

WQX User Call

August 22, 2024

There were approximately 34 participants on the call.

Agenda:

1. WQX Status Report (10 min)
 - WQX/WQXWeb updates
 1. WQX Project Status Report (Kevin)
 1. Discuss any Multi-Factor Authentication (MFA) Issues with CDX User accounts
 2. Currently collaborating with CDX Team to identify performance monitoring issues.
 2. WQX helpdesk report (Shay/Jessy)
2. Water Quality Portal Status Report (10 min)
 - WQP General Status Report (Candice/USGS)
 - Release of new BETA Portal User Interface (UI)
 1. We will continue to review and update you on the new Beta Profiles, available documentation, timelines of roll-out, etc.
3. Open Discussion/Office Hours (10 min)
 - WQP/WQX questions/comments
 - Any other topics/questions

[National Monitoring Conference – Working Together for Clean Water \(nwqmcconference.org\)](https://www.nwqmcconference.org)

March 10 to 14, 2025, in Green Bay, Wisconsin

Notes:

1. **WQX Project Status Report**
 - WQX/WQXWeb updates
 - WQX Project Status Report (Kevin)
 - Discuss any Multi-Factor Authentication (MFA) Issues with CDX User accounts – Was pushed out 8/16 and completed 8/19; Migrated ~ 2,000 user accounts to MFA
 - No issues discussed by group. Kevin encouraged emailing WQX if users encounter any issues
 - Bill mentioned that for people with EPA email the process is very streamlined. With the EPA gateway (while on network or VPN) it is a single sign-on process
 - Currently collaborating with CDX Team to identify performance monitoring issues.
 - Will be pushing out a patch next week

- There will be a code freeze period from Sept-Oct until the start of the fiscal year (done regularly)
- WQX Web Release
 - Next WQX Web release planned for December 2024
 - Enhancement to link the WQX data dictionary to Import Configuration elements and domain values list
 - Enhancements to Review Menu, Monitoring Location, Results
- WQX helpdesk report (Shay/Jessy)
 - Shay is out. Kevin gave a summary
 - The Helpdesk fields about 50-75 tickets a month and has been keeping that pace this last month
 - Confluence page – SOP (standard operating procedures) – templates for common help desk tasks – such as new account registration and sharing resources
 - There are new WQX videos available on YouTube (currently not searchable – but can provide url – just email) – includes Adam Griggs’s WQX 101 course recordings

2. Water Quality Portal Status Report

- WQP General Status Report (Lee/USGS) – Candice is away
- The main WQP page underwent some upgrades that included – updating the geoserver, some patch security issues, and revised text to update the web services guide
- WQP Beta page – pushed some bug fixes – in particular an issue by a user noted that a query to a well site was not returning USGS data – it is working now
- Some other issues noted that sometimes opening data in excel will return scientific notation. If open file in a different text editor it should look normal
- Appreciate all the feedback from users reporting any issues
- If people are using the R dataRetrieval package – note that in the developer version is integrating WQX v3 services. If people are interested in accessing the developer version – contact Lee or Candice
 - <https://doi-usgs.github.io/dataRetrieval/articles/Status.html>

3. Open Discussion/Office Hours (10 min)

- WQP/WQX questions/comments
 - Any other topics/questions
- [National Monitoring Conference – Working Together for Clean Water \(nwqmcconference.org\)](https://nwqmcconference.org)
 March 10 to 14, 2025, in Green Bay, Wisconsin

Next WQX/WQP User Call: Thursday 9/26/2024 @ 12 ET