



Dustin Paulsen

Senior Project and Account Manager

Dustin has a wealth of experience in the utilities sector including district heating, electrical, and natural gas. He has exhibited excellence in project commissioning coordination, management, and customer service. Dustin's work at Duluth Energy systems is multifaceted and spans a range of project management, account management, maintenance and repairs, and data analysis.

Education + Certifications

Wisconsin Indianhead
Technical College,
Superior, WI –
Associates Degree in
Heating, Ventilation,
Air Conditioning, and
Refrigeration.

Certifications

- IR level 1, WITC
- EPA Section 608 and 609
- Primary Leadership
Development, US Army
- Hazardous Material
Handling, Department of
Public Works, US Army
- Power Generator Repair,
US Army

Relevant Project Experience

Duluth Energy System. Senior Project and Account Manager
Responsible for projects and customers on Duluth Energy System's (DES) steam and hot water system, which is operated by Ever-Green Energy (EGE). Organizes and oversees budgeting for current and upcoming projects on the system, as well as addressing general maintenance and repairs. Work with customers, both current and future, alongside the DES/EGE team, to plan and predict maintenance on system. Prepare and review individual customer heating trends for DES customer database.

Enbridge Energy. Project Commissioning Coordinator. Responsible for overseeing pre-commissioning and in-service commissioning activities, as well as obtaining bids of a company hired contractor for new and existing assets on the Enbridge US pipeline system. Managed the commissioning budgets with the lead project manager as well as with other stakeholders in the project group. Assisted and led on-site commissioning activities working with Enbridge operations leadership and technicians.

Enbridge Energy, Stockbridge Terminal Area, Michigan. Electrical Technician. Responsible for maintenance of all electrical equipment, to include communications, as well as assistance of mechanical operation on delivery lines. Assisted in commissioning of a new Welker sample building. Responsibilities on this project included print review, site reviews, gathering of information for the project, permitting and assisting contractors and most importantly, the safe operation of the project. Successfully completed and ran 3 substation outages on L17 using motor circuit analysis equipment (PdMA).

Enbridge Energy, Superior, WI Terminal. Electrical Technician.

Technician for the Enbridge pipeline system that runs through Superior, WI that includes pump stations and a storage facility as well as a crude oil feed to Husky Refinery in Superior, WI. Responsible for assigned shops testing equipment for repairs and calibration. Worked with main line enhancement to complete booster pump and valve manifold upgrades in the Superior, WI terminal. Participated in continuing education with the PLC group via mentorship program.

Superior Water, Light, and Power Co. Natural Gas Heat Tech.

Responsible for service and maintenance of natural gas distribution and burning equipment along gas volume correction chromatograph. Troubleshooting of low voltage circuits. Installed and maintained remote communications and alarms for the natural gas SCADA system.

Polar Gas Company, Poplar, WI. Service Technician/Bidder/Installer

Serviced and installed LP Gas distribution systems for residential and commercial use. Serviced and installed forced air and water heating systems as well as domestic water heaters both on demand and storage tank heaters.