

WQX User Call

June 25, 2026

There were approximately 40 participants on the call.

Agenda:

1. WQX Status Report (5 min)
 - a. WQX Project Status Report (Kevin)
- i. Planned WQX Web release end of July 2026
 1. Result Review Export, Add Taxon Parent Name, and Taxon Summary
 2. Enhance Result Export To Excel to mirror what is in WQP
 3. API Services
 4. Bug fixes and security patches
- b. WQX System Maintenance Outage Alert: June 26 @8pm thru June 29 @8am
- c. Migrating Oracle services to an Oracle Exadata environment
- i. Denial of Service (DoS) attacks – making resources unavailable to legitimate users
- d. WQX Helpdesk report (Tim/Kevin/Emi)

WQX HelpDesk Stats for June 2026 (from Tim Strick)

Category	Count	% of Total
New user requests	11	9%
General inquiries (Misc)	33	27%
WQX Web assistance	59	48%
Water Quality Portal inquiries (data)	20	16%
Total (relevant tickets)	123	100%

2. Water Quality Portal Status Report (5 min)
 - a. WQP General Status Report (Cristina / Emily@USGS)
 - b. Starting this summer and continuing through September 2028, they are actively investing in and implementing modernization of the [Water Quality Portal \(WQP\)](#).
 - c. By August 31, 2026, we plan to move the system to a new cloud setup and a new database and are updating how other software connects. You can keep using WQP legacy/production and WQP beta during the transition. We don't expect you to notice any changes at this stage, but if anything seems off, please let us know.
 - d. From October 2026 to September 2028, we will complete the WQX 3.0 updates, modernize the system to make it easier to use and faster, and introduce helpful new features. We'll roll out changes gradually and keep you informed to minimize disruption.
 - e. Please reach out if experience any issues. Welcome input to help ensure the modernized portal meets your program needs.
 - f. Questions

- i. How long does it take for data to appear in WQP after uploading to WQX?
 - i. Normally 5-7 days to appear in portal and hope to reduce to 3-5 days after modernization. But right now having to do more manual transfers expect to be ~7-10 days before appears in the portal. May be in this state until the end of August.
 - ii. User loads water quality and bio data from around the state between October and February via a Node connection. Will any post-October updates affect this?
Anything I should plan to do?
 - i. Changes will be made to the WQP and there should be no issues with node-to-node transfers.
3. Open Discussion/Office Hours (5 min)
- a. WQP/WQX questions/comments
 - b. Any other topics/questions

Provide Feedback on WQX/WQP: Email [wxq@epa.gov](mailto:wqx@epa.gov)

Minutes from past meetings can be found [here](#).