EPA Users: How to Register and Login to ATTAINS

Version: 3/03/2025

Purpose: This document explains how EPA users (including ORISE Participants) can request an ATTAINS user ID. It also describes how EPA users access the ATTAINS User Interface.

Note: EPA users access ATTAINS through their Web Access Management (WAM) account, using their PIV card.

CONTENTS

1   HOW TO REGISTER

Published data from ATTAINS are available without a login via How's My Waterway and Expert Query. An ATTAINS login is required for our data partners who need to upload, edit, review or submit water quality assessment data to EPA through ATTAINS.
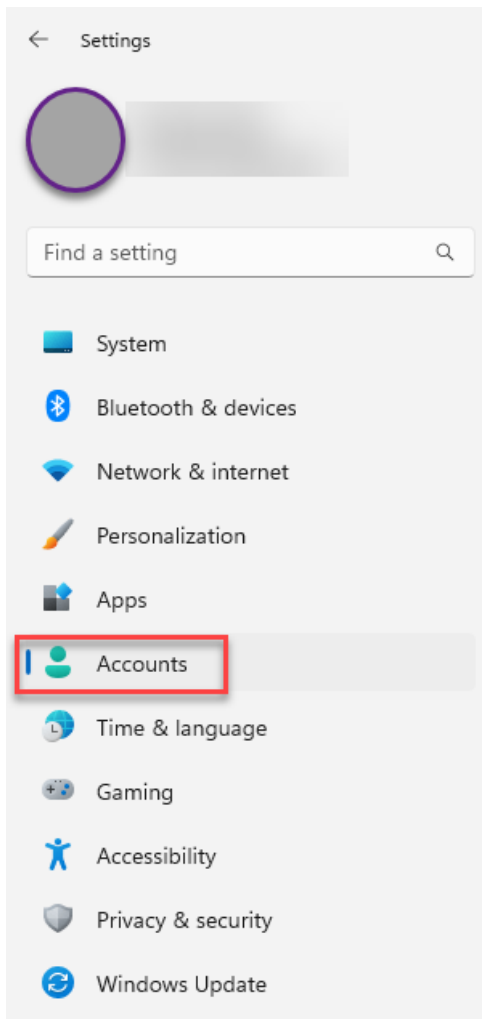
1.1   FIND YOUR EPA LOGIN ID

EPA users access ATTAINS through their Local Area Network (LAN) ID, which is also their Web Access Management (WAM) login ID.

1. You can find your LAN/WAM login ID, by **right clicking** on the windowpane icon in your Windows desktop tray.
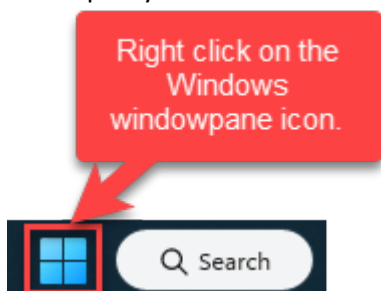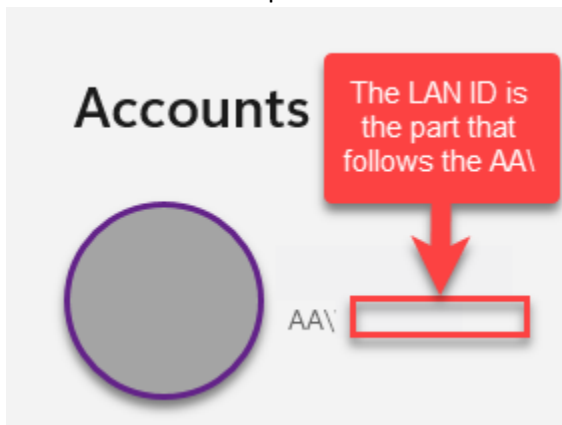

2. Click on "Settings".

3. Click on "Accounts".

4. The EPA LAN ID is the portion that follows "AA\". Make a note of your LAN ID.

1.2   REQUEST AN ATTAINS ACCOUNT

Once you know your EPA LAN ID, then you can contact your regional Data Management Coordinator (DMC) or the ATTAINS Helpdesk to request an ATTAINS login ID.

Provide the DMC or the ATTAINS Helpdesk with the following information. They may contact you with follow-up questions.

1. Name
2. Work Email Address
3. LAN ID / WAM ID
4. Your Organization: US EPA
5. Region or HQ: Regions should list your Region number. EPA Headquarters employees should list EPA HQ.
6. List of State and Tribal Organizations that you would like to access in ATTAINS.
7. Level of access you are requesting for each Organization for each module. By default, users are given Read Only access. If you need data entry, edit, submission, review, or approval access, please explain the business need. For information about different levels of access, please see the Roles and Permissions document on the public ATTAINS website.
    a. Example: State 1
        i. Assessment Units: Read Only
        ii. Assessments: Reviewer
        iii. Actions: Administrator
        iv. Surveys: Data Entry
    b. Example: State 2
        i. Assessment Units: Read Only
        ii. Assessments: Read Only
        iii. Actions: Reviewer
        iv. Surveys: Read Only
    c. Example: State 3
        i. Assessment Units: Read Only
        ii. Assessments: Read Only
        iii. Actions: Read Only
        iv. Surveys: Read Only

Once an ATTAINS account has been established, the DMC or ATTAINS Helpdesk will contact the user to let them know they can sign in to the ATTAINS User Interface.

2   HOW TO LOGIN TO ATTAINS

1. To login to the ATTAINS User Interface, go to the ATTAINS Login page.
2. EPA users should click on the "WAM" button.
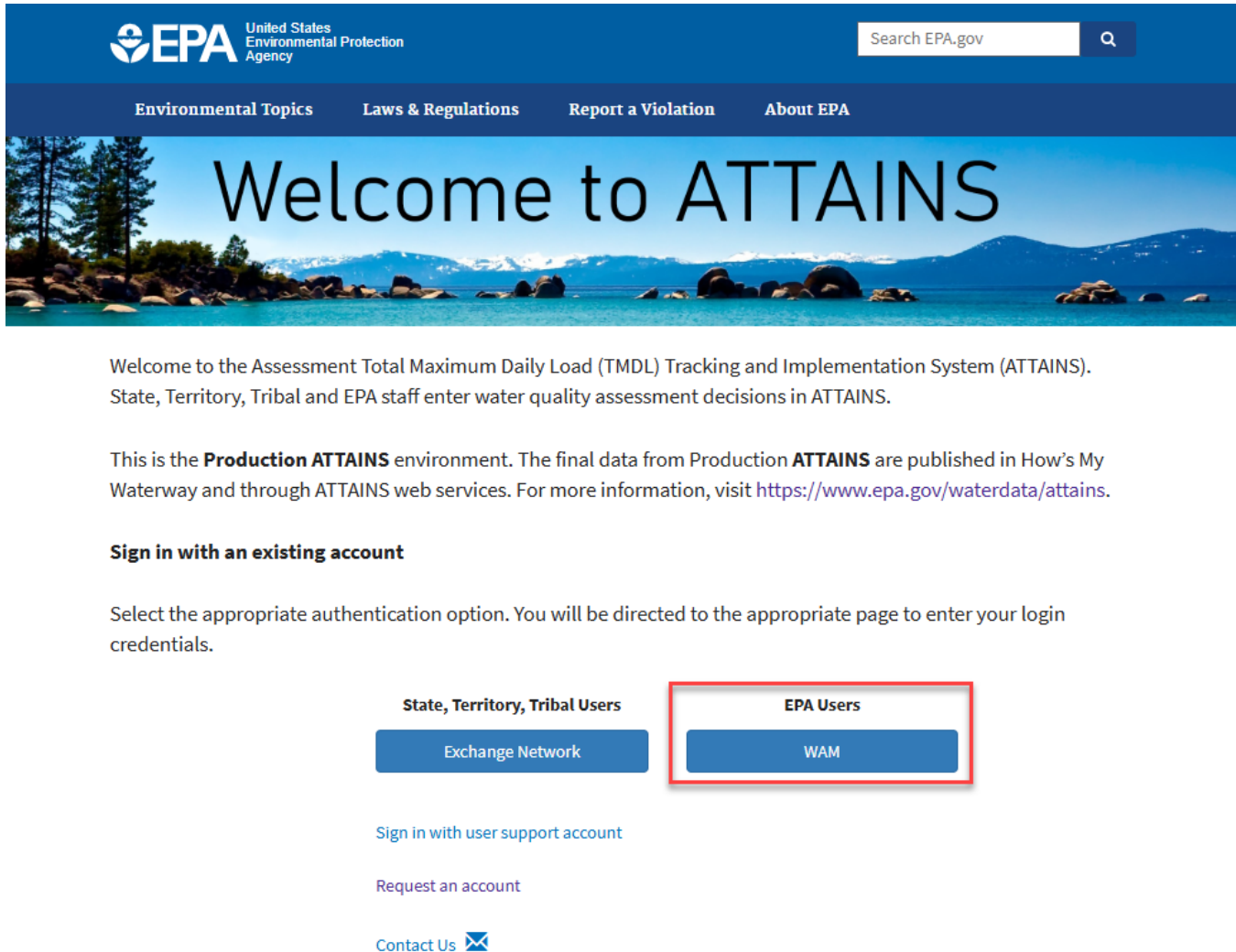
3. The next screen will look different, depending upon whether you are on EPA VPN or not.
   a. If you are on VPN, it will either pull up a screen and let you select "Single Sign on" or it may take you directly into ATTAINS, because you have already authenticated to VPN.

b. If you are not on VPN, it will take you to the EPA Gateway. **Select the PIV card option.**

Note: EPA users should use the PIV card option wherever possible. A Login.gov option is available, but it results in an extra charge to ATTAINS. Therefore, please limit the use of the Login.gov option to situations when you do not have access to your government furnished equipment, such as when you are in a training lab, or if your PIV card does not work. The PIV card option uses WAM authentication which does not result in the same charge as Login.gov authentications.

3. Select the appropriate certificate from the pop-up box.
4. Enter your PIN
5. Then, it should take you into ATTAINS.

3   TROUBLESHOOTING

3.1   UNABLE TO USE PIV CARD

There are some limited scenarios where you may be unable to access ATTAINS with your PIV card.

- If your PIV card reader does not work, please work with your local IT desk to get a temporary electronic PIV card. An electronic PIV card should allow you to login to ATTAINS with the PIV card option.
- If you are accessing ATTAINS from a training center computer lab that does not recognize your agency's PIV cards, you may access ATTAINS through Login.gov, **using your EPA email address**.

    Reminder: EPA users should limit use of Login.gov for accessing ATTAINS to situations when use of a PIV card is not an option.
    - If you have an existing Login.gov account, you can add your EPA email address to your Login.gov account.
    - If you do not have an existing Login.gov account, you will need to set up a Login.gov account and add your EPA email address. Remember to set up multiple authentication methods for Login.gov.

3.2   UNABLE TO SEE SOME ORGANIZATIONS IN ATTAINS

If you need access to a state, territory or tribe that is not available from your Organization drop-down list, please contact your regional Data Management Coordinator (DMC) or the ATTAINS Helpdesk. Your user permissions may need to be updated to add additional Organizations. Please refer to section 1.2 of this document, "Request an ATTAINS Account", for more information.