WQX User Call
February 27, 2025

There were approximately 42 participants on the call.

Agenda:
1. WQX Project Status Report (15 mins)
    - WQX/WQXWeb performance/updates (Kevin)
    - WQX Helpdesk report (Shay)
    - WQX questions/comments
2. WQP Status Report (15 mins)
    - WQP General Status Report
    - User Feedback requests
    - WQP questions/comments
3. Open Discussion
    - Other topics/questions

1.   **WQX Project Status Report**

   a.   <u>WQX Status</u>

- Latest release was in January.
- All WQX and WQX Web services are ONLINE without any interruptions this past month.
- Currently in O&M

   b.   <u>WQX/WQXWeb performance/updates (Kevin)</u>

WQX Web Software Release Notes
<u>Next Sprint#2 planned release to Production by September 2025</u>
- WQX-213 Create new "project" Monitoring Location and Result API services to Review data in WQX
- WQX-264 Create a new API service to Retrieve Binary Attached Objects For Projects, Monitoring Locations, Activities, and Results
- WQX-265 Populate Binary Attached Object Info in the Review Exports to download associated files for Projects, Monitoring Locations, Activities, and Results
- WQX-275 Result Review Export Add Taxon Parent Name And Rank
- WQX-156 Improve Exporting in WQX Web
- WQX-271 Enhance Review Projects Export To Excel, WQX-272 Enhance Review Monitoring Locations Export To Excel, WQX-273 Enhance Review Activities Export To Excel, WQX-274 Enhance Review Results Export To Excel
- WQX-13 Remove Deprecated Sample Collection and Sample Preparation Methods From Activity Table
- WQX-101 Batch Delete Index and metric Types
- WQX-278 Batch Update Identifiers For Metric Types And Index Types

   c.   <u>WQX Helpdesk report (Shay)</u>

Over the last month - 312 tickets received.
- New user requests - 30%
- WQP Inquiries - 25%
- Data assistance - 15%
- New domain requests - 20%
- General inquiries - 10%

Implemented better tracking on tickets. Continuing to develop new user guidance.

Coming: API service documentation

d. <u>WQX - Comments, questions</u>

None

2. **WQP Status Report (15 mins)** (Candice and Lee)

a. WQP recently completed a database upgrade, updating our instance of PostgreSQL, which will improve performance. We've also been implementing cloud-cost optimizations. In the current sprint, we received a request to remove legacy data in OWSTORET. The Legacy STORET data is a snapshot that we add to the WQP. This current request is causing us to make changes that will allow us to better manage that table. Also picking up development of past bugs and WQP 3.0 Profile in Beta. Currently, the new 3.0 profiles are fully implemented on the USGS NWIS services and should be coming to Beta Portal soon.

b. In the event of a shutdown, we will update information on the WQP banner.

3. **Open Discussion/ Other/Wrap-up**
Updated WQX EPA website to include more comprehensive WQX Upload guidance.

Our next WQX/WQP User call will be **Thursday 3/27/2025 @ 12 EST**.

WQX Data Assistance
EPA WQX offers you a single point of contact to assist you with any questions or needs for your data submission and retrieval. We are here to help you succeed! For custom support, please request an appointment for individual assistance with a WQX data advisor.
What is "1 on 1" data assistance?
- We provide individualized, in-depth assistance to partners and programs conducting individual or group data monitoring.
- A WQX data advisor will schedule a meeting with you based on your best availability to help you with your project/assignment.
- Open to all WQX/WQX Web users.
- Sessions can last from 15 minutes to 1 hour.
- Sessions can be scheduled within the weekday hours of 8am to 7pm EST by appointment.
- If you had a "1 on 1" session, you may also request follow-up assistance via email to WQX Helpdesk (wqx@epa.gov).
- If you have a basic question, a faster way to get an answer is to chat with us.

To speak with a WQX representative, please call 800-424-9067 (wqx@epa.gov).