** Year 2 will address: What EPA practices and tools effectively track whether grantees are fulfilling their workplan grant

commitments, including outputs and environmental outcomes? The final year of work, Year 3, will address: Are the commitments established in EPA's grant agreements achieving the intended environmental results?

The remainder of this report focuses on the Year 1 priority question. The next section presents the full list of sub-questions, followed by the general data collection approach, results by sub-question, and overall findings and next steps for the Grant Commitments Met Learning Agenda work. The appendices contain the full methodology, final survey instrument, National Program Manager (NPM) information request, survey overview 2-pager, and NPM information request program respondents, and program-level fact sheets. The Data Analysis Plan is also available as Attachment A.

Priority Questions - Year 1

The list of priority questions and sub-questions associated with Year 1 work include:

1. How do EPA's existing grant award and reporting systems identify and track grant commitments?

- a. Do the grant programs have specific targets associated with their outputs/outcomes?
- b. What types of grant commitments data are tracked?
 - i. How do tracked grant commitments data vary across the Agency?
 - ii. To what extent does the data reported by grantees provide EPA with information on progress towards meeting grant commitments?
 - iii. To what extent does the data reported by grantees provide information that currently allows EPA to measure outputs, outcomes, and impacts related to equity and climate change?
- c. How do grant programs identify relevant grant commitments to track?
- d. What data reporting processes, tools, and systems do EPA's grant award programs use?
 - i. How do grant award reporting systems vary across the Agency?
- e. How do grant programs use the grant commitments data they collect for program implementation?
- f. How do grant programs present and communicate the results of the grant commitments data they collect?

Data Collection

This work draws on multiple data sources to answer the priority question, including a brief online survey administered to EPA staff managing or implementing EPA's grant programs, and a document review of reports and grant guidance documents solicited through a NPM Information Request. Overall, we received documents from 72 of the 93 programs we targeted (77%). As such, our findings only reflect the programs where we have available documents and may not represent the programs that did not provide information. See Appendix F for a complete list of programs providing responses to the NPM Information Request. The documents provide specific information on how grant programs are organized, and how they communicate and present results. The survey solicited information from regions/headquarters for each grant program that is active in each region. Therefore, each response reflects a self-reported region/headquarters program response and can be interpreted as

the implementation practices of a grant program in a particular region or headquarters office. Overall, we received 462 responses from across the Agency; based on the number regions with active grants in FY 2021 we were anticipating 489 responses. The face-value response rate was 94%, but we also received several responses from several regions that were unanticipated. ² The response rate excluding these unanticipated responses and reflective of the missing anticipated responses is 86%. See Appendix F for a list of programs providing responses. The survey consisted of predominately closed-ended questions, with several optional open-ended questions.

Together, these data sources provide different but complementary types of information to answer the priority questions. This approach makes the fullest use of existing data while undertaking targeted new data collections to provide more comprehensive and robust answers to the priority questions. Additional details on the methodology can be found in Appendix A: Methodology, Appendix B: Survey, and Appendix C: NPM Information Request.

² It is unclear why the survey captured responses from regions where a response was unanticipated. However, this may have occurred in regions that did not disseminate money to grantees during FY 2021 (therefore designated as not active) but typically do have active grants.

Results by Sub-Question

This section presents the results from the survey and document review by each sub-question. Throughout this report we refer to program outputs and outcomes; see the sidebar to the right for definitions of these terms in the context of program measurement and evaluation and this work.³ Additional analysis of several specific grant programs is provided in Appendix G: Program Fact Sheets.

a. Do the grant programs have specific targets associated with their outputs/outcomes?

Based on the documents provided via the NPM information request, only 21% or 15 programs have specific targets associated with their outputs and outcomes, as evidenced in guidance documents and/or summary reports.⁴ For the purpose of this study, we define 'target' as an articulated measurable goal associated with the program's outputs and/or outcomes. Clear and measurable targets are an important tool for determining program success. We identified several examples of grant programs with well-documented program logic and associated targets.

The Long Island Sound (LIS) Program document, LIS Comprehensive Conservation and Management Plan 2015,

discusses four grant themes, three of which have specified objectives. The document outlines multiple strategies and specific action steps for each objective. As one example, the Clean Waters and Healthy Watersheds theme defines ecosystem targets associated with outputs and outcomes. One target relates to sediment quality improvement and establishes a goal of 20% reduction in the area of

impaired sediment compared to the 2006 baseline by 2035. The Management Plan provides a clear path for the grant program to succeed by identifying targets associated with the grant outputs and outcomes.

The Great Lakes Restoration Initiative (GLRI) guidance document, GLRI Action Plan III (2020-2024), provides another robust example of a program with specific objectives tied to program outputs and outcomes. The Action Plan Summary includes a matrix with the program objectives, associated commitments, and metrics and targets for tracking outputs and outcomes. For example, the commitments (e.g., program activities) for Objective 4.1: protect and restore communities of native aquatic and terrestrial species important to the Great Lakes are (1) identifying habitats to support these species and (2) taking actions to promote the health and connectivity of these habitats. The associated outcome metrics are 4.1.1: acres of coastal wetland, nearshore or other habitats

³ The survey also provided respondents with these definitions.

Outputs and Outcomes

In program measurement and evaluation, the terms outputs and outcomes refer to two distinct types of program results.

Output - is what a program produces or delivers and is a direct result of program activities. These tend to be tangible and measurable as simple counts. Some examples include stakeholder meetings, trainings conducted, and funded projects.

Outcome - is the result of program outputs and generally fall into three sequential tiers:

- 1. Short-term changes in awareness. knowledge, attitude, skills, and understanding of the intended audience. For example, after a training, participants will have increased knowledge of a topic.
- 2. Intermediate changes in behaviors, practices, or decisions. For example, training participants implement best practices they learned at the training.
- 3. Long-term changes in conditions, such as environmental or public health conditions. For example, after training participants implement best practices, water quality improves.

⁴ The Workgroup characterized report types received via NPM Information Request in several categories to help with analysis, these include, guidance documents, other types of approach for success documents, and summary reports. Guidance documents cover the most recent objectives, goals, and specific programmatic requirements for the grant program. Approach for success documents include other supporting documents that inform and define how the program achieves success. Summary reports consolidate and present information across grantees in the form of a full report, simple data report, summary report rollup or basic data report.

restored, protected, or enhanced; and 4.1.2: miles of connectivity established for aquatic species. Each of these metrics has a baseline measurement with targets laid out for each year of the plan. For example, the baseline for 4.1.1 is 370,488 acres of habitat, with a target of 422,000 acres by FY 2024. With this tiered framework, the GLRI creates a pathway to track progress with clear and measurable targets associated with grant program commitments.

Overall, through the document review, the Workgroup was only able to identify a small proportion of programs with specific targets. However, the documents NPM's provided may not be comprehensive for all types of documents and/or data systems that contain information on grant program targets. In Year 2, for each program that is interviewed, the Workgroup will again request this information (if not already available). Articulating specific objectives or targets associated with program outputs and outcomes is an important part of tracking grant commitments met. It is essential for a program to determine whether or not they are succeeding in implementing the program as designed and/or changing the conditions the program seeks to effect. A program may still be able to track the program outputs and outcomes without targets but would not be able to indicate whether the outputs and outcomes met the program goals

b. What types of grant commitments data are tracked

Grant programs frequently track grant commitments data on outputs but less frequently on outcomes, especially long-term outcomes, or changes in environmental and/or health conditions. Based on self-reported data from the survey, 457 respondents (99%) indicated that grantees report on outputs and 392 (85%) indicated grantees report on outcomes. However, the Workgroup's assessment and characterization of the types of outcome data respondents reported, indicates the actual number is 257 or 56%. The survey also asked respondents to report "other types of data or information from grantees that is not a direct program output or outcome but does allow the program to otherwise calculate or determine program outcomes," hereafter 'other types of data.' Collection of other types of data was far less frequent among respondents, with only 11% indicating this occurs.

Respondents indicated outreach, education, public engagement activities or materials; and plans, strategies, procedures, protocols were the top two types of outputs that grantees report (see Figure 1).⁵ These reflect the

Plans, strategies, procedures, protocols (e.g., program plan, implementation strategy, assessment procedures, identification protocols)

⁵ Complete definitions of output types:

[•] Policy or regulatory adoption (e.g., organizational or governmental adoption of specific policy or regulation; standard policy language integrated into state, local, tribal policies or contract specifications)

[•] Inspections, compliance monitoring, enforcement activities (e.g., field or laboratory actions, or desktop reviews that assess conditions compared to established standards)

[•] Other types of testing or monitoring (e.g., types of field or laboratory testing not related to enforcement)

[•] Outreach, education, public engagement activities or materials (e.g., general public communication, open-houses, webinars, conferences, websites, publications, partners engaged/communicated with)

[•] Formal **training**/certification materials or sessions (e.g., curricula development for training courses, implementation of training courses)

[•] Other types of technical support or assistance activities (e.g., program implementation guidance or support)

[•] Agreements with governmental entities or non-governmental partners (e.g., interagency agreements, partnership agreements, MOU, MOA)

[•] Funding provided (e.g., sub-awards or other funding disseminated)

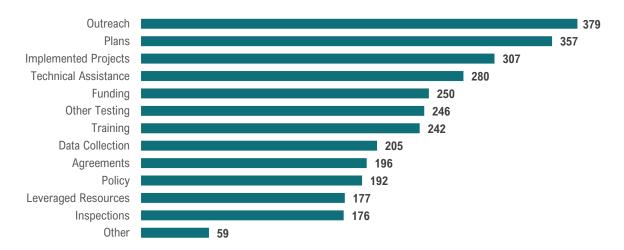
[•] Leveraged resources (e.g., external funding leveraged with EPA's funding; volunteer recruited)

[•] **Projects** or practices **Implemented** (e.g., on-the-ground projects implemented such as green infrastructure installed, best management practices, purchase of new equipment, partnership activities conducted)

[•] Data collection and reporting other than grantee reporting requirements (e.g., reporting environmental data in an EPA database)

types of activities that EPA's grant programs are engaging in, what they anticipate from those activities, and what EPA can expect to report and communicate about their efforts.

FIGURE 1. TYPES OF OUTPUTS GRANTEES REPORT ON AS SPECIFIED IN THEIR WORK PLAN



For those that indicated grantees report on outcomes, the survey asked respondents to list up to five of the most important outcomes grantees report on as specified in their work plan. Across all five of the responses, the Workgroup coded the information reported collectively as one or more of the types of outcome categories: early, mid, and long. A single respondent could provide responses reflective of more than one type of outcome; 257 respondents provided examples of outcomes. If more than one outcome from a respondent fell into the same category, it was only coded once, so counts reported reflect programs as implemented in a region. We also coded instances of when the program reported outputs as opposed to outcomes. Of the 257 that provided actual examples of outcomes, most reported mid-term outcomes; these are understood as changes in behaviors that would lead to long-term outcomes or changes in environmental or health conditions (see Figure 2). However, respondents also frequently reported outputs when asked about outcomes (either exclusively, or in conjunction with outcomes). Across all 462 responses, only 145 or 31% indicate that grantees report on long-term outcomes or changed environmental or health conditions. Depending on the specific goals of the grant program, capturing early, or mid-term outcomes (or even sometimes outputs) in lieu of long-term outcomes may be appropriate, but the data collected to-date do not currently provide this important contextual information. Year 2 of this project will further explore the appropriate metric endpoints for grant programs.

FIGURE 2. NUMBER OF RESPONDENTS INDICATING GRANTEES REPORT OUTCOMES (BY-TYPE) ON AS SPECIFIED IN THEIR WORK PLAN AND NUMBER OF RESPONDENTS MISTAKENLY REPORTING OUTPUTS WHEN ASKED ABOUT OUTCOMES.



The difference between the number of self-reported outcome responses and our assessment may reflect a disconnect in staff's understanding of what an 'outcome' is in the context of program measurement and

evidence building. Although the survey provided a specific definition and examples (see sidebar box on page 3), this may indicate an opportunity for improving staff's 'measurement literacy' to better ensure relevant grant commitments data are tracked.

Among the 11% of responses self-reporting that grantees report on "other types of data or information from grantees that is not a direct program output or outcome but does allow the program to otherwise calculate or determine program outcomes," only a handful reported data that actually fit in this category. Across all responses, ten indicate grantees report success stories, six lessons learned, six emissions inventories, four research objectives, three sub-recipient progress, and two provided demographic information. This suggests that collection of other types of data for the purpose of determining program outcomes by EPA staff is not a regular occurrence. In the absence of directly collecting long-term outcomes from grantees, collecting other types of data or information from grantees that allows the program to calculate or otherwise determine program outcomes, is a viable approach for determining grant commitments met. These data may not be relevant for all programs but could also complement direct output and/or outcome data collected from grantees.

i. How do tracked grant commitments data vary across the Agency?

The types of tracked grant commitments data vary more for outcomes than outputs when comparing across grant programs by media type and region.⁶ However, in general, data do not vary substantially across the Agency. This section examines variation in tracked grant commitments data (output and outcome types) across the Agency based on these two factors. We also present an in-depth comparison of program outcomes for the subset of programs presented in the program fact sheets (Appendix G).⁷

The types of outputs that respondents reported did not vary substantially across regions. Generally, respondents in each region reported plans and outreach as the most common types of outputs, following the same pattern as the general survey results. Output types also did not vary substantially across grant program media types. Respondents across media types indicated that plans and outreach were the most common types reported by grantees, again mirroring the survey-wide results. The minor variation in output types across grant program media types logically corresponds with the media focus area. For example, the Environmental Education media type indicated trainings as one of the most common types of outputs, which aligns with expected program activities for grants in this media area.

The types of outcomes respondents reported varied more than outputs across regions. Most regions generally followed the same pattern as the survey-wide results; mid-term outcomes are the most commonly reported type. Compared to outputs, outcome types were more varied across grant program media types. Although mid-term outcomes are the most common type in the majority of media types, there are some exceptions. Respondents reporting for Environmental Education media programs indicated early outcomes as the most common type. Logically, this makes sense; education is inherently focused on changing the target audience's awareness of issues and may reflect the ultimate goals of this particular program. Long-term goals may not be a reasonable outcome for these types of programs.

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⁶ Media types: Air, Brownfields, Environmental Education, Environmental Justice, Multi-Media, Pesticides, Research, Solid Waste, Superfund, Toxic Substances, Water

⁷ Sub-set of seven programs identified by the Grant Commitments Team include: Capitalization Grants for DWSRF (66.468- FS), Diesel Emission Reduction Act (DERA) National Grants (66.039 – DE), Diesel Emission Reduction Act (DERA) State Grants (66.040 – DS), Brownfields Multipurpose, Assessment, Revolving Loan Fund, and Cleanup Cooperative Agreements (66.818 - BF), Pollution Prevention Grant Program (P2) (66.708 – NP), Indian Environmental General Assistance Program (GAP) (66.926 – GA), Environmental Justice Small Grant Program (66.604 – EQ), WPC State and Interstate Program Support (Section 106) (66.419 – I) . See Appendix G for additional analyses on these programs.

For an in-depth exploration of variation in reported outcomes, The Workgroup evaluated a select subset of programs for variation in actual outcomes and outcome types reported. The table on page 8 summarizes outcome reporting for each program in the subset. As anticipated, the outcomes reported reflect the topical focus of each grant program (see 'outcome characterization' column). However, there was inconsistency across respondents for each grant program on the reported outcomes (see 'summary' column). Additionally, many respondents reported outputs or other types of information in outcome prompt (see 'other information reported in prompt' column). The Pollution Prevention Grant Program (P2) is notable for the high level of consistency in reported outcomes across program respondents. This may be explained by the use of an Excel template for grantee reporting, which includes a "Summary Results" tab for outcome reporting. The summary results categories requested in the template directly correspond to the categories of outcomes reported by respondents.

Program	Summary	Outcome Types Rep.	Outcome characterization	Other Information Reported in Prompt
Capitalization Grants for DWSRF	4 out of 9 respondents report on outcomes. Inconsistency in outcomes reported. Focus is public health and equity outcomes.	Long	 Protecting public health through safe drinking water (4/4) Affordable drinking water (1/4) 	Loans/grants provided, affordability of loans, staff training
Diesel Emission Reduction Act (DERA) National Grants	7 out of 10 respondents report on outcomes. Inconsistency in outcomes reported. Focus is on emissions reductions and benefits from improved air quality.	Mid, Long	 Emissions Reductions (5/7) Vehicles/engines/machines/fleets changed to lower emitting versions (4/7) Air Quality Improvement (2/7) Benefits to Community (1/7) 	Outreach activities, implementation of schedule, cost effectiveness
Diesel Emission Reduction Act (DERA) State Grants	7 out of 10 respondents report on outcomes. Inconsistency in outcomes reported. Focus is on emissions reductions and benefits from improved air quality.	Mid, Long	 Emissions Reductions (5/7) Vehicles/engines/machines/fleets changed to lower emitting versions (4/7) Fuel Savings (3/7) Air Quality Improvement (2/7) Benefits to Community (1/7) 	Outreach activities
Brownfields Multipurpose, Assessment, Revolving Loan Fund, and Cleanup Cooperative Agreements	7 out of 9 respondents report on outcomes. Inconsistency in outcomes reported. Focus is on site reuse and human health/environmental benefits.	Early, Mid, Long	 Sites ready for reuse (5/7) Jobs created (5/7) Site redevelopment (3/7) Human health benefits (1/7) Environmental benefits (1/7) Increased knowledge of Brownfields issues (1/7) 	Funding leveraged, outreach activities, partnerships
Pollution Prevention Grant Program (P2)	8 out of 10 respondents report on outcomes. Very consistent outcomes reported. Focus on water conservation, emissions reductions, cost savings, energy savings and reduction of hazardous materials.	Mid, Long	 Water conservation (8/8) Metric tons of CO₂ equivalent reduced (8/8) Cost savings (8/8) Reduction of hazardous materials (8/8) Energy savings (1/8) 	N/A
WPC State and Interstate Program Support (Section 106)	8 out of 10 respondents report on outcomes. Inconsistency in outcomes reported. Focus is on water quality improvement, protection, monitoring, and human health outcomes.	Early, Mid, Long	 Water quality improvement/protection (5/8) Public awareness (4/8) Increase community involvement (1/8) Human health impacts – water quality (1/8) 	Outreach activities, monitoring activities and results, staff training, workgroup activities, NPDES permitting, TMDL/WQS development
Environmental Justice Small Grant Program	3 out of 10 respondents report on outcomes. Some consistency across outcomes reported. Focus is on reducing negative public health/environmental outcomes, increasing public knowledge, and influencing a positive change in community behavior.	Early, Mid, Long	 Increased public knowledge/awareness (3/3) Positive change in community behavior (2/3) Decrease negative public health/environmental conditions (2/3) New certifications, procedures and/or policies (2/3) Increase natural disaster resiliency (1/3) 	N/A

ii. To what extent does the data reported by grantees provide EPA with information on progress towards meeting grant commitments?

The survey asked respondents to directly indicate their level of agreement that the types of outputs or outcomes data received from grantees meets the reporting requirements that are specified in their work plan. Respondents overwhelmingly agreed that the data received from grantees meets their reporting requirements: 94% and 89% of respondents agreed or strongly agreed for outputs and outcomes, respectively (see Figure 3). This suggests a high level of alignment between the actual output and outcome data provided by grantees and the requirements of their work plan, indicating that the grantee-to-EPA reporting processes are generally functioning to provide the data needed to report on grant commitments.

FIGURE 3. RESPONDENTS' LEVEL OF AGREEMENT THAT DATA TYPE MEETS REPORTING REQUIREMENTS IN GRANTEE WORK PLAN



Respondents provided several reasons for their positive responses, which were systematically coded into the following categories (counts reflect instances of reporting). Output data meet the requirements of the workplan because:

- **Standardized reporting process** (84). Grantees report on their progress to program officers at regular intervals using a standard process.
- Clear workplan deliverables or requirements (23). Deliverables and requirements in the original workplan are clearly stated and defined and agreed upon by grantee and grantor.
- **Consistent and ongoing communication** (21). Regular communication and/or meetings between EPA and grantees ensure quality data.
- **Grantee obligation to meet reporting requirement** (17). A statutory, regulatory, or obligation within the terms and conditions of the grant require that the grantee provide data.
- **Database use** (13). Data are tracked through a database.
- **Reporting includes review** (6). Program officers review grantee reports to ensure data reflects workplan requirements and provide a quality assurance check.
- **Grantee training** (2). EPA provides grantees with regular training which helps ensure effective and clear data reporting.
- Output data are tangible (1). Output data are specific and tangible making it easy for grantees to provide this type of information.

Respondents also provided some explanations for why output data may not meet the requirements of the workplan, including:

- **Poor data quality** (13). Data quality varies based on the grantee and program.
- Unclear workplan deliverables or requirements (4). If the grantee's commitments are not well defined at the outset of the grant, reporting may suffer.

• **Internal issues with grantees** (3). Staff turnover, lack of capacity, and small scale of grant recipients may cause internal issues that limit their ability to produce output data.

Outcome data reflect similar themes as those for outputs. As reported by respondents, outcome data meet requirements of the workplan because:

- **Standardized reporting process** (84). Grantees report on their progress to program officers at regular intervals using a standard process.
- Clear workplan deliverables or requirements (21). Deliverables and requirements in the original workplan are clearly stated and defined and agreed upon by grantee and grantor.
- **Consistent and ongoing communication** (13). Regular communication and/or meetings between EPA and grantees ensure quality data.
- **Database use** (9). Data are tracked through a database.
- **Grantee obligation to meet reporting requirement** (6). A statutory, regulatory, or obligation within the terms and conditions of the grant require that the grantee provide data.
- **Reporting includes review** (2). Program officers review grantee reports to ensure data reflects workplan requirements and provide a quality assurance check.
- Outcome data build on project outputs (2). Outcome data align with the project outputs. If the outputs are met, the outcomes generally are too.
- **Grantee training** (1). EPA provides grantees with regular training which helps ensure effective and clear data reporting.

Respondents' explanation for why outcome data may not meet the requirements of the workplan include:

- **Poor data quality** (10). Data quality varies based on the grantee and program.
- **Reporting does not prioritize outcome data** (8). Data reporting (including templates and process) are focused towards collecting output data, not outcome data.
- Outcome data not standardized (4). Program has not established standard outcome metrics for the program resulting in inconsistent outcome data reporting across the program and/or from a single grantee.
- Outcome data are intangible (3). Outcome data are difficult to identify and impossible to track.
- **Unsubstantiated outcome data** (1). Grantees do not provide enough context to the outcome data provided.
- Not evident that an outcome was achieved through outputs reported (1). Outputs reported do not imply an achieved outcome.
- **Unforeseen circumstances** (1). Circumstances outside grantee's control affect grantee's ability to report data.
- Unclear workplan deliverables or requirements (4). If the grantee's commitments are not well defined at the outset of the grant, reporting may suffer.
- **Grantees need additional training** (1). Grantees need additional training on how to report correctly.

The respondents' reasons why outcome data may not meet workplan requirements suggest EPA grant mangers face more difficulty, compared to outputs, in collecting outcome data from grantees.

Performance Partnership Grants (PPG)

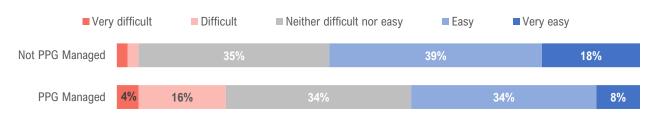
PPG status is another variable that was examined to better understand the difficulty of tracking grantee progress towards meeting commitments; 47 respondents (10%) indicated their grant program is managed as a PPG; another 102 (22%) indicated some parts are managed as a PPG and some are not; and 113 (68%) indicated they are not PPG managed at all. For all grant programs, survey respondents were asked to "rate how difficult or easy it is for your program to track grantee progress towards meeting grant commitments." Overall, the data indicate it may be slightly more difficult to manage a grant that is managed as part of a PPG; this is particularly relevant for grant programs where some parts are managed as a PPG, and some are not.

The Workgroup analyzed the dataset comparing PPG-only managed grants (n=47) and 'not PPG managed' grant responses (n=313; see Figure 4). The spread of overall difficulty for PPG managed grants is slightly skewed towards difficult, whereas the spread for non-PPG managed grants leans towards easy. Respondents rated 64% of grants not managed as a PPG as very easy or easy, compared to 51% of PPG managed grants. The Very Difficult – Difficult range accounts for 8% of total responses for PPG managed grants, and only 4% for non-PPG managed grants. This provides some evidence that it may be more difficult to track commitments under PPG managed grants.



The difference in reported difficulty levels is more striking for programs where some parts are managed as a PPG, and some are not (n=102, e.g., within one region two states have standalone grants and one state has the grant under a PPG). For the parts managed under a PPG, very difficult – difficult responses represent 20% of total responses (see Figure 5). In comparison, this range only accounts for 4% of total responses for the part not managed as a PPG. The data indicates that PPG management may be most difficult when some parts of a grant are managed under a PPG and some parts are not. This topic will be examined further in Year 2.

Figure 5. Level of difficulty if some parts are $\ensuremath{\mathsf{PPG}}$ managed and others are not



Respondents' explanation for why it is difficult to track progress with PPG grants data include:

• **Labor Intensive** (13). Reporting process is labor intensive and/or time consuming for either the program officer, grantee, or both.

- **PPG grants require extra coordination** (7). Difficult to track progress because of necessary coordination between divisions and other program offices
- **Financial tracking is difficult** (6). Grant funding is specifically difficult to track within the reporting requirements.
- **Communication Issues** (4). Unclear or inconsistent communication between program officers and grantees.
- Internal Issues within EPA (3). Issues within the program office make reporting difficult.
- **Disorganized reporting process** (3). Process for reporting is not standardized and/or lacks clear structure.
- Multi-media PPGs are more difficult to track (2). Multi-media program grants creates challenges in tracking progress not seen in other PPGs.
- **PPG progress is interconnected** (2). Problems in one grant may affect other grants within the PPG, making it difficult to identify which grant is having issues.
- **Reporting process needs improvement** (1). Respondent indicated that the storage database could be improved to ease the reporting process.
- **No process for tracking progress** (1). Lack of standard process to track progress towards meeting commitments.
- Hard to track PPG progress, easy to track Non-PPG progress (1). Respondent specifically indicated that tracking progress is more difficult with PPG grants, compared to Non-PPG grants.

Although the overall survey indicates PPG managed grants may be more difficult to manage, nine respondents specifically indicated in the open-ended comment field that tracking progress *is the same* for PPG and non-PPG grants. The overall ratings for these nine respondents ranged from very easy – neither difficult nor easy. As an example, one respondent for the State Underground Water Source Protection program indicated that the level of work to track progress is the same for both types.

iii. To what extent does the data reported by grantees provide information that currently allows EPA to measure outputs, outcomes, and impacts related to equity and climate change?8

Available information from guidance documents and the survey indicates the data currently reported by grantees provides limited information on outputs and outcomes related to equity and climate change. The Workgroup reviewed program guidance documents and searched open-ended survey responses for the presence of metrics addressing equity, climate, and/or tribal entities.

Of the 72 programs providing documents, 13 programs track metrics associated with outputs, outcomes, or impacts related to equity and/or climate change. Of these 13 programs, most fell into this category because the program directly targets underresourced/underserved communities, e.g., tribal-specific grant programs. More commonly, grant programs broadly discuss the importance of equity and/or climate change in guidance documents, but do not define specific metrics to track outputs, outcomes, or impacts. For example, the Long Island Sound Program Long Island Sound 2015 Comprehensive Conservation and Management Plan describes how environmental justice is incorporated into program priorities. However, the plan stops short of defining specific metrics to track progress towards meeting environmental equity goals over the timeframe of the plan.

Based on a set of keywords, the Workgroup searched open-ended survey responses to identify outputs, outcomes, or impacts related to equity and/or climate change. ^{9,10} The keyword search provided 13 examples of outcome metrics that relate to equity. Nine of these examples involve outcome metrics for tribal entities. For example,

Justice40 Initiative

Justice40 is a federal, government-wide effort established by President Biden's Executive Order (EO) 14008 "Tackling the Climate Crisis at Home and Abroad" in January of 2021. The goal is to redistribute federal investments to deliver 40% of benefits to disadvantaged communities.

 This fact sheet summarizes how the executive order directs the Biden administration to combat the climate crisis through foreign policy, infrastructure, energy, conservation, and the economy.

EPA has integrated the Justice40 Initiative into Agency-wide operations, which drives interest in this topic as it relates to grant programs.

- The initiative is incorporated throughout the objectives of the Draft FY 2022-2026 EPA Strategic Plan, released October 1, 2021.
- For example, the EPA Drinking Water State Revolving Fund was identified as one of the 21 priority programs in the Justice40 pilot program.

the Training, Investigations, and Special Purpose Activities of Indian Tribes under the CAA grant program reported "Changed behaviors in tribal members as a result of healthy homes training" as one of the five most important grant outcomes. This program also includes specific equity metrics within the program Guidance Document that measure the number of tribes that have achieved various program targets. The remaining examples generally relate to outcome metrics for 'disadvantaged communities.' For example, the Assistance for Small and Disadvantaged Communities Drinking Water Grant Program lists "Enhanced technical, managerial, and financial capability of public water systems in small and disadvantaged communities" as one of the five most important grant outcomes.

The Workgroup also identified three examples of other types of data that EPA could use to determine equity impacts. These data include demographic information on program participants and location information for grant activities. For example, the Region 3 Leaking Underground Storage Tank Trust

⁸ EPA's interest in equity and climate change issues is driven by the Justice40 Initiative, described in the call-out box above. Notably the research, including the survey and document review occurred during the spring and summer of 2021, likely prior to any substantial effect of the Initiative on the data tracking efforts associated with grants.

⁹ Search terms: equity, equality, justice/environmental justice, EJ, work force development, disadvantaged community(ies), equitable access, tribal, vulnerable.

¹⁰ Search terms: resiliency, climate/climate change, global warming, carbon dioxide, greenhouse gas, sea-level rise, emissions.

Fund Program reports they collect location data on cleanup sites to determine sites for future priority setting, including consideration of environmental justice data/environmental sensitivity.

The Workgroup identified 25 examples of outcome metrics that track climate related impacts. The majority of identified examples had metrics specifically focused on emissions, including carbon dioxide emissions. Generally, these metrics are tied to specific grant activities and depend on the grant focus area. For example, the Pollution Prevention grants program includes "reductions in metric tons of carbon dioxide equivalent" as one of five most important grant outcomes tracked. Other examples of outcome metrics focused on resiliency and general climate change impacts. For example, the Long Island Sound Program reported "system resiliency and function are maintained by protecting, restoring, and enhancing habitats" as one of their five most important outcomes. Several outcomes we identified relate to climate, but do not include clear metrics to track progress. One example of this is the Solid Waste Management Assistance: Training Education Studies and Demonstrations, which lists "reduce climate change" as one of the five key outcomes.

In general, based on open-ended responses and grant program guidance documents, there are limited data currently available to help EPA quantitatively and comprehensively measure outputs, outcomes and impacts related to equity and climate change. Of the programs that have equity and/or climate related components, few include specific metrics to measure outputs, outcomes, and impacts.

c. How do grant programs identify relevant grant commitments to track?

Year 2 of the work will explore this in greater detail via interviews, but available evidence suggests that programs may identify relevant grant commitments to track from a centralized top-down process (e.g., statute, determination by the national program), past performance of the program, or a program-level action plan. In Year 1, there was no data source that directly addressed this evaluation question. Instead, we utilized information respondents provided in open-ended responses to the survey questions to identify relevant information. From the survey, the Workgroup identified nine responses that described ways in which grant programs identify relevant grant commitments to track. These include:

- **Defined by statute**. One respondent indicated the State Lead Grants program has well-defined, easily tracked program outputs as dictated by statute, the Toxic Substances Control Act: Sec. 404(g).
- National strategic performance measures. A respondent for the State Public Water System Supervision program reported that the output data and reports are tied to national strategic performance measures.
- **Past performance of grants**. Past progress dictates direction of future grants that are funded and the subsequent grant commitments to track (e.g., Long Island Sound Program).
- **Program-level action plan**. The Great Lakes National Program Grants (66.469GL Region 5) indicated that the Great Lakes Restoration Initiative Action Plan includes objectives, commitments, and measures that informs the reporting plan and types of output data collected.

¹¹ The Workgroup reviewed open-ended responses to Questions 15 and Question 19. Question 15 asks how strongly respondents agree that the *types of output data* that the program collects *enable the program* to effectively track progress and/or recognize and address problems. Question 19 asks how strongly respondents agree that the *types of outcome data* that the program collects *enable the program* to effectively track progress and/or recognize and address problems.

18

Given the opportunistic nature of the data presented here, these categories may not cover all pathways grant programs have for identifying relevant commitments to track. Therefore, we propose using interviews as part of Year 2 to collect additional information on the ways in which programs go about selecting relevant grant commitments including appropriate goals, metrics, and targets.

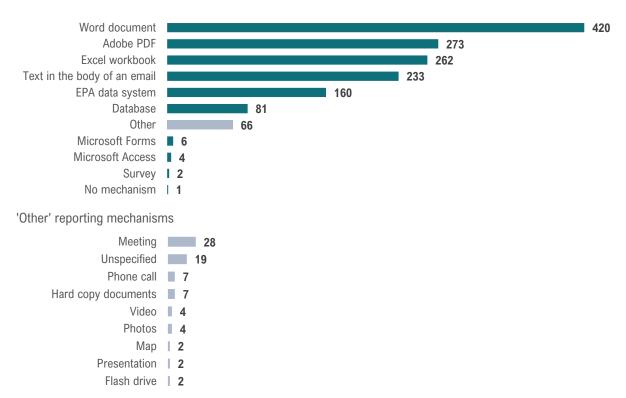
d. What data reporting processes, tools, and systems do EPA's grant award programs use?

EPA's grant programs most often use Word documents for collecting data from grantees and SharePoint/Teams/OneDrive for storing data collected from grantees.

Nearly 91% of respondents receive information from grantees in Word (see Figure 6). Over 50% of respondents also indicated Adobe PDF, Excel, and 'text in the body of an email' as other popular reporting mechanisms. Although a large proportion of respondents indicated databases and EPA data systems are used to store data collected from grantees (61% and 42%, respectively; see Figure 5), these are not used as frequently for grantee reporting (17.5%). This is likely by design, as not all databases support direct user input from disparate users; but this may also indicate an opportunity for improving data collection processes in the future.

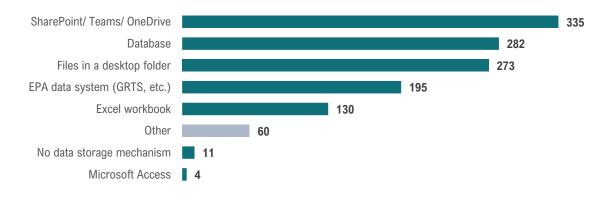
Each of the data reporting mechanisms has implications for data standardization and how these data can or must be stored at the Agency. For example, use of Word documents imply a data storage mechanism(s) that can contain and organize Word documents for future retrieval. Word documents and 'text in the body of an email' are two formats that are not necessarily conducive for standardizing data collection and facilitating data consolidation across multiple grantee projects. For both these formats, grantees can easily manipulate or work-around the original data request because these formats do not require respondents to select from pre-set response options or have required data fields (such as a database approach), which may hinder effective data collection. 'Text in the body of an email' is also concerning as a data reporting mechanism from a data quality and tracking perspective. Only the direct recipient of the email has access to the grantee reported data.

FIGURE 6. REPORTING MECHANISMS GRANTEES USE TO REPORT TO EPA

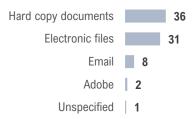


Survey respondents were asked to report on any and all reporting mechanisms grantees use to report progress on meeting grant commitments to EPA. Mechanisms that EPA grant programs use to store data collected from grantees is dominated by SharePoint/Teams/OneDrive. Followed generally by databases, files in a desktop folder, EPA data systems, and Excel workbooks.

FIGURE 7. DATA STORAGE MECHANISMS FOR DATA COLLECTED FROM GRANTEES



'Other' mechanisms of data storage

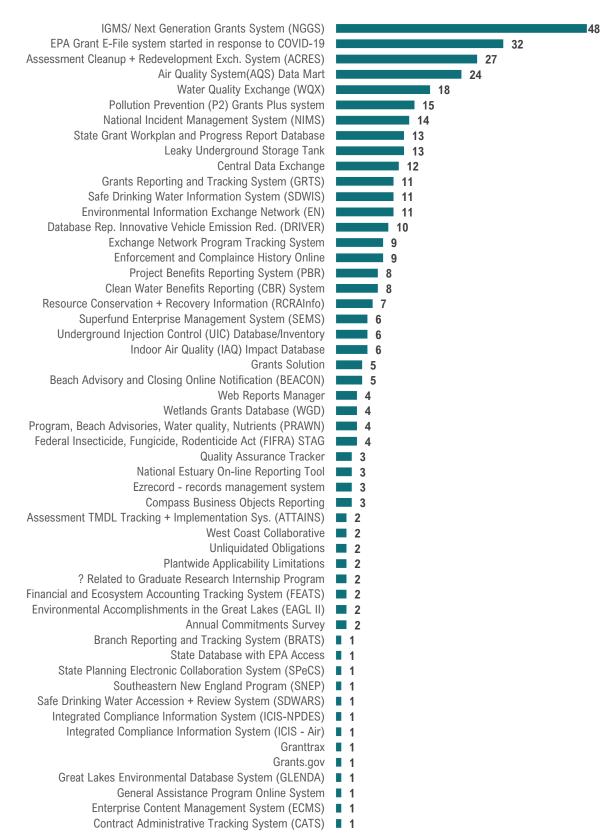


The survey also asked respondents to provide the names of specific databases used to store grantee data. The total number of databases reported from both the survey and NPM information request totaled 55 across all programs. These often align with the specific grant program (e.g., P2 Grants Plus system) and/or media type (e.g., ACRES for Brownfields). A notable number of respondents also indicated that grantee data are stored in the EPA grant E-file system, an administrative grant management program. This is a relatively new data system that was developed in response to the work from home practices due to the COVID-19 pandemic; it was built to digitize a previously predominately paper-based system. Since this is an administrative grants management system, it is unlikely to actually contain output and outcome metrics. The database responses from the NPM Information Request corroborated what was provided via the survey and provided two additional databases: the Budget Formulation System (BFS) and COMPLY (a tool that calculate the effective dose equivalent from radionuclides released from stacks and vents).

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 $^{^{12}}$ Based on email and verbal communication with Grant Commitments Team representing the EPA Office of Grants and Debarment

FIGURE 8. DATABASES EPA GRANT PROGRAMS USE TO STORE GRANTEE DATA



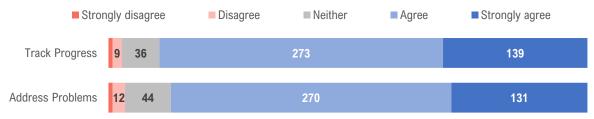
Most respondents indicated grantees report semi-annually (44%); quarterly (38%); or annually (28%). Notably, the counts in Figure 9 are not exclusive; for example in some cases a respondent indicated grantees report quarterly and annually.

FIGURE 9. REPORTING FREQUENCY BY TYPE



Respondents most often agreed or strongly agreed that reporting frequency allows them to track progress and address problems with the grants they manage (Figure 10).

FIGURE 10. RESPONDENTS' LEVEL OF AGREEMENT THAT THE REPORTING FREQUENCY IS APPROPRIATE TO EFFECTIVELY TRACK PROGRESS AND RECOGNIZE AND ADDRESS PROBLEMS



The Workgroup examined the relationship between reporting frequency (semi-annually, quarterly, and annually) and ability of a program to track progress and address problems. As a whole, there is no clear relationship between grantee reporting interval and respondents' agreement that reporting frequency is appropriate to effectively track progress on grant commitments and recognize and address problems. The percent that agreed or strongly agreed for each reporting interval for both tracking progress and addressing problem ranged between 87% and 91%. For semi-annual reporting the percent falling in these categories for addressing problems and tracking progress were 87% and 90%; quarterly 91% and 91%; and annual reporting 88% and 91%, respectively.

Respondents provided several reasons for their positive responses, which were systematically coded into the following categories (counts reflect instances of reporting). The reporting frequency enables the program to track progress and address problems because:

- Reporting is complemented with regular communication with grantee (52). Regular communication with grantees allows EPA grant managers an open line of communication with the grantees helping to improve grant management and reporting.
- Reporting frequency is dependent on the grant/project (14). Reporting frequency appropriate when it is tied to the scope and timeframe of the project.
- **Grant requirements dictate notification** (12). Grant requirements dictate that grantees notify EPA if they are not going to meet a commitment. Allows EPA to address problems even outside regular reporting frequencies.

- Reporting frequency tied to past performance (12). Allowing the reporting frequency to vary with grantee experience and past performance allows grant program managers to find an interval that works for the grantee to produce quality information. This frequency may be negotiated, or decided by EPA, but it is agreed upon by both parties.
- Semi-annual reporting balances needed information with lower data burden (11). Semi-annual reporting allows grantee to make progress and enables recognition of problems without added burden of more frequent reporting.
- Quarterly reporting helps recognize/address problems early on (10). Quarterly reporting is frequent enough to recognize and address problems in a timely fashion, catching them early on in the process.
- Quarterly reporting provides progress updates in real-time (9). Given that quarterly reporting is so frequent, program officers are able to get updates on grantee progress in real-time, allowing for nearly continuous tracking of grantee progress.
- Reporting is complemented by frequent receipt/review of grantee data (7). Grant program managers receive grantee data throughout the term of the grant, which supplements information provided through the specified reporting frequency.
- Annual reporting is complemented by interim progress reports (7). In addition to annual project reports, grant program managers require interim progress reports.
- Reporting frequency aligns with workplan/project requirements (6). Reporting frequency aligns with requirements laid out in the workplan or by project management.
- Consistent reporting frequency (4). Consistent reporting throughout grant.
- **Variable reporting frequency** (4). Variable reporting frequency for different program requirements is effective.
- Annual reporting allows grantees to make substantial progress (5). Annual reporting allows the grantees to make substantial progress on grant activities, resulting in complete and new information in each report.
- Recent switch of reporting frequencies improved program management (3). Switching reporting frequency helped with program management.
- Reporting frequency dictated by regulation or headquarters program (3).
- **Reporting complemented with regular site visits** (3). Regular site visits allow managers to observe progress and identify issues.
- Quarterly reporting balances needed information with lower data burden (2). Quarterly reporting allows grantee to make progress and enables recognition of problems without added burden of more frequent reporting.

Respondents provided several reasons why grantee reporting frequency may not help the program to track progress on grant commitments and recognize and address problems, including:

- Annual reporting is not frequent enough to recognize/address problems on time (8). Annual reporting allows issues with grantees to persist and delays course correction.
- **Quarterly reporting is too frequent** (5). Quarterly reporting creates an unnecessary burden on grantees.
- Semi-annual reporting is not frequent enough to recognize/address problems on time (8). Semi-annual reporting allows issues with grantees to persist and delays course correction.
- More frequent reporting is necessary (3). Although respondents acknowledge the extra burden on grantees and grant managers, respondents feel more frequent reporting is necessary to adequately track progress and/or address problems.

- **Time lag in reporting** (3). There may be a delay in receiving reports from grantees.
- Quarterly reporting does not reflect long-term change (3). When issues need to be addressed over long periods of time, quarterly reporting does not adequately reflect the status of that issue.
- Lack of communication with grantee (2). Need for more consistent communication with grantee.
- Reporting frequency does not consider seasonality of grant (2). Reporting frequency does not adequately capture activities of the grant, as there is a high level of seasonality for the project.

There were also several respondents that used the open-ended text to simply state the sufficiency of the grantees' reporting frequency:

- Annual reporting is sufficient (26).
- Semi-annual reporting is sufficient (22).
- Quarterly reporting is sufficient (13).

Overall, the analysis of open-ended responses provides differing opinions on reporting frequency, none of which necessarily conflict. Some respondents indicate reporting intervals are sufficient, while others argue for more reporting, all of which may depend on the specific grant program and the specific outputs and outcomes for that program. Year 2 will further investigate the role of reporting frequency in effective grantee data collection. A major takeaway from this work is the importance of regular communication with grantees. Fifty-two respondents indicate this allows EPA grant managers an open line of communication with the grantees helping to improve grant management and reporting.

i. How do grant award reporting systems vary across the Agency?

To evaluate how grant award reporting systems vary across the Agency, the Workgroup reviewed reporting mechanisms and storage systems across two key variables: region and media type. In general, the reporting mechanisms by region and media type follow the pattern of the full dataset; Word documents are the most common mechanism, followed by Adobe PDF, Excel and 'text in t body of an email.' The exception to this is the use of Excel as a reporting mechanism, with higher reported use than Adobe PDF and 'text in the body of an email' in Regions 8 and 9. In comparing media type, the data indicate higher use of EPA data systems with Brownfields and Pesticides media types compared to other reporting mechanisms.

The data storage systems that grant programs use has some variation across regions and media type. Most regions follow the pattern of the full dataset although Region 2 has considerably more programs using EPA Grant E-Files system to store data. This is as expected since Region 2 developed the system. ¹³ The data storage systems used by grant programs generally correspond to the focus area of a given media type. For example, the Air media programs predominantly use AQS, the designated EPA air quality database. Similarly, Brownfields grant programs exclusively use ACRES, the EPA Assessment Cleanup and Redevelopment Exchange System. Aside from Multi-Media programs, Water programs have the largest variation in data storage mechanisms, with respondents indicating the use of 24 different systems.

For an in-depth view, the Workgroup also reviewed the top reported databases used by survey respondents to investigate patterns across media types. In several cases (and as expected) databases align

¹³ Based on email and verbal communication with Grant Commitments Team representing the EPA Office of Grants and Debarment

with a specific grant program or set of grant programs organized around a media type (e.g., Air). Otherwise, for more general databases there was no connection between grant programs and media type and database.

- IGMS/ Next Generation Grants System (IGMS / NGGS). Used by 48 total programs across all media types. Prominent use by Air, Multi-Media, Solid Waste, and Water media type grant programs. No clear pattern for database use within specific programs.
- EPA Grant E-File system started in response to COVID-19 (EPA Grant E-Files). Used by 32 total programs across all media types except Brownfields and Research. Prominent use for Multi-Media, Solid Waste, Superfund, and Water media type grant programs. No clear pattern for database use within specific programs.
- Assessment Cleanup + Redevelopment Exchange System (ACRES). Used by 27 total programs exclusively within the Brownfields and Multi-Media media types. This is expected based on the focus of this database. Programs using this database perform Brownfield cleanup and associated activities (e.g., workforce development).
- Air Quality System (AQS) Data Mart. Used by 24 total programs exclusively within the Air and Multi-Media media types. This is expected, similar to ACRES, based on the focus of the database. Programs using this database address air pollution and perform other actions under the Clean Air Act (CAA).
- Water Quality Exchange (WQX). Used by 18 total programs exclusively within the Water and Multi-Media media types. This is expected, similar to ACRES and AQS, based on the focus of the database. Programs using this database focus on water quality and conservation efforts surrounding water resources.
- **Pollution Prevention (P2) Grants Plus system.** Used by 15 total programs within the Multi-Media media type. This database is used exclusively by the Pollution Prevention Grants Program and Source Reduction Assistance grant programs.

e. How do grant programs use the grant commitments data they collect for program implementation?

Respondents provided overwhelmingly positive responses that the output and outcome data currently being collected enables the program to track progress on grant commitments and recognize and address problems occurring with grantees not meeting grant commitments. About 91% of respondents agree or strongly agree that output data enables the program to track progress on grant commitments and 85% of strongly agree or agree it enables the program to address problems (Figure 11). The responses were slightly deflated for outcomes compared to outputs, but still reflect high levels agreement: 85% and 80% for track progress and address problems, respectively (Figure 12). This suggests that EPA staff are using the data collected from grantees to understand what grantees are accomplishing and to manage grantee performance.

FIGURE 11. RESPONDENTS' LEVEL OF AGREEMENT THAT OUTPUT DATA ENABLES THE PROGRAM TO TRACK PROGRESS ON GRANT COMMITMENTS AND RECOGNIZE AND ADDRESS PROBLEMS (N=457)

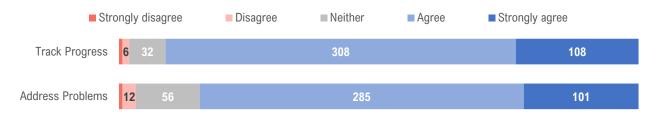


FIGURE 12. RESPONDENTS' LEVEL OF AGREEMENT THAT OUTCOME DATA ENABLES THE PROGRAM TO TRACK PROGRESS ON GRANT COMMITMENTS AND RECOGNIZE AND ADDRESS PROBLEMS (N=391)



Respondents provided several reasons for their positive responses, which were systematically coded into the following categories (counts reflect instances of reporting). Output data enables the program to track progress and address problems because:

- **Standardized reporting process** (53). Grantees report on their progress to program officers at regular intervals using a standard process.
- **Regular reporting** (24). Standard and agreed upon frequency of reporting helps EPA use data for program implementation.
- Consistent and ongoing communication (24). Regular communication and/or meetings between EPA and grantees ensure quality data.
- Clear workplan deliverables or requirements (24). Deliverables and requirements in the original workplan are clearly stated and defined and agreed upon by grantee and grantor.
- **Database use** (15). Data are tracked through a database.
- Standard reporting template (8). Standard template across grantees and matches workplan.
- Use of data in program evaluation (7). Data are used in program evaluation reports or program reviews.
- Data align with program or national goals or metrics (6). Data directly support programmatic or national-level goals.
- **Data directs future projects and initiatives** (3). EPA uses data to direct future projects or work (e.g., areas of additional research, follow-up data collection, etc.).
- Narrative report format (2). Narrative portion of reports provides EPA with deeper understanding of grant data, helping program officers manage the grant.
- Quantifiable data (1). Nature of output data as measurable helps EPA use these data.
- **Data reflect progress indicators** (1). Output data is a warning system, if a grantee misses an output, it indicates there are problems to address.

Respondents' explanation for why output data may not help the program to track progress on grant commitments and recognize and address problems occurring with grantees not meeting grant commitments include:

- **Data do not inform how to address problems** (12). Output data may assist in identifying problems, but it does not help project officers resolve the problem.
- Output data anticipated outside project timeframe (7). Timeline of anticipated outputs are longer than the timeframe of the grant.
- Lack of resources hinders ability to address problems (3). Insufficient resources are the driving factor for why output data itself may not help a program address problems.
- No standard reporting template (3). Lack of a reporting template; does not clearly show issues or progress for a grantee.
- Variable management of grantees (2). The level of detail required in reporting depends heavily on the project officer, which means different grantees are given different treatment in terms of reporting data.
- **Inadequate reporting** (2). Grantees do not adequately respond to reporting request; this also requires project officers to follow-up with grantee for clarification.
- **Unforeseen circumstances** (1). Circumstances outside grantee's control affect grantee's ability to report.
- Lack of standard reporting process (1). No clear reporting method.
- Narrative report format (1). Narrative report format is confusing and is difficult to interpret.
- No common metrics (1). EPA does not have standard, common metrics for assessing progress.
- Unclear workplan deliverables or requirements (1). If the grantee's commitments are not well defined at the outset of the grant, reporting may suffer.

Outcome data reflect several similar themes as those for outputs, as well as other outcome-specific themes. As reported by respondents, outcome enables the program to track progress and address problems because:

- **Consistent and ongoing communication** (31). Regular communication and/or meetings between EPA and grantees ensure quality data.
- Standardized reporting framework, frequency, and template (31). Outcome data reported in standard framework helps EPA use data for program implementation. Standard and agreed upon frequency of reporting helps EPA use data for program implementation (14). Template standardizes outcome data (4).
- **Data align with workplan and/or program goals** (13). Outcome data provided matches requirements in workplan or another defined plan.
- **Reporting includes review** (8). Program officers review grantee reports to ensure data reflects workplan requirements and provide a quality assurance check.
- **Database use** (8). Data are tracked through a database.
- Clear workplan deliverables or requirements (7). Deliverables and requirements in the original workplan are clearly stated and defined and agreed upon by grantee and grantor.
- **Grant requirements dictate notification** (6). Grant requirements dictate that grantees notify EPA if they are not going to meet a commitment
- **Reporting outcome data ensures program implementation** (6). Outcome data tracks progress in grant program implementation, and the impact it has on the community.
- Data directs future projects and initiatives (6). EPA uses data to direct future projects or work.

- **Interim data reporting** (3). Reporting interim data not just at completion of project, helps inform longer-term progress.
- Outcome data build on project outputs (1). Outcome data align with the project outputs.
- Grantee produces tangible deliverables (1). Allows deliverables to be counted and tracked.

Respondents' explanation for why outcome data may not enable the program to track progress and address problems include:

- Outcome data anticipated outside project timeframe (15). Timeline of anticipated outcomes are longer than the timeframe of the grant.
- **Data do not inform how to address problems** (8). Output data may assist in identifying problems, but it does not help project officers resolve the problem.
- No centralized database (4). Lack of database makes it difficult to use the data.
- **Reporting does not prioritize outcome data** (4). Data reporting (including templates and process) are focused towards collecting output data, not outcome data.
- Outcome data are not suited for tracking progress and/or addressing problems (4). Due to the nature of outputs vs. outcomes, output data are better suited for tracking progress and addressing problems.
- Outcome measures do not align with community priorities (2). EPA's expectation of results for the grant program do not align with the priorities of the community that the grant is meant to serve.
- Grantees lack capacity to report outcomes (2). Grantees do not have the capacity to report outcome data either due to resource or technical constraints.
- **EPA's national metrics do not align with grant program** (2). EPA's national-level metrics are not appropriate for particular grant programs.
- Unclear workplan deliverables or requirements (2). If the grantee's commitments are not well defined at the outset of the grant, reporting may suffer.
- No common metrics (2). EPA does not have standard, common metrics for assessing progress.
- **Delay in grantee reporting** (1). Late reporting from grantees hinders EPA's ability to manage grant program.
- Lack of communication with grantee (1). No established or regular line of communication between grant manager and grantee.
- Not evident that an outcome was achieved through outputs reported (1). Outputs reported do not imply an achieved outcome.
- Outcome data are intangible (1). Outcome data are difficult to identify and impossible to track.

Based on the list above, in Year 2 we will further probe examples of how grant data is being used to manage grant performance; and the conditions that give rise to this.

f. How do grant programs present and communicate the results of the grant commitments data they collect?

Grant programs present and communicate grant commitments data in a variety of different ways. Based on the existing data collection and presentation/communication practices of grant programs, EPA's individual programs have the ability to report out on the outputs and outcomes of several individual, but not all grant programs. Through the NPM Information Request, we received example reports that helped

us characterize ways in which grant program present information. Of 71 total respondents, 39 provided examples of summary reports/rollups. These documents were categorized into four different types:

- **Full report** with data interpretation and graphics.
- **Simple data report** with some summary data roll-up and minimal graphics across projects/activities but no interpretation.
- **Project summary roll-up** discusses individual projects separately but no cross-project data interpretation.
- Basic data report out includes data numbers but no graphics or interpretation.

Based on the 39 examples, 12 provided project summary roll-ups with no cross-project interpretation, 11 provided full reports with data interpretation and graphics, and 10 provided basic data reports with no

graphics or interpretation. Simple data reports (7) are the least common document type we received but may reflect automated reports from existing databases.

A few reports standout due to their ability to clearly display grant commitment data and compare results back to program targets.

- Long Island Sound Program. Returning the Urban Sea to Abundance: A five-year review of the 2015 Comprehensive Conservation and Management Plan. Report is broken down into four themes that correspond to primary grant program goals. Each theme compares grant commitment data to ecosystem target progress and gives a status overview for priority implementation actions. The use of clear metrics, status updates and success stories within the report clearly displays progress towards meeting grant commitments and program accomplishments.
- Diesel Emission Reduction Act (DERA) National Grants.

 DERA Fourth Report to Congress: Highlights of the Diesel

 Emissions Reduction Program. This report is broken down into funding categories (national competitive, state, school bus rebate, ports), each with graphics, emissions data, and associated interpretation. Of note is the inclusion of looking forward information for each section and the DERA program as a whole, indicating commitments data are used to plan for future grants.
- Lake Champlain Basin Program. 2021 Lake Champlain State
 of the Lake and Ecosystem Indicator Report. This report uses a
 matrix of ecosystem indicators by lake segment to display progress on grant priorities and
 commitments. The report makes use of color and symbols to distinguish the four program
 priority areas (clean water, healthy ecosystems, thriving communities, informed and involved

Report Audiences

The way grant commitments data are presented and communicated is partially informed by the intended audience. The three most common report audiences are described below:

- Audience clearly identified in the title.
 The report title includes the intended audience. For example, the DERA Fourth Report to Congress: Highlights of the Diesel Emissions Reduction Program
- Report written for review by program officers. Include only basic project activities and are often simple data reports or project summary rollups, including administrative performance reports. For example, the Lake Pontchartrain Basin Restoration Program (PRP) Administrative Semi-Annual Performance Report.
- Report written for the general public.
 Go beyond data interpretation and progress explanation with detailed descriptions and visually appealing graphics to engage a broader audience.

 For example, the 2021 Lake Champlain State of the Lake and Ecosystem Indicator Report.

30

¹⁴ Note that this matrix does not account for outside factors and includes an acknowledgement that progress on some indicators may be caused by events outside the grant program activities.

public). Additionally, the report displays detailed and specific graphics throughout that display progress.

• Nonpoint Source Implementation Grants. <u>National Nonpoint Source Program: a Catalyst for Water Quality Improvements</u>. This report is broken down by Nonpoint Source (NPS) type. It stands out due to its extensive use of graphics throughout the report; the graphics tell the story, with interpretation to supplement. Specifically, this report includes a map on page 6 which details the pathway of the grant program and orients the reader to key activities and accomplishments.

Appendix A: Methodology

PURPOSE OF THE WORK

In September 2020, EPA developed a Learning Agenda that identified three Learning Priorities. The Learning Agenda stems from the Foundations for Evidence-Based Policymaking Act (Evidence Act), which provides a framework to promote a culture of evaluation, continuous learning, and decision making using the best available evidence. As part of the Learning Agenda, EPA has initiated efforts to:

- 1. Develop priority questions.
- 2. Develop capacity to undertake new evidence-building activities.
- 3. Take the first step in developing a final Learning Agenda that will inform the FY 2022-2026 EPA Strategic Plan.

Grant Commitments Met was one of the Learning Priorities identified in the Learning Agenda. Every year, EPA awards over \$4 billion in grants and other assistance agreements. Through these grants, EPA helps to protect human health and the environment through the work of its grantees. The management and tracking of the individual awards are dispersed amongst approximately 1,400 staff throughout headquarters and EPA's ten regional offices, which makes tracking results at the national level challenging. The Agency's lack of a comprehensive system for tracking grant-related activities leads to an inability to proficiently evaluate environmental outcomes on a national scale. Work under the Learning Agenda is a first step toward better understanding current grant reporting and tracking processes across the Agency's 100+ current grant programs. This baseline will help EPA develop a sustainable and consistent process for negotiating and tracking the environmental outputs and outcomes resulting from EPA's grant funding.

OCIR established the Grant Commitments Met Workgroup to address the Priority Questions in the Learning Agenda. Subsequently, the Workgroup utilized contractor support. The initial phase of work (Phase 1) addresses the priority question: How do EPA's existing grant award and reporting systems identify and track grant commitments? Phase 2 addresses: What EPA practices and tools effectively track whether grantees are fulfilling their workplan grant commitments, including outputs and environmental outcomes? The final year of work, Phase 3, addresses: Are the commitments established in EPA's grant agreements achieving the intended environmental results?

The full list of priority research questions and sub-questions associated with this work include:

- 2. Phase 1: How do EPA's existing grant award and reporting systems identify and track grant commitments?
 - a. Do the grant programs have specific targets associated with their outputs/outcomes?

- b. What types of grant commitments data are tracked?
 - i. How do tracked grant commitments data vary across the Agency?
 - ii. To what extent does the data reported by grantees provide EPA with information on progress towards meeting grant commitments?
 - iii. To what extent does the data reported by grantees provide information that currently allows EPA to measure outputs, outcomes, and impacts related to equity and climate change?
- c. How do grant programs identify relevant grant commitments to track?
- d. What data reporting processes, tools, and systems do EPA's grant award programs use?
 - i. How do grant award reporting systems vary across the Agency?
- e. How do grant programs use the grant commitments data they collect for program implementation?
- f. How do grant programs present and communicate the results of the grant commitments data they collect?

3. Phase 2: What EPA practices and tools effectively track whether grantees are fulfilling their workplan grant commitments, including outputs and environmental outcomes?

- a. How effectively is EPA able to track grantee progress towards meeting grant commitments?
- b. What factors might affect a grant program's ability to effectively track grant commitments? Factors may include:
 - Third party management
 - PPG management
 - Reporting frequency
 - Grantee reporting mechanisms
 - Data storage mechanisms
 - Types of outputs reported
 - Types of outcomes reported
 - Type of grant program
 - i. What factors might affect a grant program's ability to effectively track grant commitments related to equity and climate impacts?
- c. What are promising practices and tools demonstrated by some grant programs that could help other grant programs effectively track grant commitments data?

4. Phase 3: Are the commitments established in EPA's grant agreements achieving the intended environmental results?

a. What are the intended environmental results of EPA's grant programs as reflected in the grant agreements?

- b. What outcomes are EPA's grant agreements achieving?
- c. What outcomes are EPA's grant agreements achieving that relate to equity and climate change impacts?
- d. What potential changes could be made to grant programs' data collection mechanisms/processes to help EPA determine if EPA's grant agreements are achieving the intended environmental results?
- e. What can grant programs do to better communicate how grant outputs advance the Agency's mission through environmental results?
- f. What potential changes could be made to grant programs' data collection efforts to help EPA determine equity and climate change impacts?
- g. What next steps could EPA take to establish an EPA system that compiles the outputs and outcomes of Agency grant reporting for all systems?

This methodology covers the research questions across all three phases. Key elements of the methodology for addressing these questions are outlined below.

DATA COLLECTION METHODOLOGY

This work draws on multiple data sources to answer the priority questions. Key sources of information include: 1) a brief online survey administered to EPA staff managing or implementing EPA's grant programs, 2) document review of reports and grant guidance documents, and 3) in-depth interviews with EPA personnel across the Agency. The survey and document review are the main data sources for addressing Phase 1 questions (although interviews will also supplement any data gaps from Phase 1 questions). Interviews and survey responses are the primary data sources for addressing Phase 2 and 3 questions. Together, the three data sources will provide different but complementary types of information to answer the priority questions.

The Workgroup completed the document review and survey according to the methods outlined in this plan. The document review provides detailed information on how grant programs record, communicate, and present guidance and results from their programs. The document review also provides information with which to interpret or expand on the findings from the survey. The survey targeted all headquarters offices and regional offices for each grant program that is active within a region. The survey was designed to be brief, and consisted of predominately closed-ended questions, with optional open-ended questions. Interviews will be conducted in Phase 2 and Phase 3. The interviews will be completed in a semi-structured format and will be designed to explore themes and elicit detailed information based on findings from the survey results and document review.

The data collection methodology makes use of existing data while undertaking targeted new data collections to provide more comprehensive and robust answers to the priority questions. We will triangulate across existing and new data, using a combination of quantitative and qualitative analysis, to answer each question.

The following exhibit summarizes the research questions; the scope of each research question as it pertains to all or a sub-set of grant programs; general data sources for informing each research question; and the specific survey question(s) and/or document type(s) that will inform each research question (e.g., purpose of each survey question).

Qu	Question		Scope of Question	Data Source	Survey Question(s)/Document Type(s) That Inform Question	Comments
1.	1. How do EPA's existing grant award and reporting systems identify and track grant commitments?		All grant programs	SurveyDocumentsNPM Information RequestInterviews		
	targe	e grant programs have specific ts associated with their ts/outcomes?	All grant programs	DocumentsInterviews	NPM Information Request Documents Guidance documents for grant program or other documents that describe program's approach for determining success Most recent summary annual report/report rollup Interviews Exact questions TBD but focused on better understanding if grant programs have specific targets.	
		types of grant commitments data acked?	All grant programs	Survey	 Survey Q12 + Q13 – types of outputs tracked Q16 + 17 – outcomes tracked Q20 + 21 – other data tracked 	
	i.	How do tracked grant commitments data vary across the Agency?	All grant programs	Survey	Survey See 1b - above	
	ii.	To what extent does the data reported by grantees provide EPA with information on progress towards meeting grant commitments?	All grant programs	• Survey	Survey Q14 – output data reported meets data reporting requirements Q18 – outcome data reported meets data reporting requirements Q22 – other data reported meets data reporting requirements	

Question	Scope of Quest	ion Data Source	Survey Question(s)/Document Type(s) That Inform Question	Comments
iii. To what extent d reported by gran information that allows EPA to mo outcomes, and in to equity and clir	ttees provide currently easure outputs, mpacts related	DocumentsSurveyInterviews	 NPM Information Request Documents Guidance documents Survey Open-ended responses. Interviews Exact questions TBD but focused on identifying programs and metrics focused on equity and climate change. 	
c. How do grant programs relevant grant commitm	, g. a p. og. a	ms • Survey • Documents • Interviews	Survey Q15 open-ended responses Q19 open-ended responses NPM Information Request Documents Guidance documents Annual report/report rollup. Interviews Exact questions TBD, but focused on what internal processes exist within EPA for deciding what information and data are collected to track grant commitments	In Phase 1, no data source specifically addresses this; data will be collected and presented on an asprovided basis; rather than comprehensively
d. What data reporting pro- and systems do EPA's g programs use?		ms • Survey • NPM Information Reque	Survey Q5 – grantee reporting mechanisms Q6 – data storage mechanisms Q7 – name of databases for storage NPM information request also collects information on the databases used to consolidate grant commitments data	
i. How do grant aw systems vary ac Agency?		ms • Survey	SurveySee 1d - aboveQ1 + Q2	

Question		Scope of Question	Data Source	Survey Question(s)/Document Type(s) That Inform Question	Comments
е.	. How do grant programs use the grant commitments data they collect for program implementation?	All grant programs	• Survey	 Survey Q15 – use of output data to track progress on grant commitments + recognize and address problems Q19 – use of outcome data to track progress on grant commitments + recognize and address problems Q23 – use of other types of data to track progress on grant commitments + recognize and address problems 	
f.	communicate the results of the grant commitments data they collect?	All grant programs	Documents	 NPM Information Request Documents Annual report/report rollup 	
whethe grant o	EPA practices and tools effectively track er grantees are fulfilling their workplan commitments, including outputs and nmental outcomes?	All grant programs with highlights of some grant programs	SurveyDocumentsInterviews		
a.	. How effectively is EPA able to track grantee progress towards meeting grant commitments?	All grant programs	SurveyDocuments	 Survey Q14 + Q18 + Q22 data reported meets data reporting requirements Q9 + Q10 + Q11 - difficulty or ease of tracking progress NPM Information Request Documents Most recent summary annual report/report rollup may indicate the current accessibility of collected and vetted data 	
				 Interviews Exact Questions TBD but focused on programs with 'best practices' 	

Question		Scope of Question	Data Source	Survey Question(s)/Document Type(s) That Inform Question	Comments
b.	What factors might affect a grant program's ability to effectively track grant commitments? Factors may include: • Third party management • PPG management • Reporting frequency • Grantee reporting mechanisms • Data storage mechanisms • Types of outputs reported • Types of outcomes reported • Type of grant program	All grant programs	• Survey • Interviews	 Survey Q3 + Q4 – third party management Q8 – PPG management Q24 + Q25 – reporting frequency and effectiveness for use of data Q5 – grantee reporting mechanisms Q6 – data storage mechanisms Q12 + Q13 – types of outputs tracked Q16 + 17 – outcomes tracked Q1 – grant program type Data produced from 2a on effectiveness Interviews Exact Questions TBD but focused on programs with 'best practices' or 'issues' 	
	 i. What factors might affect a grant program's ability to effectively track grant commitments related to equity and climate impacts? 	All grant programs	• Interviews	 Interviews Exact Questions TBD but focused on programs with 'best practices' or 'issues' 	
C.	What are promising practices and tools demonstrated by some grant programs that could help other grant programs effectively track grant commitments data?	Highlights of practices and/or grant programs	InterviewsSurvey	 Interviews – targeted towards respondents who provided information in the survey that indicates the respondents employ promising practices/tools 	Question comes from Learning Agenda
				 Survey – some open-ended responses may provide this information and help to identify respondents 	

Que	Question		Scope of Question	Data Source	Survey Question(s)/Document Type(s) That Inform Question	Comments
3.	agreeme	commitments established in EPA's grant ents achieving the intended mental results?	Subset of grant programs	SurveyDocumentsInterviews		
	a.	What are the intended environmental results of EPA's grant programs as reflected in the grant agreements?	Subset of grant programs	DocumentsInterviews	 NPM Information Request Documents Guidance documents Annual report/report rollup Interviews allow for in-depth discussions and understanding of intended environmental results. 	This is different than Q1a because it focuses on the specific environmental results of a subset of grant programs
	b.	What outcomes are EPA's grant agreements achieving?	Subset of grant programs	InterviewsDocuments	 Interviews allow for in-depth discussions of outcomes. NPM Information Request Documents Annual report/report rollup 	
	C.	What outcomes are EPA's grant agreements achieving that relate to equity and climate change impacts?	Subset of grant programs	InterviewsDocuments	 Interviews allow for in-depth discussions of outcomes. NPM Information Request Documents Annual report/report rollup 	
	d.	What potential changes could be made to grant programs' data collection mechanisms/processes to help EPA determine if EPA's grant agreements are achieving the intended environmental results?	Subset of grant programs	SurveyDocumentsInterviews	 Recommendations draw from all data sources and findings as well as team member expertise 	
	e.	What can grant programs do to better communicate how grant outputs advance the Agency's mission through environmental results?	Subset of grant programs	SurveyDocumentsInterviews	 Recommendations draw from all data sources and findings as well as team member expertise 	Question comes directly from Learning Agenda
	f.	What potential changes could be made to grant programs' data collection efforts to help EPA determine equity and climate change impacts?	All grant programs	SurveyDocumentsInterviews	 Recommendations draw from all data sources and findings as well as team member expertise 	
	g.	What next steps could EPA take to establish an EPA system that compiles the outputs and outcomes of Agency grant reporting for all systems?	All grant programs	SurveyDocumentsInterviews	 Recommendations draw from all data sources and findings as well as team member expertise 	Question comes directly from Learning Agenda

DATA SOURCES AND STRATEGIES

The data sources – documents, survey, and interviews – and data collection strategies for this research are outlined below.

Documents

The Workgroup collected documents for review through a request to the National Program Managers (NPMs). Using Microsoft Forms, the information request asked NPMs to respond to the information request for each program they manage. The goal was to capture *one* response to the information request for each active grant program across the Agency. The information request specifically asked NPMs to provide the (1) the most current guidance for the grant program covering the objectives, goals, and specific programmatic requirements, (2) any other program documents that describe a program's approach for determining success, (3) names of databases that the programs use to consolidate grant commitments data, and (4) the most recent summary annual report, report rollup, or other relevant report that may consolidate and present information across grantees for a program.

The document reviews provide information on the objectives or targets associated with grant programs; how grant programs define and determine success; what data reported by grantees provides information that currently allows EPA to measure outputs, outcomes, and impacts related to equity and climate change; how grant programs identify relevant grant commitments to track; and how grant programs present and communicate grant commitments data.

To obtain these information the Workgroup reviewed several types of documents, including:

- 1. Guidance document(s) for the grant program.
- 2. Other related program documents.
- 3. Recent summary annual report or report rollup.

During interviews, the Workgroup may collect additional program documents or document types provided by interviewees if the documents were not provided during the NPM information request, or if they provide new or additional relevant information for answering the research questions.

Survey

The survey provides a landscape view of what grantee data are being collected (and how) for reporting on the outputs and outcomes of grant activities across EPA. The survey aimed to capture one survey response per program per region. The goal was to conduct a census of every region and headquarters office where a grant program is active. EPA does not have a comprehensive list of all staff persons responsible for managing grant programs. Therefore, the Workgroup asked that the person best able to respond to inquiries regarding the regional media grant program respond. In some cases, this could be a grant program coordinator, or other program managers or senior project managers; instructions indicated that this person should be in a position to coordinate with their project officers.

The survey was brief, consisted of predominately closed-ended questions, with some optional open-ended questions. The survey was **not** anonymous and intentionally asks users to identify their program, region, and name for potential follow-up questions (e.g., ensuring one response per program per region) and in preparation for Phase 2 data collection efforts (i.e., interviews). The survey was administered through Survey Monkey, a web-based survey host.

The workgroup developed a survey questionnaire, intended to provide data that answers the priority questions and supports the intended analyses. The survey was piloted with a select group prior to phased deployment schedule across the Agency. The pilot phase included a kickoff meeting with pilot contacts to demonstrate the survey and gather initial feedback on questions. Subsequently, the Workgroup refined the survey tool, approach, and questions based on the initial feedback. The Workgroup then disseminated the survey with the pilot team to collect a full round of feedback and the Workgroup adjusted the survey based on the feedback received.

Once the survey was finalized, the Workgroup administered the survey in three primary phases. The first phase included OAR (12 grant programs), OW (26), and OCFO (2); Phase 2 included OLEM (16), OITA (3), OCSPP (4), and OECA (5); and Phase 3 included OA (11), ORD (7), OMS (4), and the Regions (15). The final phase entailed identifying all non-respondents and following up with program managers to obtain missing responses. This phased approach enabled the Workgroup to spend substantial time in obtaining buy-in from grant programs and following up with non-respondents to achieve a high response rate to the survey.

Information collected via the survey included:

- Mechanisms that grantees use to report to EPA their progress toward meeting grant commitments.
- Mechanisms that grant programs use to track input received from grantees.
- Reporting intervals required for grantees.
- Self-assessment of the adequacy of reporting frequency to effectively track progress and recognize/address problems.
- The types of outputs that grantees are required to report on.
- The types of outcomes that grantees are required to report on.

Survey responses will be quantitatively analyzed and summarized based on the percentage of respondents answering each of the possible responses for the individual questions. Additional analysis is discussed in the data use section.

Interviews

Interviews will be conducted starting in the second year of the project. The goal of conducting interviews is to help answer the priority questions by capturing perspectives and knowledge of grant programs from EPA employees with experience administering, implementing, or otherwise participating in EPA's grant programs. The information obtained from interviews will help supplement data gaps from Phase 1 data collection efforts and will be focused on collecting data on practices and tools that help programs effectively track information on grant programs.

The Workgroup will develop interview guides and conduct structured Microsoft Teams or phone interviews with EPA employees. Interview guides will be tailored to each program based on responses received during the survey and based on the document review. Interviews will be selected as a purposive sample to ensure adequate representation across key EPA grant programs and regions. The sample of interviews will not be statistically representative, and the Workgroup will not attempt to make quantitative inferences about the entirety of EPA's grant programs based on the results of the interviews. The Workgroup proposes to conduct at least 25 interview sessions. Note that each interview session may include one or more individuals; we will conduct group interviews if there are teams of individuals that work together and can provide complementary perspectives.

The Workgroup will select interviewees. The target interviewees will encompass National Program Managers (NPMs) and other program staff that are responsible for implementing and managing the grant programs. The

source for selecting interviewees will be the NPM information request, and survey respondent lists. The Workgroup anticipates that in some cases EPA staff we reach out to may refer us to additional interviewees to either respond in their place or join for a group interview. To ensure the transparency of the selection process, the Grant Commitments Met Workgroup developed the following interview selection criteria to ensure representation of:

- Programs that report highly positive experiences with their existing grants management and data management practices.
- Programs that report notably negative experiences with their existing grants management and data management practices.
- Different types of grant programs including:
 - o PPG status.
 - o Programs that have large budgets.
 - Media types.
 - o Programs that may directly address topics raised in EPA's strategic plan (e.g., Justice 40).

Criteria for conducting group (rather than individual) interviews include the following:

- Logical groupings of interviewees (by program).
- Groups of manageable size (no more than six individuals per group).
- Protocol and logistics allow for scheduling group interviews.

The Grant Commitments Met Workgroup will schedule interviews. Prior to each interview, the Workgroup will provide the interviewee with background information about the Grant Commitments Met effort and the relevant interview guide. During the interview, in addition to going through the interview guide, the interviewers will ask follow-up questions as appropriate to probe further into topics of conversations raised during the interview and relevant to the priority questions.

The Workgroup will analyze responses to each interview question to identify themes and summarize responses. The Workgroup will use qualitative analysis to code each open-ended response. Each response may be applicable to more than one priority question. The Workgroup will then summarize the frequency with which each theme was raised overall and different types of grant programs. The Workgroup will also identify illustrative quotations that capture issues that interviewees frequently raise. The Workgroup will ask respondents' permission to record interviews, but the interviews will not be anonymous in order to ensure that information can be tied back to a specific program and/or region. This is important for EPA in understanding how implementation of grant programs may vary across the Agency and what factors may affect implementation. In communications with the interviewees, the Workgroup will emphasize that the purpose of the interviews is for learning, rather than a compliance exercise, to encourage candor and openness in their responses.

External partners such as state, local, or tribal governments; contractors; or research institutions will not be interviewed.

SAMPLING APPROACH

The survey and NPM document collection efforts both sought a census of all active grant programs. As discussed in the interview approach, the interviews are a purposive sample.

DATA USE

The Workgroup will analyze the data to answer EPA's Priority Questions in the Agency's Learning Agenda for Grant Commitments Met. The analytical results for Phase 1 will address the priority question: How do EPA's existing grant award and reporting systems identify and track grant commitments? The Workgroup will summarize the results of the survey and document review in a report, providing a comprehensive and consolidated overview of the Agency's grant programs. The Workgroup will also develop fact sheets that provide in-depth details for six high-priority grant programs, which will be selected based on the size of their program budget, coverage across media types, and Agency interests identified in the Strategic Plan (e.g., equity and climate). Phase 1 results will also be used to focus the scope of the project for Phases 2 and 3.

Phases 2 and 3 will include an in-depth study of a smaller number of grant programs selected through a targeted approach to address what the data can tell us about the effectiveness of EPA's grant programs. Through analysis of the survey findings and qualitative data, the Workgroup will identify best practices that can be shared with grant programs throughout the Agency. Ultimately this work will identify how selected grant programs contribute to environmental results and suggest good practices for tracking environmental outcomes across EPA's grant programs.

Ultimately, the data will be used to report on the current state of EPA's grant programs, identify good practices and environmental results for selected grant programs, and identify processes and practices that can be used throughout the Agency to effectively manage EPA's grant programs and report on how these programs are advancing the Agency's mission to protect human health and the environment.

DATA ANALYSIS PLAN

The data analysis plan includes the detailed survey or NPM information request question, answer type, and response options. Accompanying each question, the plan answers why the question exists, the data use and analysis approach, the tie into the 'bigger picture' or plan, the expected data, and data validation steps. The data analysis plan is included as *Attachment A: Data Analysis Plan* to this report.

Additional survey analyses explore the variation in grant programs across the Agency. This includes looking at the relationship between:

- Types of outputs and outcomes across media type and region.
- Types of data reporting and storage systems across media type and region.
- PPG status and ease of reporting data.
- Reporting frequency and ability of track progress and address problems.

The Workgroup also conducted additional data analysis of documents and open-ended survey responses to identify grant commitments information related to equity and climate issues.

REPORT AUDIENCE

The main audiences for this report include OCIR and OGD, senior policy and career leaders, managers at the Agency, and EPA personnel responsible for managing and implementing EPA's grant programs. It is also expected that EPA will report key results to OMB and Congress as part of annual reporting.

DATA LIMITATIONS AND VALIDATION

Below, we detail possible data limitations and mitigation strategies to ensure the quality of the data are adequate for its intended use.

- <u>Potential bias associated with survey non-response</u>. The Workgroup used a brief online survey to develop a representative description of grants program across the Agency. However, if survey responses unintentionally missed key grant programs, this could introduce bias into the survey findings, if respondents are systematically different than non-respondents. Therefore the Workgroup attempted to maximize the response rate by keeping the survey form brief and easy to use, by sending out multiple requests to non-respondents, and when necessary, by working through non-respondents' managers to request that their staff complete the survey. The Workgroup also collected respondents' names to directly follow up with respondents in cases where a respondent provided multiple responses for the same program; this improved data quality and ensured only one response per program. In other cases, different respondents responded for the same program; the Workgroup also followed up with these respondents to clarify which response was the appropriate response to include.
- Incomplete document collection and potential for non-response bias. EPA does not maintain a unified system where documents (e.g., grant guidance) are stored and tracked. This means that the Workgroup was not able to easily or comprehensively obtain the list of relevant grant guidance, grant program reports, or additional documentation about grant programs. Instead, the Workgroup relied on the NPM Information Request to obtain relevant documents, which relied on individuals to respond to the request. Respondents that did not respond to the request or did not understand the request may have provided irrelevant documents or an incomplete set of information. If the programs for which we did not receive documents are different in some way from the programs for which we did receive documents, our overall conclusions drawn from the guidance that we reviewed could be biased. The Workgroup reviewed all the available information provided to extract relevant data in a consistent format and will acknowledge the potential for missing information in analyses about specific programs.
- Potential bias associated with purposive sampling for interviews of EPA project staff responsible for implementing grant programs. The Workgroup will not be able to select a statistically valid sample of interviewees given the relatively small number of interviews that can be conducted within the budget and timeline, and the several types of interviewees that need to be included. Therefore, the Workgroup will select a purposive sample of interviewees to maximize learning opportunities. Although the results of the interviews will not be statistically representative, they will be chosen purposefully to provide good examples, best practices, and insights that can be useful for other grant programs and for EPA management when considering what data can be tracked, how best to track it, and what the data can show.