

Christopher M. Kopach

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PROFESSIONAL EXPERIENCE

COVID Incident Command Systems Commander

September 2020 - Present

The University of Arizona

Responsibilities: Oversee the Campus COVID response efforts working in a collaborative manner with many throughout campus, City, County and State in keeping the campus up and running over the last 2.5 years. Oversaw the planning and implementation of a Vaccination POD that provided close to 250,000 shots to the community in a six-month period.

APPA President Elect/President/Immediate Past President

July 2016 – July 2019

Association for Facilities Educational Leadership

Alexandria, VA

Responsibilities: Elected to three-year Executive Board Position to provide strategic oversight and governance of a 100-year-old Facilities Educational Leadership Association. Formerly the Association of Physical Plant Administrators, 25,000 educational facilities professionals at more than 1,600 learning institutions throughout the United States, Canada, and Mexico. Enhanced strategic relationships with strategic partners in NACUBO, ASHRAE, Society of Military Engineers and International Partnerships with facilities associations in Australia/New Zealand, U.K., and South Africa.

Associate/Assistant Vice President/Director of Facilities Management July 2010 – Present

The University of Arizona

Responsibilities: Currently overseeing the efficient and effective operation of the Facilities Management Department consisting of 600 employees and 300 buildings. Develop and oversee annual budget of \$100 million dollars. Developed a "One Team" approach to providing services to over 11 million square feet. Lowered overall operating budget by over \$7,000,000 over the last five years while receiving APPA Award for Excellence twice. Developed Nationally Recognized apprenticeship program to address the significant percentage of leaders and staff retiring over the next ten years and addressed critical infrastructure/deferred maintenance prioritization and funding. In addition, oversaw the Design Build/CM@Risk and JOC Renovation and Construction Projects of a new AHSC Electrical Sub Station (\$18Million), Deferred Maintenance Upgrades to research buildings and campus Mechanical/Electrical/Plumbing/Life Safety Systems (\$200Million) and Design Build of new Facilities Management Building (\$24Million). Along with Utility Upgrades completed and planned for \$200 Million.

Associate Director of Facilities Management

April 2002-July 2010

The University of Arizona

Responsibilities: Actively oversaw the efficient and effective operation of the Facilities Management Department. Directed the department in the absence of the Director. Worked collaboratively in a diverse cultural environment. Developed annual budget of over \$19,000,000. Responsible for cleaning over 11 million square feet of space in 293 buildings, 490 acres of landscaping, \$1.5 million to \$3 million in annual renovation projects, providing maintenance services from our Carpenter, Floor, Roofing, Door Closure, Paint, and Sign Shops. Oversaw all aspects of Human Resource issues in a fair and efficient manner.

Associate Director of Environmental Services

June 2001-April 2002

The University of Arizona

Responsibilities: Directed the Custodial Services and Grounds Services units. Prepared and monitored all related budgets. Managed ancillary contracts for outer facilities services by outside vendors to assure they were managed in an efficient and cost-effective manner. Managed all human Resource issues and worked collaboratively in a diverse cultural environment. Both units employed 360 employees. Responsible for seven million square feet of space in 240 buildings and 490 acres of landscape. Oversight of \$8.3 million budget and represented the director and the department in his absence.

Acting Associate Director of Environmental Services

May 2000-June 2001

The University of Arizona

Responsibilities: Oversaw the efficient and effective operation of the Custodial Service and Grounds Services units. Prepared and monitored all related budgets. Managed ancillary contracts for external facilities serviced by outside vendors to assure they were managed in an efficient and cost-effective manner. Managed all human resource issues. Both units employed 360 employees, seven million square feet of space, 240 buildings and a budget of \$8.3 million. Represented the director and the department in his absence.

Acting Assistant Director of Custodial Services

March 2000-April 2000

The University of Arizona

Responsibilities: Directed the Custodial Services unit and the cleaning of seven million square feet of space in 240 buildings. Oversaw a \$6 million budget and 260 employees. Developed programs and started processes to increase productivity and efficiency. Started to develop a team among all management staff. Implemented a safety program to decrease employee on the job injuries. Oversaw all human resource issues in a fair manner.

Manager of Custodial Services

April 1996-March 2000

The University of Arizona

Responsibilities: Managed the Custodial Services Operations of the North Campus Medical Center Day and evening shift and the Main Campus Evening Shift operations. Oversaw over three million square feet, 200 buildings, five supervisors, five lead custodians, and eighty custodians. Oversaw cleaning contracts, pest, termite, and window washing contracts for the entire University. Oversaw the carpet crew, pressure washing unit and hard floor crews. Developed programs and improved processes to increase productivity and efficiency. Developed systems to create a high-quality level of customer service. Created a team atmosphere among all staff members.

Regional Director

October 1994-March 1996

Jani King of Tucson

Responsibilities: Directed the Administration, Marketing and Operations Departments of the World's largest commercial cleaning franchisor for the Tucson region. Sold franchises and cleaning services contracts. Provided management consulting to all franchisees regarding the efficient operation and fiscal management of their businesses. Responsible for training staff in quality and participation values, concepts, and methods. Responsible for planning and implementing organizational effective programs to improve work processes.

Manager of Environmental Services

August 1993-September 1994

The University of Michigan Medical Center

Responsibilities: Managed the midnight shift Environmental Service operations of one of the top ten medical centers in the entire country. Oversaw a \$2 million dollar budget, twenty buildings, three supervisors and eighty employees. Developed programs and improved processes to increase productivity and efficiency. Developed systems to create a

high-quality level of customer service and practiced Total Quality teachings. Developed a team atmosphere among all staff members.

Senior Supervisor of Environmental Services

September 1988-August 1993

The University of Michigan Medical Center

Responsibilities: Indirectly supervised eight custodial supervisors on the afternoon and midnight shift. Oversaw the custodial operations of twenty buildings. Assisted the Assistant Director with projects, budgets, inventory control and special reports. Assisted in the interviewing, selection, training and evaluation of supervisors and custodial staff. Managed union grievances. Promoted responsive Customer Service and Total Quality.

Supervisor II of Environmental Services

January 1985-September 1988

The University of Michigan Medical Center

Responsibilities: Scheduled and assigned the work of twenty-five custodians, evaluated and reviewed performance of assigned staff. Interviewed and recommended the employment of applicants, trained employees in new and revised work methods.

Custodian II of Environmental Services

July 1981-January 1985

The University of Michigan Medical Center

Responsibilities: Assisted in training inexperienced staff members and collaborated closely with supervisors to complete projects.

EDUCATION

- 2002 University of Phoenix, Tucson, AZ
Master of Arts Organizational Management GPA: 3.97
- 1989 Eastern Michigan University, Ypsilanti, MI
Bachelor of Business Administration Human Resource Management
- 1984 Washtenaw Community College, Ann Arbor, MI
Associate General Studies

PROFESSIONAL AFFILIATIONS

- APPA President Elect/President/Immediate Past President
- PAC 12 Facilities Consortium Host and Member
- State of Arizona Tri-University Facilities Team
- Emergency Operation Command Director
- Section Chief of Logistics for Campus Emergency Response Team
- Chair of Operations for City of Tucson Annual Book Fair held at The University of Arizona with 150,000 attendees
- APPA/Regional Relationship Task Force
- RMA Mexico Initiative Chair of UA Amigo Team
- Rocky Mountain Association of APPA Board of Directors. Committee Chair – Awards and Recognition
- Rocky Mountain Association President Elect, President, Jr., and Sr. Representative to APPA Board

- Rocky Mountain Association of APPA Annual Educational Conference Chair 2009
- President of the Sonoran Desert Chapter of the International Executive Housekeepers Association

CERTIFICATIONS AND AWARDS

- Inducted into The University of Arizona Bobcat membership based on my efforts over my career of eternal vigilance to the University. The honor was awarded in recognition of merit, accomplishments and faithful service to the University guiding in the right direction.
- The University of Arizona Billy Joe Varney Award. The highest employee award recognition is based on service to the university, always putting the larger good of the university before own personal gain and goes the extra mile in providing service to all on campus.
- APPA Award for Excellence 2013 and 2018
- Tucson Electric Power BrightEE Award for Significant Energy Savings 2017/2018
- RMA President Award and Val Peterson Award
- APPA Pacesetter and Meritorious Award
- Graduate of the APPA Leadership Academy September 2012
- APPA CFP and EFP Certifications
- The University of Arizona Facilities Management: Building Management FM Excellence National Recognition of Apprenticeship Program
- Tucson Workplace Excellence Award 2005/2008 – The University of Arizona Facilities Management Custodial Services Unit was nominated for having one of the best workplaces in the City of Tucson. This award is based on overall processes and innovative employee practices.
- Advance Nilfisk National Case Study – National Case Study regarding the effective and efficient practices developed and implemented by our Facilities Management Custodial Services Unit.
- Campus Management and Planning National Magazine Article – The effective and efficient practices at The University of Arizona Facilities Management Custodial Services Unit.
- Campus Management and Planning National Magazine Article – The effective and efficient practices at The University of Arizona Facilities Management Custodial Services Unit
- International Executive Housekeeping Association Magazine Cover and Article – The Effective and Efficient Management of The University of Arizona Custodial Services Unit
- Certified Plant Maintenance Manager (Association of Facilities Engineers) – October 2004
- Graduate of the Dale Carnegie Leadership Training Program. May 2004
- Graduate of the APPA Facilities Management Institute. February 2004
- Janitor University Graduate – Team Cleaning. Salt Lake City, Utah, November 2000
- Certified Carpet Care Technician/Water Damage Restoration. Institute of Inspection Cleaning and Restoration Certification June 2000

KEYWORD SUMMARY

- Proven Leadership and Managerial Skills

- Goal Oriented focused on effective and efficient processes
- Exceptional Written and oral communication abilities
- Team Builder in working in a collaborative manner to achieve win-win outcomes
- Trained Total Quality Team Leader and Facilitator
- Proficient with Word, Excel, and PowerPoint
- Education: Full Time Employment to finance 100% of the cost

EDUCATIONAL PRESENTATIONS

Webinars:

November 2018 - Facility Steam Systems: Easy Tips for a Safer, More Reliable System
 September 2018 - The Changing Status of Natural Gas
 August 2018 – Campus Water Consumption
 July 2018 – Design and Operation of Water Based Systems to Minimize Legionella Proliferation
 June 2018 – Transforming Facilities to Achieve Student Success
 May 2018 – Smart Labs – Roadmap to High Performance Laboratories
 May 2018 – Infrastructure Planning and Utility Roadmap – Best Practices
 April 2018 – Student Partnerships in Sustainability
 March 2018 – Innovative Access Control Solutions for Security Today’s Campus
 February 2018 – ASHRAE’s Building EQ Program and Relevant Educational Programs
 February 2018 – Nano Grid to Campus Microgrid – How Santa Fe Community College is Working with Local Community and Utility to Deploy a Microgrid
 January 2018 – Harness the Noise: Facility Condition Assessments
 December 2017 – Establishing an Apprenticeship Program
 October 2017 – Responding to Catastrophic Events on Campus
 September 2017 – Reliability, Competition and Price: The Changing Status of U.S. Natural Gas Systems
 August 2017 – Deferred Maintenance and Building Health

Presentations:

Data Driven Influence by The University of Arizona

November 2018 – NACUBO

Trends in Higher Education and Facilities Management APPA/North American Continent

October 2018 – Higher Education Facilities Management Association of Southern Africa (HEFMA)

April 2018 – Association of University Directors of Estates (UK-AUDE)

Heritage and Traditions

October 2018 – University of Arizona Class

February 2017 – University of Arizona Class

Harnessing and Transferring the Knowledge

August 2018 – APPA National Conference

June 2018 – APPA Executive Board Meeting

GAPPA 2018

March 2018 MiAPPA (Michigan)

October 2017 ERAPPA

October 2017 – SRAPPA

October 2017 – RMA

Generation Z: Ready or not, our industry's future depends on them, and it is sooner than you might think

June 2018 – ASHRAE Annual Conference

Deferred Maintenance – Strategic Approaches to Success

January 2018 – NACUBO

Colorado APPA Keynote

October 2017

ASHRAE

October 2017

Deferred Maintenance Improvement Review

August 2017 Joint Commission for Capital Review (JCCR)

APPA Introduction

May 2017 – Federation of Mexican Institutions of Higher Education (FIMPES) Conference, Guadalajara Mexico

APPA

April 2016 – Tertiary Education Facilities Management Association (TEFMA) Conference

Why APPA

April 2017 – Colorado Keynote

Data Driven Influence by The University of Arizona

March 2017 - FM Excellence Baltimore

August 2016 – APPA National

The University of Arizona Facilities Management Sustainability Efforts

February 2017

Greenhouse Gas Projections

February 2017

Setting up a Facilities Management Apprenticeship Program for Seamless Succession Planning

January 2017

July 2016 – Tri University Meeting

USS Arizona Project

September 2016 – UA Historic Class

Water Reduction and Use at The University of Arizona

September 2015 – RMA Annual Conference

The University of Arizona Business Affairs FM Tracking System (PM, DM and Scheduled and Unscheduled Maintenance)

November 2015 – Arizona Board of Regents

Managing During Difficult Times – Organizational Effectiveness by Reducing Process Costs

September 2015 – RMA Annual Conference

WACUBO Panel Discussion – The University of Arizona Facilities Management Department

May 2015 – WACUBO Meeting

The University of Arizona Sightlines Benchmark Review

October 2013 – Arizona Board of Regents

October 2013 – The University of Arizona President's Cabinet

In Pursuit of Zero Waste – A Strategy for Greening Your Campus

June 2012