



OFFICE OF CIVIL RIGHTS AND ADJUDICATION

WASHINGTON, D.C. 20460

November 21, 2025

Ricky Caruolo, General Manager

Providence Water Supply Board

125 Dupont Drive

Providence, RI 02907

via email: [rickyc@provwater.com](mailto:ricky@provwater.com)

Re: End of Informal Resolution Agreement Process of EPA Complaint No. 01RNO-22-R1

Dear General Manager Caruolo:

During a recent meeting, the U.S. Environmental Protection Agency (EPA), Office of Civil Rights and Adjudication (OCRA), External Civil Rights Division (ECRD) met with Providence Water Supply Board (Providence Water).¹ During this meeting, Providence Water confirmed that it seeks to withdraw the above-referenced complaint from the Informal Resolution Agreement (IRA) process.

Based on Providence Water's communication to withdraw, ECRD is terminating the IRA process for this complaint. ECRD will resume processing of the complaint consistent with the law and EPA procedures.

If you have any questions regarding this matter, please contact Case Manager Rebecca Gillman by email at Gillman.Rebecca@epa.gov.

Sincerely,

JuanCarlos M. Hunt, Director
Office of Civil Rights and Adjudication
U.S. Environmental Protection Agency

cc: Karen McGuire, Deputy Regional Administrator/Deputy Civil Rights Official
Cynthia Lewis, Acting Regional Counsel, U.S. EPA Region 1

¹ EPA's Office of External Civil Rights Compliance (OECRC) is now ECRD, as part of EPA's OCRA.