

WQX User Call

April 23, 2026

There were approximately 50 participants on the call.

Agenda:

WQX Status Report (5 min)

1) WQX Project Status Report (Kevin)

- WQX Team is working through issues with WQX data exchange to the Water Quality Portal. There may be lags when data uploaded to WQX will be visible on WQP until the issues are worked out. Server Impacted CPU usage from DoS (Denial of Service) Attacks.
- WQX inbound (data uploads to WQX) are running smoothly.
- Next User Call: Thursday, May 28th, 2026 12 – 1pm ET

2) WQX helpdesk report (Tim/Kevin/Emi)

WQX HelpDesk Stats for April 2026 (from Tim Strick)

Category	Count	% of Total
New user requests	14	18%
General inquiries (Misc)	19	24%
WQX Web assistance	29	36%
Water Quality Portal inquiries (data)	18	22%
Total (relevant tickets)		100%
Total emails (includes NA = 254)	336	

3) Water Quality Portal Status Report (5 min)

- WQP General Status Report (Candice/USGS)
 - USGS WQP Team is not currently working on development.
 - Focusing on assisting EPA with WQX data exchange issues.
- Review of new BETA Portal User Interface (UI)
- To Provide feedback, Email [wxq@epa.gov](mailto:wqx@epa.gov).

4) Open Discussion/Office Hours (5 min)

- How can groups who assist others with data uploads see if other groups were able to successfully submit data to WQX?
 - Data can be reviewed in WQX Web but it requires having access rights to the organization's WQX account.
 - Otherwise will have to wait for data to be transferred and publicly available on the Water Quality Portal (~5-7 days).
 - Reviewing data in WQX Web – Go to Review (menu bar) and select data type of interest to review (e.g., Project information, Results, Monitoring Locations, etc)

- Interest in developing guidance for Passive Sampling Data in WQX. Is this type of data currently supported?
 - Passive Sampling is an environmental monitoring technique that involves collecting medium (e.g., water) over a time period and allowing for the sample to be collected under equilibrium conditions. Commonly used to monitor contaminants for assessment purposes.
 - Passive Sampling is different from continuous data sampling and should not be treated as discrete results that can be compared directly with other measurements
 - Will discuss further with USGS and other groups collecting Passive Sampling Data to develop WQX guidance
 - See [Department of Ecology State of WA Environmental Information Management Passive Sampling Guidance](#)
- How can create a customized Activity ID?
 - WQXWeb has an optional setting to generate an Activity ID by concatenating information from the data in the Import Configuration file (Monitoring Location ID, Activity Date, Activity Time, Activity Type, Activity Depth, and Activity Sample Collection Equipment)
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Provide Feedback on WQX/WQP: Email [wxq@epa.gov](mailto:wqx@epa.gov)

Minutes from past meetings can be found [here](#).