



## OFFICE OF EXTERNAL CIVIL RIGHTS COMPLIANCE

WASHINGTON, D.C. 20460

April 24, 2025

**In Reply Refer to:**

EPA Complaint No. 07D-24-R5

Phillip D. Roos, Director  
Michigan Department of Environment, Great Lakes, and Energy  
525 West Allegan Street  
Post Office Box 30473  
Lansing, MI 48909-7973  
RoosP@michigan.gov

**Re: Administrative Closure without Prejudice**

Dear Director Roos:

This letter is to advise you that the U.S. Environmental Protection Agency's (EPA) Office of External Civil Rights Compliance (OECRC) is administratively closing EPA Complaint No. 07D-24-R5 (Complaint) without prejudice. The Complaint, filed against the Michigan Department of Environment, Great Lakes, and Energy (EGLE), alleged that EGLE discriminated against a resident in the City of Flint on the basis of disability by denying equal access to services to persons with disabilities, specifically, by failing to maintain a website that is accessible for persons with vision impairments.

On April 1, 2025, via email, the Complainants withdrew the Complaint. As a result, OECRC has concluded that continuation of the investigation is not warranted. Consequently, OECRC is administratively closing the Complaint without prejudice<sup>1</sup> as of the date of this letter.

This letter is not a formal statement of OECRC policy and should not be relied upon, cited, or construed as such. This letter and any findings herein do not affect EGLE's continuing responsibility to comply with Title VI of the Civil Rights Act of 1964 (Title VI) or other federal non-discrimination laws and EPA's regulations at 40 C.F.R. Parts 5 and 7, nor do they affect EPA's investigation of any Title VI or other federal civil rights complaints or address any other matter not addressed in this letter.

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<sup>1</sup> A closure without prejudice means that the complainant may refile the complaint with OECRC at a later time. See U.S. EPA, OECRC Case Resolution Manual, Section 1.11 "Withdrawing a Complaint," pp. 16-17 available at: [https://www.epa.gov/system/files/documents/2025-01/case-resolution-manual-update\\_final\\_jan-2025.pdf](https://www.epa.gov/system/files/documents/2025-01/case-resolution-manual-update_final_jan-2025.pdf). If the complaint is refiled, OECRC will proceed with its preliminary review to determine whether the complaint should be accepted, rejected, or referred.

I thank you and your staff for your cooperation in this matter. If you have any questions about this letter, please contact Kurt Temple, Senior Advisor, by email at [temple.kurt@epa.gov](mailto:temple.kurt@epa.gov); or Hayley Cormack, Case Manager, by email at [cormack.hayley@epa.gov](mailto:cormack.hayley@epa.gov).

Sincerely,

Susan Park  
Deputy Assistant Administrator  
Office of Environmental Justice and External Civil Rights

cc: Angelia Talbert-Duarte  
Associate General Counsel  
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U.S. EPA

Cheryl Newton  
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