

MARK R. SCRIBNER

Energy New England, LLC
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EDUCATION

BS in Transportation (Business Management), University of Maryland

SUMMARY OF PROFESSIONAL EXPERIENCE

2024 – present Electric Transportation Program Manager, Massachusetts Department of Energy Resources (DOER) Leading by Example (LBE)

- Provide primary management and operational oversight of the statewide electric vehicle incentive program, Massachusetts Offers Rebates for Electric Vehicles (MOR-EV)
- Support the LBE Division in its efforts to transition the state fleet to zero emission vehicles
- Provide internal DOER support in advancing broader Commonwealth clean transportation initiatives

2021 – 2024 Associate Director, Transportation Electrification, Energy New England, LLC

2018 – 2021 Program Manager, Electric Vehicles

- Lead the TE team in operationalizing and scaling ENE's electric transportation product and services portfolio
- Direct the strategic planning and manage operations for 15 municipal utility sponsored EV programs
- Manage staff of EV support and marketing specialists (3) to ensure delivery of SOW for each program
- Partner with municipal and state organizations and 3rd party vendors to advance stakeholder goals
- Launched a comprehensive toolkit (dEvelop) for utilities & others to stand up their own EV programs
- Represent ENE as presenter, project consultant, strategic visionary and thought leader on EVs

2013-2018 Executive Director / Director of Education & Outreach, DRIVE ELECTRIC CARS NEW ENGLAND (DECNE) / Drive Electric America (DrEAm) / Drive Electric RI, a chapter of Electric Auto Association (EAA) 501 (C) (3)

- Deliver EVents: presentations w/ Q&A, ride & drives for municipalities, schools, and businesses
- Manage chapter operations including EVents, meetings, website, and social media campaigns
- Author EV education and advocacy pieces published on DeSmog, medium.com, LinkedIn
- Actively participate in state and federal EV meetings and hearings, and provide testimony
- Educate and support consumers, employers, stakeholders, decision makers and legislators
- Consult with municipalities and business on infrastructure and policy concerns
- Conduct auto dealer outreach, engagement education to benefit consumers
- Create presentations, videos, training materials, consumer guides, and policy templates

- Author and co-author grants for DOE EV Everywhere and National Drive Electric Week (NDEW)

**2010 - 2017 QA Training & Learning Management System (LMS) Specialist; Support Analyst III
ALEXION PHARMACEUTICALS, Smithfield, RI**

- Manage all aspects of LMS based GMP training program & documentation
- Provide key support inspections, audits, deviations, business partners and help tickets
- Provide customer-focused level I-III software, hardware, and system support

2006-2010 IT Help Desk Team Lead; IT Support Analyst, ROGERS CORPORATION, Rogers, CT

- Led and managed help desk team and training function, prioritizing issues; ensuring resolutions
- Planned new projects and implemented new software, hardware, and training rollouts
- IT Support Specialist 2006-2009
- Proactively implemented new software & hardware; answered help desk calls across division

Systems Administrator, Computer Training Specialist NARRAGANSETT BAY COMMISSION, Providence, RI

- Managed help desk and training function & staffing, ensuring resolutions for staff of 300
- Maintained staff domain user, email, file, and help desk accounts, & services
- Computer Training Specialist 2001-2002
- Conducted hands-on productivity software training to groups and individuals
- Developed and implemented long-term technology productivity training plans

**1998-2001 Technical and Computer Skills Instructor, URBAN LEAGUE OF RI, Providence, RI; ABCD;
ASIAN AMERICAN CIVIC ASSOC., Boston, MA**

- Delivered hands-on training in software, accounting, job readiness and business English

1996-1998 Instructor: Language and Culture, OVERSEAS TRAINING COMPANY, INC., Nagoya, Japan

- Culture 1996-1998
- Conducted innovative American English classes for mid-level Japanese businessmen

1994-1996 Instructor: American English Learning, BRITANNICA PACIFIC, INC., Nagoya, Japan

- Provided language and cultural instruction to a range of clientele

1992-1994 Assistant Manager, MUSIC & ARTS CENTER, Sterling, VA

- Managed all operations for a 2000 sq. ft. retail store
- Close sales, rentals and lessons exceeding \$10k monthly

FIELDS OF SPECIALIZATION

Program management

Personnel management

EV advocacy, including expertise in EV education, outreach and marketing

EV policy at the state and federal level

EV technology subject matter expert and thought leader with ten years experience at the state level

Federal grant writing and grant research support experience

Experience with compliance concerns, issues, and importance through 7+ years working in a highly regulated environment

Committed and enthusiastic owner of plug electric vehicles for over 9 years