

CIVIL RIGHTS COMPLAINT LOG

Date Complaint Filed	Nature of Complaint	Disposition
	<i>Brief description of Complaint</i>	<i>Status</i>
3/23/2021	An anonymous complainant alleged that the street lights does not work at Brooklyn Avenue between Farragaut Road and Glenwood Road.	Resolved
3/25/2021	The complainant is an essential worker whom alleged that the scheduled 3AM Staten Island boat constantly leaves seven minutes late which causes many passengers to miss the M15 bus in Manhattan. She observed that the passengers were mainly black and Hispanic while the crew members were mainly white. She expressed in her complainant that the lateness does not occur when she takes a later boat at 4am out of Staten Island. The complainant requested for the scheduled 3AM Staten Island Ferry boat to leave in a timely manner.	Resolved
3/25/2021	The complainant observed that there was a discrepancy in street cleanliness from neighborhood to neighborhood and alleged that more privileged neighborhoods are receiving more street cleaning.	Resolved
3/26/2021	An anonymous complainant alleged that in minority communities, the City Bike Program is taking the parking spots as they are being parked on the streets of minority communities in Brooklyn.	Resolved

4/1/2021	The complainant alleged that the 3am Staten Island Ferry boat is constantly late. She mentioned that in one incident, the boat left Staten Island at 3:15am with no reason given and alleges race discrimination.	Resolved
4/2/2021	The complainant alleged that the 3am Staten Island Ferry boat is never on time and that there are almost no passengers getting off the boat. She noticed that the crew members are non-colored while the passengers are minorities and questions whether this is discrimination. She requests that the boat is on time so that she can make the M15 bus at Whitehall Street.	Resolved
4/14/2021	An anonymous complainant had submitted two requests to have the 135th Street and 5th Avenue northbound ramp entrance of the Harlem River Drive cleaned and the median blocked so that garbage does not accumulate. However, the requests were closed without being remediated. The complainant questioned whether it was because the location is in a predominately minority neighborhood.	Resolved
4/26/2021	A complainant alleged that while one of the city's private contractors was working on fixing a broken sidewalk near his neighborhood, the construction workers were making a lot of noise. When one of his tenants asked one of the construction workers to reduce the noise, he yelled out racial slurs to her.	Resolved
4/30/2021	The complainant alleged that the prices of parking meters are different depending on the neighborhood and the race of the community. From their observation, the complainant believes that the parking meters in African American communities are being raised more compared to Caucasian neighborhoods in Queens.	Pending

5/8/2021	The complainant alleged that a Caucasian Staten Island Ferry Security Employee asked to him and a another man of color to check his bag. After observing the guard for five minutes, he felt that he was discriminated because he observed that only the bags of people of color were being screened.	Resolved
6/2/2021	A complainant alleged that parking lot was poorly lit during the day time and it caused major damage to the church's vehicle. As per complainant's statement this facility is self-insured and denied the claim even before properly hearing and applying the correct due diligence required NYS by an independent third party vendor. Complainants feels that bias and discrimination were used to deny his claim. Complainant requesting a thorough unbiased investigation by Department of Transportation. From their observation, the complainant believes that this to be a systemic event with this facility within the Community.	Pending
6/9/2021	In the complaint, the complainant mentioned that DOT's paint contractor came to Harlem and painted all street lights from 110th Street to 125th Street on Lenox Avenue & skipped 231 Lenox Abenuv& 251 Lenox Avenue in the Mt. Morris Park Historic District. A complainant alleged that painting the street lights not done diligently due to the area indicated in the complaint. From their observation, the complainant believes that work is not done properly because it's a low-income neighborhood.	Pending
6/25/2021	The complainant stated that cars illegally parked in the Roundabout with "No Standing" signs posted . He is alleging that the N.Y.C. D.O.T. does not tow these vehicles due to indifference toward he, the complainant, being an African American.	Resolved

7/8/2021	<p>Complainant stated that Staten Island Ferry crew member has repeatedly discriminated against him and alleged that this is because he is African American. SIF crew member tried to take away the complainant's camera and verbally abused him after the initial incident when a Caucasian woman opened a window on the ferry and the complainant went to open another window because it was a 90-degree day. Complainant mentioned that The S.I. F crew member screamed him to go to the back of the boat if he wanted fresh air, but did not yell at the Caucasian woman. Complainant sees this crew member every day on his ride home on the ferry and is fearful of having any contact with him.</p>	Pending
8/13/2021	<p>Complainant claims that Open Street in Jackson Heights has blocked seniors from getting ACCESS A RIDE, disabled students from getting the bus home from school, and slowed EMS response. He alleges in the complaint that needs of the many disenfranchised citizens not getting adequate attention due to their ethnicity.</p>	Resolved
8/19/2021	<p>Complainant stated that street light in front of his house has been out numerous times. He also mentioned in his complaint that the street plates shifting on the street where he is residing. He also mentioned that the plates have been haphazardly placed, they are constantly shifting, and they are a threat to the vehicles passing, the pedestrians crossing, and the residents living on the street.</p> <p>Claimant is residing in Bronx. He alleges that this situation is due to City administration is not treating different ethnic backgrounds equally in NYC.</p> <p>When one of the houses collapses, let it be recorded that complaints were formally placed with the city.</p> <p>Shame on you for your blatant disregard for people of color in the outer boroughs. You are no better than Trump and his racist</p>	Closed

8/20/2021	In a complaint, complainant observed that East Bronx di not get a public bike share like the West Bronx, Manhattan, Brooklyn and Queens. He stated that residents off the neighborhood need multi-modal options in their communities , they need Citibike and e-scooters . He expressed the need for an interconnected transit system and having an interconnected bike share. Complainant alleges that there is racial and economic inequity in minorities community.	Resolved
9/26/2021	Complainant stated in the complaint that racial slurs made towards him by a security guard at Staten Island Ferry boat.	Resolved
10/19/2021	Complaint about street condition at Beekman Avenue from East 141 Street to Beech Terrace in Bronx. Complainant alleges that a new building was constructed on Oak Terrace so the street was torn up and after construction was done the street was never fully repaired due to mostly minorities living in this neighborhood.	Closed
3/6/2022	An anonymous complainant alleges that DOT employee while on a job was using homosexual and racial slurs. Complainant express a disappointment in such behaviour toward LGBTQ community and found it unacceptable , uncalled and unprovoked.	Closed
3/9/2022	Complainant alleges in his complaint that there more speed cameras in minority neighborhoods, requesting that the speed cameras located throughout the minority neighborhoods in New York City be removed.	Closed
3/16/2022	An anonymous complainat stated in his complaint that vehicle driver with the DOT official business sign up on the dash was yelling racial slurs at him. Complainant alleges ethic/racial discrimination.	Closed

4/12/2022	<p>Complainant stated in her complaint that there is a Conflict of interest between Bronx DOT and the Cmmunity Board 11. She alleges that The interim Bronx Borough DOT Commissioner Kalb gave special preference to the board members who are Caucasian.</p> <p>Complainant stated that Commissioner Kalb was rude speaking to her during Community Board meeting, refused to provide answers via e-mail and directed her to the community board. Complainant feels that she wasn't treated equally.</p>	Closed
6/22/2022	<p>Complainant stated in anonymous complaint that In the areas of Jamaica Queens, Ozone Park, South Ozone Park, Richmond Hill the roads are not clean, filled with pot holes, road construction is messy, lights and turn signals are needed. Complainant expressed that working people living there don't get the services they need and alleges this occurs due to it's a minority neighborhood.</p>	Closed
6/21/2022	<p>Complainant in anonymous complaint observed that police can show up with loud speakers at the intersection of Rockaway and Lefferts Blvd instead of contacting the Department of Transportation and the Mayors office if they see that lights or anything else is needed , stated that this happens all the time in Jamaica Queens area .</p> <p>He finds this unfair to the community, alleges systematic racism and discrimination .</p>	Closed
6/22/2022	<p>Complainant in anonymous complaint stated that as a resident of Jamaica Queens he observes that the Van Wyck and the service road are backed up, DOT was doing construction that took a long time to complete and caused traffic congestion. He expressed this is unfair for the people in the community, alleges systematic racism because it's occurs in a minority neighborhood.</p>	Closed

7/20/2022	Complainant alleges that in a sector of Ocean Hill Brownsville and Bushwick they have 4 days a week (2 on one side and 2 on the other side) where folks have to move their cars. Complainant feels it is unfair and disproportionate in communities of color.	Closed
8/12/2022	Complainant alleges that a member of the Staten Island community was subjected to racist speech by a member of City's workforce.	Closed
9/13/2022	Complainant stated that light pole was removed in June 2022 and was not repaired. Complainant alleges racial discrimination, stating the reason for the work not being done because this is a minority neighborhood.	Closed
10/3/2022	Complaint about street lighting maintenance issue along Aurelia Court from East 32nd Street to Flatbush Avenue in Brooklyn. Complainant indicates that there is a building being built and the light was removed; alleges racial discrimination.	Open
12/12/2022	Complainant alleges that a security guard at the Staten Island Ferry Terminal was addressing a limited English speaker (Spanish) with a shopping cart telling him he could not stay in the terminal if he was not getting on the ferry, yet there are non-hispanic chronically homeless persons who panhandle and they are not removed. Complainant feels that this is harassment and discrimination.	Closed
6/17/2023	Complainant observed that the area around Governor Island and Staten Island Ferry doesn't have spots where hangtag for people with disability is accepted. Complainant expressed concern that people with disabilities not able to park without being ticketed, discrimination is alleged.	Open

8/11/2023	Complainant reported in his complaint that the pedestrian ramp was excavated and not replaced for 2 weeks. He asserted that this constitutes a violation of the American with Disability Act and he believes it indicates a systemic issue in the neighborhood, alleges race discrimination.	Closed
8/15/2023	In his complaint, the complainant mentioned that DOT Driver had harassed customer by yelling and making gestures. Complainant feels that race can be a factor, alleges discrimination.	Closed
8/7/2023	Complainant observed that his neighborhood is lacking general maintenance of the pedestrian islands, stated it has sections that have a 3 to 4 feet of grass that's been uncut. He feels that his community is being ignored, alleges racism.	Closed